



Lab Orders Training Guide

Sacramento County Avatar Training and Support

Purpose of this Training Guide:

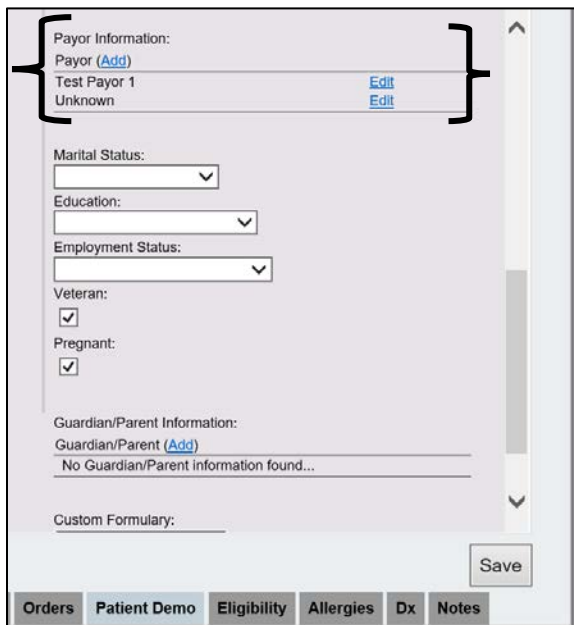
This Training Guide is designed to give additional support in navigating Lab Orders through Order Connect after attending Avatar NX training. The Training Guide may change as Avatar NX trainings are updated. If you have any additional questions please contact Avatar Support at 916-876-5806 or Avatar@Saccounty.net.

Lab Orders Through Order Connect:

The Orders section in Order Connect will allow you to electronically send and receive lab orders. Currently, lab orders can be sent and received through Quest Labs only. Labs can be sent to other vendors by either printing or faxing the order. Results from other vendors will have to be entered into Order Connect manually.

Payor Information:

Before entering a lab order the Payor Information needs to be filled out in the Patient Demographics section in Order Connect. Admin staff enter this information, you will want to verify it has been entered into the system. If there are no payors entered check with your agencies admin staff to complete this process.



The screenshot shows a web form titled "Payor Information:". At the top, there is a section for "Payor" with a table containing two entries: "Test Payor 1" and "Unknown". Each entry has an "Edit" link to its right. Below this table are several dropdown menus for "Marital Status:", "Education:", and "Employment Status:". There are also two checked checkboxes for "Veteran:" and "Pregnant:". At the bottom of the form, there is a "Guardian/Parent Information:" section with a text input field containing "No Guardian/Parent information found..." and a "Save" button. A navigation bar at the very bottom includes tabs for "Orders", "Patient Demo", "Eligibility", "Allergies", "Dx", and "Notes".

Overview of Current Order Profile:

"ELMER TEST" ENTRY V MR TEST MR# 758277000, Male, 14, 09/01/2006
Ischemia

Current Order Profile

From Date: [] To Date: [] Order Type: All Status: All Reviewed: All Normal: All Search

Order Date	Orders	Results Status	Result Review	Review with Patient	Action
		Received Normal	Date Reviewer	Date Reviewer	Re-order Discontinue
10/23/2020	TSH W/REFLEX TO FT4 Destination: Quest Diagnostics				
10/23/2020	GLUCOSE Destination: Quest Diagnostics				
10/15/2020	ALKALINE PHOSPHATASE, GLUCOSE, CBC (INCLUDES DIFF/PLT) Destination: Quest Diagnostics	10/15/2020 Yes	No	No	
10/15/2020	10-HYDROXYCARBAZEPINE Destination: Quest Diagnostics				
10/15/2020	ALKALINE PHOSPHATASE Destination: Quest Diagnostics				
10/15/2020	GLUCOSE Destination: Quest Diagnostics				
10/15/2020	OXCARBAZEPINE METABOLITE Destination: Quest Diagnostics	10/15/2020 Yes	No	No	
08/04/2020	TSH W/REFLEX TO FT4 Destination: Quest Diagnostics				
11/01/2019	TSH W/REFLEX TO FT4 Destination: Quest Diagnostics				
11/01/2019	CBC (INCLUDES DIFF/PLT) Destination: Quest Diagnostics				

- Max 100 items shown. Specify search conditions to narrow the results.
- To re-order/discontinue radiology orders, select the order type as 'Radiology' and search.

