

# AGENDA



## Avatar SUPT Implementation User Forum

**Date:** July 21, 2021

**Time:** 2:00-3:30 PM

**Location:** Virtual using Skype

**Facilitator:** Kristi Duthler

**Scribe:** Sarah Saldivar

**Attendees:** (See sign in sheet)

Topic	Presenter	Start Time	Length
<b>Welcome/Introductions</b> <ul style="list-style-type: none"><li>- Skype meeting overview</li></ul>	Kristi	2:00 PM	5 min
<b>Claiming/Fiscal Update</b> <ul style="list-style-type: none"><li>- <b>Claiming Status</b> – Currently working on May 2021, regular deferred are current and processed as received.</li><li>- <b>Claims Correction Spreadsheet (CCS)</b> – Current and being processed as received.</li><li>- <b>Practice Management one-on-one virtual sessions by appointment</b> – First Wednesday of every month. Next session on 8/4, email <a href="mailto:Avatar-Fiscal@saccounty.net">Avatar-Fiscal@saccounty.net</a> to set up an appointment.</li><li>- <b>NTP requirement to bill Medicare</b> – Required to enter Medicare Guarantor 5, allows Avatar to exclude these clients from our claims.</li></ul>	Rhonda	2:05 PM	10 min
<b>Maintenance and Support Update</b> <ul style="list-style-type: none"><li>- Release items</li></ul>	Kristi	2:15 PM	15 min
<b>Reports/Widgets</b> <ul style="list-style-type: none"><li>- Release items</li></ul>	John	2:30 PM	10 min
<b>Program Update</b> <ul style="list-style-type: none"><li>- <b>Cal-OMS errors</b> - Should start receiving soon. State BHIS system was down, will. Work errors as received.</li><li>- Open admissions with no services over 90 days – Some line items could be services could be ones opened as Cal-OMS only.</li><li>- <b>Family Therapy</b> – Covered outpatient benefit under DMC. Bill under outpatient codes and document that as Family Therapy in notes.</li></ul>	Ed	2:40 PM	10 min
<b>Training Update</b>	Kat	2:50 PM	10 min

<ul style="list-style-type: none"> <li>- <b>Clinical Workstation one-on-one virtual sessions by appointment</b> – Next session on 8/26/21, send e-mail to <a href="mailto:AvatarTrainingRegistration@saccounty.net">AvatarTrainingRegistration@saccounty.net</a> to request an appointment.</li> <li>- <b>Tip Sheets available on our website</b> – Please submit all requests for Tip Sheets to <a href="mailto:Avatar@saccounty.net">Avatar@saccounty.net</a></li> <li>- <b>User Account Deactivations</b></li> <li>- <b>Summer Training Schedules</b> – Due to Go-LIVE trainings in August and September our regularly scheduled trainings may be on different dates. Please check the calendar when registering staff for training.</li> <li>- <b>Staffing updates</b> – Sarah Saldivar has been promoted to ASO I and will be member of the training and support team. A new</li> </ul>			
<p><b>Project Update</b></p> <ul style="list-style-type: none"> <li>- <b>Avatar NX</b> –Estimated to move to this new platform in early 2022. <ul style="list-style-type: none"> <li>o Web based, will not require Java or Adobe to allow for easy log in.</li> <li>o Quickly see to-do items and others' to do items</li> <li>o Quick access to upcoming appointments</li> <li>o Rapid access to documents</li> <li>o Jot down reminders, search for reminders, and check off reminders when completed</li> <li>o No Chart View</li> <li>o Universal search, allows search for user and documentation in one search</li> <li>o New report viewer is available on the Avatar website, please ensure that your IT has downloaded this onto all computer stations.</li> </ul> </li> <li>-</li> </ul>	Kristi	3:00 PM	5 min
<b>Open Forum</b>	All	3:05 PM	25 min