Agenda

Avatar MH Avatar User Forum

Date: July 22, 2021
Time: 1:00 to 2:30
Location: Virtual using Skype

Facilitator: Kristi Duthler

Scribe: Sarah Saldivar

Attendees: (See sign in sheet)

Topic	Presenter	Start Time	Length
Welcome/Introductions • Skype meeting overview	Kristi	1:00PM	5 min
Claiming/Fiscal Update • Claiming Status Update – Currently working on May 2021, • Claims Correction Spreadsheet (CCS) – Being completed between 2-3 weeks of date submission. • Medicare update – Completed June 2021 services • Rate updates – Currently working on entering new fiscal rates, should be completed by time to run reports for July. o If you see $0 rated, please reach out to Contract Monitor • CIN should only be 9 characters, the last character should be an alpha character. Anything after that will cause a denial.	Richard	1:05PM	15 min

Maintenance and Support Update
• Release items
 	
    o Will be entered in LIVE by end of the week.
 	
• Question: Which EBPs were added to Progress Note Entry?
 	
    o List of EBPs are attached to meeting minutes
	Kristi	1:20PM	10 min

Reports/Widgets-	John	1:30PM	10 min
- Release items - NOABD form – Used by Access and Providers. Can be completed in English and Spanish. - New languages upcoming - Added the Notice Type section. Fields are opened and closed depending on what is required by the Notice Type selected. Will only allow entering of data elements for type of letter you re generating. - Must hit the "submit" button on the top left section of the form. - Reach out to QM if you have questions on when to use NOBAD. - Request was made to build a report on missing ICC/IHBS.			
Training Update-	Kat	1:40PM	10 min
- Tip Sheets available on our website - Send requests for tip sheets to Avatar@Saccounty.net - User Account Deactivations - Summer Training Schedules – May be changes to regularly scheduled trainings due to Go-LIVE trainings in August. Please check the calendar before submitting training request. - Staffing updates – Sarah Saldivar has been promoted to Avatar training and support. Currently in the process of hiring a new team member to take over Training Registration duties. - Trainings will continue to be offered via Skype for Business. - One on One sessions – For billing questions, set up an appointment Avatar billing team via Avatar-Fiscal@saccounty.net for clinical work station questions, reach out to AvatarTrainingRegistration@saccounty.net to set up an appointment			
Project Updates	Kristi	1:50PM	10 min
Avatar NX –Estimated to move to this new platform in early 2022. - Web based, will not require Java or Adobe to allow for easy log in. - Quickly see to-do items and others' to do items			

○ Quick access to upcoming appointments ○ Rapid access to documents ○ Jot down reminders, search for reminders, and check off reminders when completed ○ No Chart View ○ Universal search, allows search for user and documentation in one search - New report viewer is available on the Avatar website, please ensure that your IT has downloaded this onto all computer stations - Electronic Labs – Visions Go-LIVE had to be rescheduled due to technical issues. Scheduled to Go-LIVE 6/2/2021 ○ Currently in pilot phase, this will be released to other providers in the months to come. - Care Connect Inbox – Currently on hold. Netsmart anticipates this will be fixed by the end of May. More information is incoming.			
Open Forum - How often should screen ICC/IHBS ○ Regulation states that all under age 21, has full scope Medi-Cal, high intense needs -	All	2:00PM	30 min

EVIDENCE BASED PRACTICE	EBP/ PP/ SS	DIGNITY HEALTH (CHW)	RIVER OAK	SAC CHILDRES HOME	STANFORD YOUTH SOLUTIONS	TELECARE SOAR	HeartLand Child & Family Services	TURNING POINT	UCD SacEDAPT	UCD CAARE	UC SAN DIEGO SCHOOL OF MEDICINE	UPLIFT	VISIONS	Cap. STARS BEHAVIORAL HEALTH	La Familia Counseling Center
Aggression Replacement Training	ART		X												
Alternatives for Families Cognitive Behavior Therapy	AF-CBT							X							
Client-Centered Therapy	CCT				X										
Cognitive Behavior Therapy	CBT for Psychosis								X						
Cognitive Remediation (Promising Practice)	CR								X						
Dialectical Behavior Therapy	DBT		X			X			X	X					
Functional Family Therapy	FFT		X		X							X			
Latino Multifamily Group	Latino MFG							X							
Multidimensional Treatment Foster Care	MTFC		X												
Multifamily Group Therapy	MFG								X						
Multisystemic Therapy	MST		X												
Parent-Child Interaction Therapy	PCIT		X	X	X			X		X				X	
Patent-Child Care	PC-CARE	X	X	X						X					
Promising Practice	PP														
Seeking Safety	SS				X										
Telemental Health Services (Service Strategy)	THS								X						
Trauma-Focused Cognitive Behavioral Therapy	TF-CBT	X	X	X	X		X	X	X	X		X	X		
Effectiveness of a Multi-Level Implementation Strategy for ASD	EMLIS - ASD										X				
Transition to Independence TIP	TIP		X											X	
Incredible Years	IY		X												
Acceptance and Commitment Therapy	ACT														X
Cultura de Salud	CdS														X
Partners for Change Outcome Measurement System	PCOMS - FIT														X
Motivational Interviewing	MI														
Strengths Model	SM														

revised 7/13/21

Hope Cooperatove (TLCS)	Telecare Arise
X	