Results Queue Add result Add order

Rx Profile RxHx Reconciliation Non-ISC Rx **Orders** Patient Demo Allergies Dx Notes

- From the RX Profile screen, navigate to the "Orders" tab. This displays your current Order Profile grid.
- Click on the blue "Add Order" hyperlink on the bottom-right of this screen to add a new lab order.

"ELMER TEST" ENTRY V MR TEST MR# 758277000, Male, 14, 09/01/2006
Ischemia

Current Order Profile

From Date: [] To Date: [] Order Type: All Status: All Reviewed: All Normal: All Search

Order Date	Orders	Results Status		Result Review		Review with Patient		Action	
		Received	Normal	Date	Reviewer	Date	Reviewer	Re-order	Discontinue
10/15/2020	ALKALINE PHOSPHATASE, GLUCOSE, CBC (INCLUDES DIFF/PLT) Destination: Quest Diagnostics	10/15/2020	Yes	No		No			
10/15/2020	10-HYDROXYCARBAZEPINE Destination: Quest Diagnostics								
10/15/2020	ALKALINE PHOSPHATASE Destination: Quest Diagnostics								
10/15/2020	GLUCOSE Destination: Quest Diagnostics								
10/15/2020	OXCARBAZEPINE METABOLITE Destination: Quest Diagnostics	10/15/2020	Yes	No		No			
08/04/2020	TSH W/REFLEX TO FT4 Destination: Quest Diagnostics								
11/01/2019	TSH W/REFLEX TO FT4 Destination: Quest Diagnostics								
11/01/2019	CBC (INCLUDES DIFF/PLT) Destination: Quest Diagnostics								

- Max 100 items shown. Specify search conditions to narrow the results.
- To re-order/discontinue radiology orders, select the order type as 'Radiology' and search.

Results Queue Add result Add order

Rx Profile RxHx Reconciliation Non-ISC Rx **Orders** Patient Demo Allergies Dx Notes

- Demographics and Sorting fields- You can sort all of the order information by Date, Order Type, Status, Reviewed or Normal.
- Salmon rows-Lab results received from lab vendor.
- Yellow rows -Lab orders sent by Order Connect.
- Grey rows- Orders that have been discontinued.
- Quick Links & Navigation Tabs

Creating a Lab Order:

1. Click the Add Order hyperlink on the Current Order Profile.
2. Select the Ordering Practitioner, Order Type, PSC, Destination, and Payors, Click Next.

"ELMER TEST" ENTRY V MR TEST MR# 758277000, Male, 14, 09/01/2006
Ischemia

General Information

***Ordering Practitioner:**
 Miller, Justin

***Order Type:**
 Lab Radiology

Patient Service Center Order (PSC):
 Yes No

Primary Payor Information

Subscriber
 TEST, ENTRY

Relationship
 Self

Address
 450 Second Avenue, Sacramento, CA,
 95833

Ordering Practitioner- Automatically defaults to the Order Connect user currently logged in. If placing the order on behalf of a practitioner, select the practitioner from this dropdown.

Order Type- This will default to "Lab" leave this option selected.

Patient Service Center Order (PSC) - Is this lab order being submitted to a Patient Service Center? (Yes or No) Generally this is set to "No".

Primary Payor Information- This is the information about the client or whoever is paying for services.

Miller, Justin
 Diagnostics
 Medi-Cal

"ELMER TEST" ENTRY V MR TEST MR# 758277000, Male, 14, 09/01/2006
Ischemia

Destination- The laboratory to which we are submitting this lab order.

Primary Payor - This indicates who will be the main payor for this lab order. When you click on the dropdown you can select the payor.

- If the payor isn't set up you can click on the "Edit Payor Info" link and that will take you to the Patient Demographics screen where you can update the payor information.

Note- In this example Medi-Cal would be billed for this Lab. If your agency will be paying for the Labs you can select **Bill ordering Provider**.

Secondary Payor- this is used to indicate a secondary payor for the labs.

***Destination:**
 Quest Diagnostics

Primary Payor: [Edit Payor Info](#)
 Medi-Cal

Secondary Payor:
 --SELECT--

Policy #
 123456A

Group #
 N/A

ID
 N/A

Medicare Payor
 No

Shows Policy information based on the payor selected above.

