Agenda

Avatar MH Practice Management Forum

Date: June 22, 2017
Time: 1:00 to 3:00
Location: 7001 A East Parkway,
 Sacramento, CA 95823
 Conference room 1

Facilitator: Kacey Vencill

Scribe: Justin Miller

Attendees: (See sign in sheet)

Topic	Presenter	Start Time	Length
Welcome/Introductions	Kacey	1:00 PM	5 min
Claiming/Fiscal Update - Claiming Update- We are claiming April and almost completed. - Claims Correction Spreadsheet – update-We are up to date. Keep working on the Diagnosis and 99999 report. The drop in session has been moved to July 18th.	Mai	1:35 PM	15 min
Training Update- • Arriving early-There are still people showing up early for training. Please make sure that they are aware of the correct time. • Change to July training schedule- They Practice Management class and the Billing drop in has been moved forward 1 week to July 11th for Practice Management and July 18th for the Billing Drop in. Please reference the July calendar that is posted.	Justin	1:50 PM	10 min
Service Request 2.0 Discussion (review PPT)	Kacey	2:00 PM	20 min
Project Updates - Lab Orders – Pilot ETA 7/17/17-Apps program will be the pilot program. 　o Full Go-Live between 8/1/17 - 9/15/17 - UMDAP/Share of Cost/ Medicare-Testing has been proceeding. The end to end testing has been occurring to make sure that we have all of the data transfer properly. Please make sure that you have all of the financial information completed for your clients. Please make sure that you look at the Guarantors order to make sure that they are accurate. There will be a communication that will go out from the Fiscal team. - Perceptive Scanning – ETA 9/1/17-Any computers that are	Kacey	2:35 PM	10 min

connected to scanners will need to have a driver to be loaded in order for the scanner to work with Avatar. If you do not use a directly connected scanner no drivers additional installs will be required. - DX's that are voided will negate previously dated. Example if a diagnosis was entered on 6/22/17 and then voided and another Diagnosis was entered on 6/21/17 it will not recognize that 6/21/17 but will read that the 6/22/17 diagnosis is voided and no active diagnosis is visible.			
Open Forum-Reviewed the Active client plan and core status report. • Issue with voided DX forcing claims to the 99999 report. • Can the active Client Final assessment report be setup to run by practitioner?	All	2:45 PM	15 min
Action Items- • Avatar team will need to talk about expiring Auth report in regards to change in Policy • We will look to see if there is a ticket regarding the DX that is voided inhibit finding the most current Active DX and using that for the claim. • We will look at the Active Client Plan and Core Status report to make sure that gives the correct Client Plan date for Authorizations. • We will look to see if the Active client final assessment see if it can be run by Service Coordinator. (requested by Gina Mertz SJUSD) • Can providers have access to the High Utilization report? We will look at that report to see if that would be possible or if another version of that report can be made available.			