



October 2024 EHR Training Schedule

	Tuesday Oct 1, 2024	Wednesday Oct 2, 2024	Thursday Oct 3, 2024	Friday Oct 4, 2024
	Reserved	Billing 1:1 session by appointment. Contact: BHS-EHRBilling@sacounty.gov	Reserved <small>MHTC SmartCare Go Live Q&A session 3pm</small>	No Training
Monday Oct 7, 2024	Tuesday Oct 8, 2024	Wednesday Oct 9, 2024	Thursday Oct 10, 2024	Friday Oct 11, 2024
MHTC Training 9:00am	Provider Administrative Staff SmartCare Training 9:00am Provider Service Corrections SmartCare Training 2:00pm	<small>MHTC SmartCare Go Live Q&A session 8am</small> Reserved	Access Team/SOC SmartCare Training 9:00am	No Training
Monday Oct 14, 2024	Tuesday Oct 15, 2024	Wednesday Oct 16, 2024	Thursday Oct 17, 2024	Friday Oct 18, 2024
County Holiday	Enhanced Care Management (ECM) SmartCare Training 9:00am	<small>MHTC SmartCare Go Live Q&A session 8am</small> Reserved	Direct Care Staff 1:1 session by appointment. Contact: BHS-EHRTrainingReg@sacounty.gov	No Training
Monday Oct 21, 2024	Tuesday Oct 22, 2024	Wednesday Oct 23, 2024	Thursday Oct 24, 2024	Friday Oct 25, 2024
Reserved	Provider Administrative Staff SmartCare Training 9:00am Provider Service Corrections SmartCare Training 2:00pm	Reserved <small>MHTC SmartCare Go Live Q&A session 3pm</small>	AccessTeam/SOC SmartCare Training 9:00am	No Training
Monday Oct 28, 2024	Tuesday Oct 29, 2024	Wednesday Oct 30, 2024	Thursday Oct 31, 2024	
Direct Care Staff 1:1 session by appointment. Contact: BHS-EHRTrainingReg@sacounty.gov	Reserved	MH Mobile Crisis Combined QM/EHR Training 8:00am (Register with BHS QM Training)	MHTC SmartCare Training 9:00am	
Legend				
	MHTC Avatar Training	Offered twice per month on dates indicated		
	Provider Admin SmartCare Training	Offered twice per month on dates indicated		
	Provider Service Corrections SmartCare Training	Offered twice per month on dates indicated		
	Access Team/System of Care SmartCare Trainings	Offered twice per month on dates indicated		
	Enhanced Care Management (ECM) SmartCare Training	Offered monthly on date indicated		
	Combined QM/EHR MH Medi-Cal Mobile Crisis Training	Offered monthly on date indicated/ Register with QM		
	MHTC SmartCare Q&A Sessions	Offered on dates indicated		
	EHR User Forum	Offered on dates and times indicated. No registration required. To receive the Zoom invites, email bhs-ehrsupport to be added to the EHR email Distribution list		
	One-on-One EHR Support Session	Contact the EHR Billing team to schedule an appointment		
CalMHSA EHR Training Tools & SmartCare LMS training Videos		https://2023.calmhsa.org/		