Overview

Ordering Practitioner:
 Miller, Justin

Destination:
 Quest Diagnostics

Primary Payor:
 Medi-Cal

Next- To move on to the next step.

Cancel- Cancels the order and closes.

Next Cancel

3. A list of lab orders will be available for you to choose from. You can narrow down the search using the filters above. If your agency uses panels you can search the panel and

the labs in that panel will populate. Click the Add button to add the lab order. When a lab is added it will appear under the Overview section.

The Search Options can be used to narrow down your search results.

"ELMER TEST" ENTRY V MR TEST MR# 758277000, Male, 14, 09/01/2006
Ischemia

General Information | Select Orders

Description: CPT Code: Order Code: Panel: Search

	Order Code	Description	CPT Code
Add	36637	10-HYDROXYCARBAZEPINE	
Add	7788	ABO GROUP AND RH TYPE	
Add	223	ALBUMIN	
Add	234	ALKALINE PHOSPHATASE	
Add	823	ALT	
Add	5509	AMMONIA (P)	
Add	243	AMYLASE	
Add	1240	ANA IFA SCREEN W/REFL TO TITER AND	

Showing 1 to 160 of 160 entries

Add All Remove All Remove Back Next Cancel

Overview
Ordering Practitioner: Miller, Justin
Destination: Quest Diagnostics
Primary Payor: Medi-Cal

234 ALKALINE PHOSPHATASE

Below are different examples of how you can use the filters

Panels: Allow you to add a pre-added lab group that has been created by the Avatar team.

If a panel is chosen and you click Search, the lab orders within that panel will populate below. Click Add for each order you want or Add All to add the entire panel.

"ELMER TEST" ENTRY V MR TEST MR# 758277000, Male, 14, 09/01/2006
Ischemia

General Information | Select Orders

Description: CPT Code: Order Code: Panel: Search

Annual Lab - Q

	Order Code	Description	CPT Code
Add	6399	CBC (INCLUDES DIFF/PLT)	
Add	10231	COMPREHENSIVE METABOLIC PANEL	
Add	496	HEMOGLOBIN A1c	
Add	7600	LIPID PANEL	
Add	36127	TSH W/REFLEX TO FT4	

Showing 1 to 5 of 5 entries

Add All Remove All Remove Back Next Cancel

Overview
Ordering Practitioner: Miller, Justin
Destination: Quest Diagnostics
Primary Payor: Medi-Cal

COMPREHENSIVE METABOLIC PANEL
36127 TSH W/REFLEX TO FT4
6399 CBC (INCLUDES DIFF/PLT)
7600 LIPID PANEL
496 HEMOGLOBIN A1c

Description:

You can search by the entire description or a short piece of it.

"ELMER TEST" ENTRY V MR TEST MR# 758277000, Male, 14, 09/01/2006
Ischemia

General Information | Select Orders

Description: x CPT Code: Order Code: Panel: Search

	Order Code	Description	CPT Code
Add	483	GLUCOSE	
Add	8477	GLUCOSE, GESTATIONAL SCREEN (50G)-135 CUTOFF	
Add	484	GLUCOSE, PLASMA	

Overview
 Ordering Practitioner: Miller, Justin
 Destination: Quest Diagnostics
 Primary Payor: Medi-Cal
 234 ALKALINE PHOSPHATASE

Order Code:

Enter the Order Code for the lab order

"ELMER TEST" ENTRY V MR TEST MR# 758277000, Male, 14, 09/01/2006
Ischemia

General Information | Select Orders

Description: CPT Code: Order Code: x Panel: Search

	Order Code	Description	CPT Code
Add	483	GLUCOSE	
Add	34483	TROPONIN T	

Overview
 Ordering Practitioner: Miller, Justin
 Destination: Quest Diagnostics
 Primary Payor: Medi-Cal
 234 ALKALINE PHOSPHATASE

- To remove a single order click on the order from the Order pane, and then click on the "Remove" button. If you want to remove all of the orders added so far, click on the "Remove All" button. Then you will have to re-add the Labs you want before you can proceed. Once you are ready to move to the next step click on the "Next" button.

