Program Staff Services Export Handout

Below are the different statuses you may see on the Program Staff Services Export Report. If a service is in Charge Created or Complete status you will follow the pre-claiming process to make any corrections. If a service has been claimed, then you will follow the post-claiming process to make any corrections.

C-Charge Created: The service has occurred, and a charge was created.

S-Completed: The service has met pre-claiming requirements and passed the overnight process. At this point the service is still considered pre-claiming and can be edited or errored out.

C-Closed: The service has been claimed and adjudicated. Check the approval or denial reports to view specific details for that service.

S-Error: The service has been errored out and will not bill out. This is the equivalent of deleting a service when it has changed to complete status.

C- Claim Sent: The service was sent to the payors and is waiting adjudication. This is now considered post-claiming. Do not make edits or error out a service that is in post-claiming. If corrections are necessary, wait for adjudication to complete.

C-Paid: Adjudication has been completed. The service has been sent to the payors and has been paid. This is considered post-claiming, any corrections that are necessary can be made via the Claims Correction Spreadsheet.

C-Denied: Adjudication has been completed. The service has been sent to the payors and was denied. This is considered post-claiming, any corrections that are necessary can be made via the Claims Correction Spreadsheet.

Updated 06/11/2026