

Agenda



Avatar MH Avatar User Forum

Date: December 2, 2021

Time: 1:00 to 2:30

Location: Virtual using Skype

Facilitator: Kristi Duthler

Scribe: Sambo Chhoeung

Attendees: (See sign in sheet)

Topic	Presenter	Start Time	Length
Welcome/Introductions <ul style="list-style-type: none">Skype meeting overviewStaffing Updates – Sylvia Ortiz and Jenny Chen joined the Billing team as Accounting Technicians. Elena Juarez and Shalina Owens joined the Support team as Administrative Services Officer Is.	Melony	1:00PM	5 min
Claiming/Fiscal Update <ul style="list-style-type: none">Claiming Status Update – Wrapping up September 2021, Preparing October 2021Claims Correction Spreadsheet (CCS) – Being completed within 2-3 weeks from the date of submissionMedicare update – Completed October 2021, Preparing November 2021Rate updates – All rates current for 2021 Services. Please reach out to contract manager if report shows Zero Dollars. Reminder to utilize your agency address if you have a homeless client.Denial Reports – Reminder work denial reports during post claiming. If adjudication is not on Phase II report, please run 'Manual Posting by Program' if still pending after 6 weeks	Richard	1:05 PM	10 min
Maintenance and Support Update <ul style="list-style-type: none">Release items	Justin	1:15 PM	10 min
Reports/Widgets <ul style="list-style-type: none">Release items	John	1:25 PM	10 min

<p>PAVE Enrollment</p> <ul style="list-style-type: none"> • Please register your license in PAVE by January 1st, 2022 <ul style="list-style-type: none"> ○ If you need support, please reach out to Alex Rechs directly 	Alex	1:35 PM	10 min
<p>PSC-35 Demo</p> <ul style="list-style-type: none"> • PSC 35 is the Pediatric System Checklist • There are 35 questions • Make sure to input the correct date in the 'Assessment Date' box because it will lock in the date • Each questions will need to have an answer selected. If any questions are left blank, you will get an error message 	Stacey	1:45 PM	10 min
<p>Training Update</p> <p>New Tip Sheets available on our website for Crisis Programs:</p> <ul style="list-style-type: none"> ○ Crisis Screening and Assessment ○ Progress Note Entry (Crisis Services) • M Modal Training <ul style="list-style-type: none"> ○ M Modal training now available and posted on schedule ○ Each session is scheduled for 2 hours ○ One on one trainings virtually so only 2 attendees can register per training session • Training Schedules <ul style="list-style-type: none"> ○ Reminder to check training schedule before sending in the training forms since the schedule had been rearranged due to the holidays ○ User Forum schedule is up for 2022. The first MH User Forum for 2022 is January 27th from 1-2:30pm 	Kat	1:55 PM	10 min
<p>Project Updates</p> <ul style="list-style-type: none"> • Avatar NX <ul style="list-style-type: none"> ○ Tentatively moving onto this new platform February 1st 2022 with a group of early adopters. This group will consist of a program from MH, SUPT, MH Treatment center staff and a few more internal county staff <ul style="list-style-type: none"> ▪ This group will be able to use the system early and provide feedback prior to the official launch date ▪ Looking for a MH program where Avatar is the sole EHR to act as an early adopter 	Kristi	2:05 PM	10 min

<ul style="list-style-type: none"> ▪ Please email the Avatar box at Avatar@Saccounty.net if your agency is interested ○ Tentative April 1st Go Live date for the entire county ○ Reminder that we will not be implementing any form related enhancement request after this user forum so that we can continue to ready the system for Avatar NX • Electronic Labs <ul style="list-style-type: none"> ○ Currently working with one provider at a time to Go Live with eLabs ○ If any agency is interested in using electronic labs, please email us at Avatar@Saccounty.net with the name of your agency, a good contact name, email address and Quest account number(s) • Care Connect Inbox <ul style="list-style-type: none"> ○ Care Connect Inbox module allows communication with other providers both inside and outside of Sacramento County Mental Health Plan ○ Currently working to ensure the module is system code secure. Once we have determined the module is working correctly, we will provide an update on the GoLive date • MyHealthPointe 2.0 <ul style="list-style-type: none"> ○ Currently working with Netsmart to implement MyHealth Pointe 2.0 which is a secure web and app based solution that connects individuals to their clinical and personal treatment information 			
<p>Open Forum</p> <ul style="list-style-type: none"> • Questions about where the Aces score pulling from: <ul style="list-style-type: none"> ○ It is pulling from the Childhood Trauma field on core assessment and crisis screening assessment ○ Aces score is based upon the Childhood Trauma section • Question about when the PSC 35 go Live: <ul style="list-style-type: none"> ○ It's in Live today • Question about whether an existing PSC 35 is expected to be entered into the form: <ul style="list-style-type: none"> ○ It is not expected. It should only be going forward as you enter new PSC 35 • Questions about the Crisis Assessment adding CRP and which field that is: <ul style="list-style-type: none"> ○ CRP template will give option to add in a template in the progress note field 	All	2:15 PM	15 min

<ul style="list-style-type: none">• Question about Crisis Assessment, there is a field for team and various drop down options. Which one would Capital Star use to reflect their CRP program?<ul style="list-style-type: none">○ Check with your contract monitor for which team/navigator to select. It should always be the same• Question about where meeting minutes can be found:<ul style="list-style-type: none">○ The minutes can be found on the Avatar main page: https://dhs.saccounty.gov/BHS/Avatar/Pages/Avatar.aspx○ To access, click on where it says “Meetings” and on the next page, you will see a link to the calendar as well as the meeting minutes• Questions about whether the spreadsheets shown during the User Forum can be accessed and viewed:<ul style="list-style-type: none">○ The release items can be accessed on the main Avatar page under the support tab under “Release Information”			
--	--	--	--