"ELMER TEST" ENTRY V MR TEST MR# 758277000, Male, 14, 09/01/2006
Ischemia

General Information | Select Orders

Description: CPT Code: Order Code: Panel: Search

	Order Code	Description	CPT Code
Add	6399	CBC (INCLUDES DIFF/PLT)	
Add	10231	COMPREHENSIVE METABOLIC PANEL	
Add	496	HEMOGLOBIN A1c	
Add	7600	LIPID PANEL	
Add	36127	TSH W/REFLEX TO FT4	

Showing 1 to 5 of 5 entries

Add All Remove All Remove Back Next Cancel

Overview
 Ordering Practitioner: Miller, Justin
 Destination: Quest Diagnostics
 Primary Payor: Medi-Cal
 234 ALKALINE PHOSPHATASE
 483 GLUCOSE
 10231 COMPREHENSIVE METABOLIC PANEL
 36127 TSH W/REFLEX TO FT4
 6399 CBC (INCLUDES DIFF/PLT)

- Enter any Special Instructions if applicable. Choose the Reason Code and Diagnosis for this order. Once all information has been entered you would click "Next" to proceed to the confirmation screen.

- Review the order and check the eLab option to transmit this lab order electronically to the Quest Labs destination. If the order is going to a different vendor choose the option for Print or Fax. Click the "Submit" button to send the lab order out.

Viewing Lab Results in Order Connect:

- Once an order has been received, there are a couple of ways you can review results. You can click on the hyperlink on the Date for the specific result. Or, by clicking on the "Results Queue" link at the bottom of the screen. If the lab has already been reviewed there will be a date shown on the Date field, if not it will say No.

"ELMER TEST" ENTRY V MR TEST MR# 758277000, Male, 14, 09/01/2006
Ischemia

Current Order Profile

From Date: 10/15/2020 To Date: 10/15/2020 Order Type: All Status: All Reviewed: All Normal: All

Order Date	Orders	Results Status		Result Review		Review with Patient		Action	
		Received	Normal	Date	Reviewer	Date	Reviewer	Refresh	Delete
10/15/2020	ALKALINE PHOSPHATASE, GLUCOSE, CBC (INCLUDES DIFF/PLT)	10/15/2020	Yes	No		No			
10/15/2020	OXCARBAZEPINE METABOLITE	10/15/2020	Yes	No		No			
10/15/2020	10-HYDROXYCARBAZEPINE Destination: Quest Diagnostics								
10/15/2020	ALKALINE PHOSPHATASE Destination: Quest Diagnostics								
10/15/2020	GLUCOSE Destination: Quest Diagnostics								

- Max 100 items shown. Specify search conditions to narrow the results.
- To re-order/discontinue radiology orders, select the order type as 'Radiology' and search.

[Results Queue](#) [Add result](#) [Add order](#)

Rx Profile RxHx Reconciliation Non-ISC Rx Orders Patient Demo Allergies Dx Notes

- If you click on the Date field, a window will appear and you can review the lab results in detail. You can also mark that the labs have been reviewed.

"ELMER TEST" ENTRY V MR TEST MR# 758277000, Male, 14, 09/01/2006
Ischemia

Lab Order Results - Specimen No. EN459011X

Ordered On 10/15/2020
Ordered By Justin Miller
Date Reported 10/15/2020 1:19:00 PM
Patient ID 758277000

Panels Ordered 234-ALKALINE PHOSPHATASE, 483-GLUCOSE, 6399-CBC (INCLUDES DIFF/PLT)

Patient/Order Comments

Panel/Lab Order Matching 3 of 3 Panels Matched

Result Panel	Matched Lab Order	Order Date
ALKALINE PHOSPHATASE	ALKALINE PHOSPHATASE (CPT Code - 84075)	10/15/2020
CBC (INCLUDES DIFF/PLT)	CBC (INCLUDES DIFF/PLT) (CPT Code - 85025)	04/16/2019
GLUCOSE	GLUCOSE (CPT Code - 82947)	10/15/2020

Panel - ALKALINE PHOSPHATASE

Collection Start Date: 10/15/2020 2:10:00 PM Received Date: 10/15/2020 12:41:00 PM

Tests	Results	Flag	Units	Reference Interval	Result Status	Lab
ALKALINE PHOSPHATASE	87		U/L	78-326	F	1

Panel - GLUCOSE

Collection Start Date: 10/15/2020 2:10:00 PM Received Date: 10/15/2020 12:41:00 PM

Tests	Results	Flag	Units	Reference Interval	Result Status	Lab
GLUCOSE	99		mg/dL	65-99	F	1

Comments: Fasting reference interval

- If you click on the Results Queue link at the bottom of the Profile Page This will open up the Lab Results Queue exclusively filtered for this client.

