



Sept 2025 EHR Training Schedule

Monday Sept 1, 2025	Tuesday Sept 2, 2025	Wednesday Sept 3, 2025	Thursday Sept 4, 2025	Friday Sept 5, 2025
County Holiday	MH Provider Administrative Staff SmartCare Training 9:00am	Billing 1:1 session by appointment. Contact: (BHS-EHRBilling@sacounty.gov)	Reserved	No Training
Monday Sept 8, 2025	Tuesday Sept 9, 2025	Wednesday Sept 10, 2025	Thursday Sept 11, 2025	Friday Sept 12, 2025
MHTC SmartCare Training 9:00am	SUPT Provider Administrative Staff SmartCare Training 9:00am	Reserved	Enhanced Care Management (ECM) SmartCare Training 9:00am	No Training
			Provider Service Corrections SmartCare Training 1:00pm	
Monday Sept 15, 2025	Tuesday Sept 16, 2025	Wednesday Sept 17, 2025	Thursday Sept 18, 2025	Friday Sept 19, 2025
Reserved	Optional Direct Care Staff SmartCare Training 9:00am	MH Provider Administrative Staff SmartCare Training 9:00am	BHS-SAC SmartCare Training 9:00am	No Training
	Reserved		Reserved	
Monday Sept 22, 2025	Tuesday Sept 23, 2025	Wednesday Sept 24, 2025	Thursday Sept 25, 2025	Friday Sept 26, 2025
Reserved	Reserved	MH Mobile Crisis QM/EHR Training 1:00pm (register with QM)	MHTC SmartCare Training 9:00am	No Training
		SUPT User Forum 2-3:30pm	MH User Forum 1-2:30pm	
Monday Sept 29, 2025	Tuesday Sept 30, 2025	Wednesday Oct 1, 2025	Thursday Oct 2, 2025	Friday Oct 3, 2025
Reserved	Alternative SmartCare Training 9:00am	Billing 1:1 session by appointment. Contact: (BHS-EHRBilling@sacounty.gov)	Reserved	No Training
Legend				
	Provider Admin SmartCare Training	Offered separately for MH and SUPT staff on dates indicated		
	Provider Service Corrections SmartCare Training	Offered monthly on date indicated		
	BHS SAC Team SmartCare Trainings	Offered monthly on date indicated		
	Enhanced Care Management (ECM) SmartCare Training	Offered monthly on date indicated		
	Combined QM/EHR MH Medi-Cal Mobile Crisis Training	Offered monthly on date indicated/ Register with QM		
	MHTC SmartCare Training	Offered twice per month on dates indicated		
	Alternative SmartCare Training (as needed)	Offered monthly on date indicated		
	Optional Direct Care Staff Training (upon request)	Offered monthly on date indicated		
	EHR User Forum	Offered on dates and times indicated. No registration required. To receive the Zoom invites, email bhs-ehrsupport to be added to the EHR email Distribution list		
CalMHSA EHR Training Tools & SmartCare LMS training Videos			https://2023.calmhsa.org/	