

How to Avoid a Duplicate CCS Tip Sheet

This Tip Sheet will walk users through how to avoid submitting a duplicate CCS request for a service. If any additional help is needed, please contact us at: BHS-EHRBilling@saccounty.gov.

Medi-Cal Corrections Tracking (SAC) (My Office):

This report is driven by batch/claim date; meaning, by the date the service was put in a batch to be voided, replaced, and/or rebilled. This report does not show the adjudication information for the correction. Its only purpose is to see if a service has been worked by the Billing Team for submission to DHCS.

Client Name	Client ID	Procedure Name	Service ID	Service Date	Correction Type	Batch Date
		Psychosocial Rehab - Individual		07/11/23	Replaced	04/26/24
		TCM/ICC		08/09/23	Replaced	04/26/24
		TCM/ICC		08/16/23	Replaced	04/26/24
		TCM/ICC		08/22/23	Replaced	04/26/24
		TCM/ICC		08/25/23	Replaced	04/26/24
		TCM/ICC		09/07/23	Replaced	04/26/24
		Psychosocial Rehabilitation Group		07/14/23	Replaced	04/26/24
		Psychosocial Rehabilitation Group		07/21/23	Replaced	04/26/24

Check the Program Approvals SAC (My Office):

This report is generated by the posting date of the 835 which is the date we received adjudication information. You can find the service date for specific services on the Client Ledger SAC.

05/30/24	Medi-Cal MH	Payment
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Client Name	Client ID	Service ID	PCCN	Service Date	Procedure Name	Posted Date	Billing Code	Charge Units	Emergency Indicator
A	6	0	4	7/11/23	Psychosocial Rehab - Individual	5/30/24	H2017-SC	2.00	
A	6	0	1	8/9/23	TCM/ICC	5/30/24	T1017	1.00	
A	6	0	1	8/16/23	TCM/ICC	5/30/24	T1017	1.00	
A	6	0	1	8/22/23	TCM/ICC	5/30/24	T1017	1.00	
A	6	0	2	8/25/23	TCM/ICC	5/30/24	T1017	1.00	No

Client Ledger (SAC) (My Office):

This report will show where the liability for a service is and which payors it's previously been submitted to for payment. This report is generated by service date.

The date highlighted Red is the date of adjudication that was posted to SmartCare from the payor. In the Charge Status column, the payment highlighted Red is the status the payor provided. Charge Status can also show a denial as a zero dollar payment (Payment (\$0) see the screenshot).

Start Date: 10/1/2023 End Date: 10/31/2023

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Client Ledger

Services for [REDACTED] Between 10/1/2023 and 10/31/2023

Service ID	Date	Coverage Plan	Charge Status	Denial/Transfer Reason
[REDACTED] 04	10/3/2023	TLCS-OP CORE-3737 Marconi(529) ~ Medication Administration 57.00		
	10/04/23	Medi-Cal MH	Initial Balance	
	03/28/24	Medi-Cal MH	Payment	
[REDACTED] 64	10/3/2023	TLCS-OP CORE-3737 Marconi(529) ~ Psychosocial Rehabilitation Group 60.00		
	10/31/23	Medi-Cal MH	Initial Balance	
	05/13/24	Medi-Cal MH	Payment (\$0)	
	05/30/24	Medi-Cal MH	Payment	
[REDACTED] 75	10/3/2023	TLCS-CWC CORE-3737 Marconi(530) ~ SAC_Group Activities 23.00		
	10/12/23	MH County Funds	Initial Balance	
[REDACTED] 09	10/3/2023	TLCS-OP CORE-3737 Marconi(529) ~ Psychosocial Rehab - Individual 41.00		
	10/07/23	Medi-Cal MH	Initial Balance	
	03/28/24	Medi-Cal MH	Payment	
[REDACTED] 39	10/10/2023	TLCS-OP CORE-3737 Marconi(529) ~ Psychosocial Rehabilitation Group 13.00		
	10/31/23	Medi-Cal MH	Initial Balance	
	05/13/24	Medi-Cal MH	Payment (\$0)	
	05/30/24	Medi-Cal MH	Payment	
[REDACTED] 54	10/10/2023	TLCS-CWC CORE-3737 Marconi(530) ~ SAC_Client Support 7.00		
	10/13/23	MH County Funds	Initial Balance	
[REDACTED] 18	10/19/2023	TLCS-OP CORE-3737 Marconi(529) ~ Behavioral Health Prevention Education Group 74.00		
	05/13/24	Medi-Cal MH	Payment (\$0)	
	06/12/24	Medi-Cal MH	Initial Balance	
	08/22/24	Medi-Cal MH	Payment	
[REDACTED] 39	10/19/2023	TLCS-CWC CORE-3737 Marconi(530) ~ SAC_Client Support 17.00		
	10/20/23	MH County Funds	Initial Balance	
[REDACTED] 43	10/19/2023	TLCS-CWC CORE-3737 Marconi(530) ~ SAC_Client Support 31.00		
	10/24/23	MH County Funds	Initial Balance	