Lab Results Administration Return

Patient: **A Test** Provider: ---All Providers--- Clinic ID: ---All Locations---
 DOB: **06/17/1996** Gender: **Female** Received: 01/01/2021 Through: 5/13/2021 Go clear

Needs Reviewed By Provider Needs Reviewed w/Patient
 Abnormal Only Show My Results Only

Received	Description	Patient Name	DOB	Clin. Review	Abnormal	Provider	Clinic ID
03/29/2021	Glucose Challenge Test (OSullivan: O'Sullivan: Gestational Diabetes Screening: Pregnancy Sugar L	A Test	06/17/1996			test 123	
03/29/2021	Glucose Serum	A Test	06/17/1996			test 123	
03/25/2021	Glucose Plasma (Fasting Blood Sugar) (FBS) (FBG) (Random Blood Glucose)	A Test	06/17/1996			Admin Test	
03/05/2021	Drug Profile, Blood (Five Drugs) (Amphetamines, cannabinoids, cocaine, opiates, pcp)	A Test	06/17/1996		Abnormal	Justin Miller	

- If you would like to access the Results Queue for any and all clients, click on the “Labs to Review” tab from the OC Prescriber’s Desktop.

0 Labs to Review 0 Transmissions TransRx Log Print Close Chart Log Off

A TEST, Female, 24, 6/17/1996
 Bipolar 1 disorder No Current Medications Noted

Current Medication Profile

Current Diagnosis	Start Date	Medication Order	End Date	Action
DSM: 296.7 - Bipolar 1 disorder DSM: 300.02 - GAD (generalized anxiety disorder) ICD10: J18.9 - Pneumonia GAF: 59	11/23/2020	Effexor XR STEP 1 - 3 Days- 37.5 MG CER, PO. Take one (1) capsule by mouth every morning STEP 2 - 3 Days- 37.5 MG CER, PO. Take one (1) capsule by mouth every morning AND one (1) capsule every evening STEP 3 - 3 Days- 37.5 MG CER, PO. Take two (2) capsules by mouth every morning AND one (1) capsule every evening STEP 4 - 51 Days- 37.5 MG CER, PO. Take two (2) capsules by mouth every morning AND two (2) capsules every evening <i>This prescription is part of a titration. ...</i>	01/21/2021	[X] [Refresh] [Delta]
	05/28/2020	Lexapro- 5 MG TAB, PO. Take one (1) tablet by mouth every morning	06/26/2020	[X] [Refresh] [Delta]
	01/27/2020	Cymbalta- 60 MG ECC, PO. Take one (1) capsule by mouth daily	02/25/2020	[X] [Refresh] [Delta]
	01/27/2020	metFORMIN Hydrochloride- 850 MG TAB, PO. Take one (1) tablet by mouth every morning Test Instructions to Pharmacist	02/25/2020	[X] [Refresh] [Delta]
	01/23/2020	Sertraline- 25 MG TAB, PO. Take one (1) tablet by mouth daily	02/21/2020	[X] [Refresh] [Delta]
	12/16/2019	ZYPREXA STEP 1 - 7 Days- 2.5 MG TAB, PO. Take one (1)	01/14/2020	[X] [Refresh] [Delta]

- There are three tabs in the Labs to Review tab, “Needs Review”, “Unmatched”, “All Results”. To review a Lab Result, click on the blue hyperlink of the result in the “Description” column while on the “Needs Review” tab. As long as results don’t come into the “Unmatched” queue (meaning the Name, DOB, and Gender of the client for the result doesn’t match any clients in the OC database), the results will be fed back down into your CareRecord (Avatar).

Lab Results Administration Provider: Bypass Facility Filters Needs Reviewed By Provider Needs Reviewed w/Patient Abnormal Results Only? Return

Patient: TC1 TEST Gender: Male Received: 4/17/2016 Through: 5/18/2016 Note: Lab Result panels must be matched with orders before they will be removed from this screen.

Needs Review Unmatched All Results

Received	Description	Patient Name	DOB	Clin. Review	Abnormal	Provider
5/11/2016	899-TSH_5363-PSA_TOTAL	TC1 TEST	01/01/1952			Hayden Minor

Show entries
Showing 1 to 1 of 1 entries Previous Next

- To review this result and move it out of the "Needs Review" tab from the Results Queue you will perform a Clinical Review. Once the result is reviewed, a user can denote who performed the review by selecting the "Reviewer" from the "Clinical Review By" dropdown. Additionally, by clicking on the clipboard icon next to the dropdown, one can add notes to the review.

Lab Results - Internet Explorer

TC1 TEST MR# 42124, Male, 64, 01/01/1952 PRINT

Lab Order Results - Specimen No. CS000TC1 Amended 5/11/2016 11:12:03 AM

Ordered On 5/10/2016 Clinical Review By Result Detail

Ordered By Hayden Minor Patient Review By

Date Reported 5/11/2016 3:07:13 PM

Patient ID 42124

Panels Ordered 899-TSH, 5363-PSA, TOTAL
Patient/Order Comments ADDED PSA IN CHANGE ORDER

Panel/Lab Order Matching 2 of 2 Panels Matched

	Result Panel	Matched Lab Order	Order Date
select	PSA, TOTAL	No Match Found	
select	TSH	TSH (CPT Code - 84443)	05/10/2016

Panel - TSH

Collection Start Date: 5/10/2016 Received Date: 5/10/2016 12:30:00 AM

Tests	Results	Flag	Units	Reference Interval	Result Status	Lab
TSH	2.05		mIU/L	0.40-4.50	C	1

Comments: => REVISED: Change in test result(s)
PLEASE DISREGARD PREVIOUSLY REPORTED INFORMATION BELOW:
(The information below was originally reported on 01/16/2014 at 4:31 PM)
TSH 3.05

Panel - PSA, TOTAL

- Once a lab result has been reviewed, it moves from the “Needs Review” tab to the “All Results” tab in the Results Queue.

Lab Results Administration

Patient: TC1 TEST
 DOB: 01/01/1952
 Gender: Male
 Received: 4/17/2016 Through: 5/18/2016
 Provider: --- All Providers ---
 Manual Matches Only? Abnormal Results Only? Return

Needs Review Unmatched **All Results**

Received	Description	Patient Name	DOB	Clin. Review	Abnormal	Provider
05/11/2016	899-TSH_5363-PSA_TOTAL	TC1 TEST	01/01/1952	05/18/2016		Hayden Minor

Show 25 entries
Showing 1 to 1 of 1 entries

Previous Next

Viewing Lab Results in Avatar:

Review Results Form

- Search “Review Results” in the “What can I help you find?” bar in Avatar NX. The “Review Results” form will open, enter the client ID and the date range for the lab results you want to view. All results that fit the criteria of your search will populate in the Select Results drop-down.

Submit Discard Add to Favorites

Client ID *
 TEST.ENTRY FREDRICK JR MR. (758277000) 🔍

Start Date 05/01/2020 📅 T Y
 End Date 05/13/2021 📅 T Y

Select Results *
 Select

Order

Test: (7600) LIPID PANEL, STANDARD Placer Order #: 5419524 Specimen Collected: 05/06/2021 12:00AM

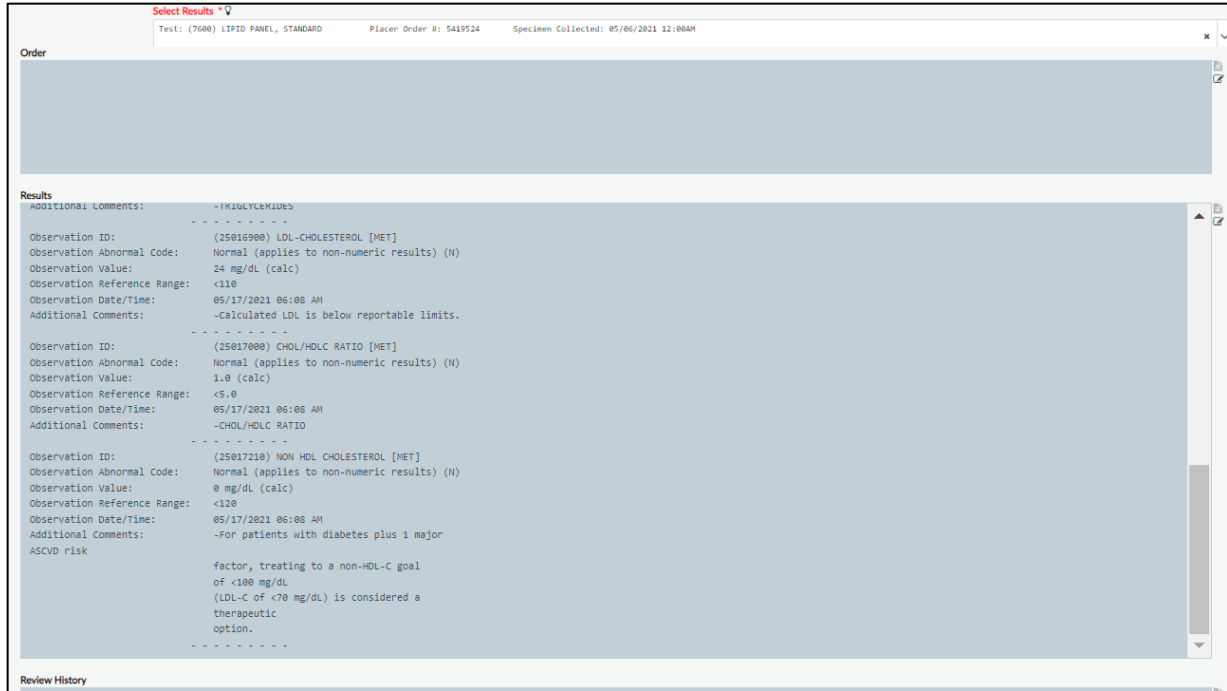
(25003000) CHOLESTEROL, TOTAL 100 mg/dL

(25015000) HDL CHOLESTEROL 100 mg/dL

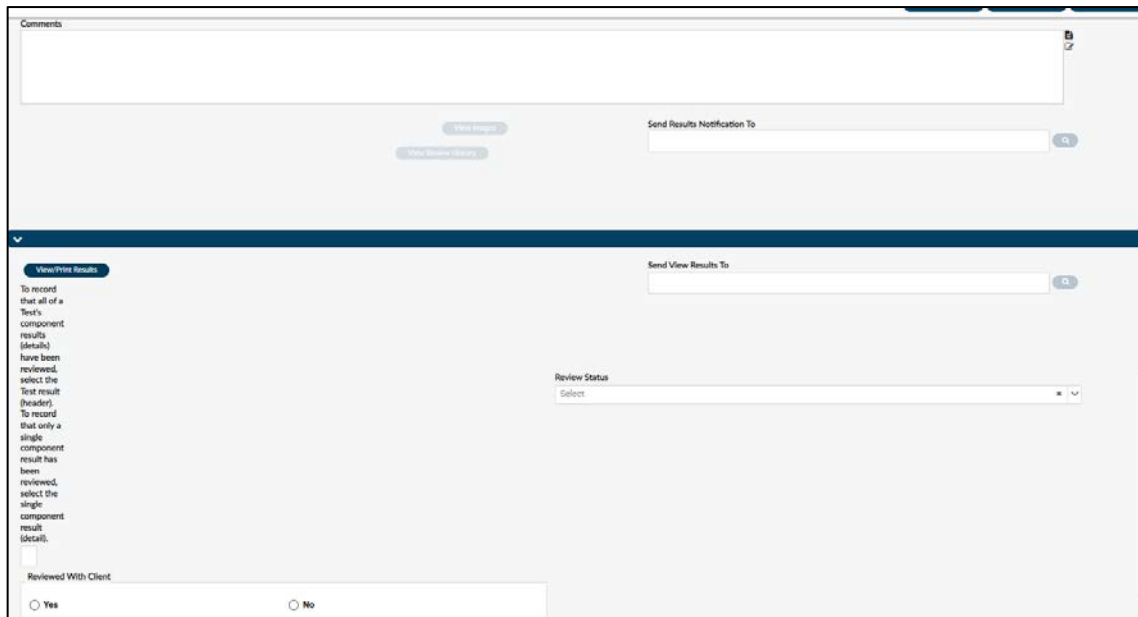
(25002900) TRIGLYCERIDES 88 mg/dL

Results

2. Select the results you want to view. The Order, Results, and Results History will populate with the information for that lab order.



3. You can add comments into the comments section.
4. If you are reviewing the results on behalf of a physician you can send a notification to them to review the results. The notification will populate on their To-Do widget.
5. You are able to print the results by clicking the View/Print Results button. The viewed results can also be sent to a provider. The results will show up on their To-Do widget.
6. Indicate whether the results have been reviewed with the client and the Review Status.



View Results Form

1. Enter the date range that you want to display lab results.
2. Click the “Display Results List/Select Result to View/Print” button. This will display all lab results that fall under the criteria you entered above. Select the lab(s) you want to view and click OK.

Order Result Filter

Begin Date: 01/01/2020

End Date: 05/14/2021

Contains search string Starts with search string

Display Results List/Select Result To View/Print

Select Result

Client: TEST,ENTRY FREDRICK JR MR (758277000)

Filler Order#	Test Code / Description	Collection Date
<input checked="" type="checkbox"/>	EN459098X (36637) OXCARBAZEPINE METABOLITE	10/15/2020
<input checked="" type="checkbox"/>	EN459011X (234) ALKALINE PHOSPHATASE	10/15/2020
<input checked="" type="checkbox"/>	EN459011X (483) GLUCOSE	10/15/2020
<input type="checkbox"/>	EN459011X (6399) CBC (INCLUDES DIFF/PLT)	10/15/2020
<input type="checkbox"/>	T12346 (82947) GLUCOSE	11/06/2020
<input type="checkbox"/>	EN402804H (7600) LIPID PANEL, STANDARD	05/06/2021

OK Cancel

3. The result information for the lab(s) will populate in the Results Information window.

The screenshot shows a laboratory results window with a light blue background. At the top right, there are two buttons: "Submit" and "Discard". The main content area contains the following text:

Test Code: 36637
Test Description: OXCARBAZEPINE METABOLITE
Ordering Practitioner (Not Enrolled): Justin Miller ()
Result Status Code: Final results; results stored and verified. Can only be changed with a corrected result. (F)
Specimen Collected Date: 10/15/2020 Specimen Collected Time: 12:00 AM
Specimen Received Date: 10/15/2020 Specimen Received Time: 12:42 PM

DETAIL INFORMATION

Observation ID Code: 85998764
Observation ID Value: 10-HYDROXYCARBAZEPINE
Observation ID Type: QDIMET
Observation Reference Range: 8.0-35.0
Observation Result Status Code: Final result - can only be changed with a corrected result (F)
Observation Value: 14.3
Observation Value Unit: mcg/mL
Observation Date: 10/15/2020 Observation Time: 01:19 PM
Additional Comments: -
This test was developed and its analytical performance characteristics have been determined by Quest Diagnostics. It has not been cleared or approved by the FDA. This assay has been validated pursuant to the CLIA regulations and is used for clinical purposes.

At the bottom of the window, there are two buttons: "Print Result(s)" and "Exit Option".

4. From here you can print the lab results.

Client Labs Console

1. Click on the Client Labs console at the top of your Avatar NX screen. If you don't see this console click on the drop-down next to your console list and find it there.
2. Select a client from your My Client list or look them up on the "What can I help you find?" bar. That will drop them onto your Recent Clients list (right below My Clients)
3. The Lab Results widget will show all lab results for the selected client. You can use the filters at the top of the widget to narrow down your search.

The screenshot shows the 'LAB RESULTS' widget. At the top, there are filters for Start Date (06/17/2020), End Date (06/23/2022), Filter By (Test Name), and Lab Test ((25000000) GLUCOSE). Below the filters is a table with columns: Lab Test, Date, Results, and Ref Range. One row is visible: GLUCOSE, 10/15/2020, 99 mg/dL, and a ref range of 85-99. A dropdown menu is open next to the Lab Test filter, showing a list of tests including (25000000) GLUCOSE, (25002000) ALKALINE PHOSPHATASE, (25002900) TRIGLYCERIDES, (25003000) CHOLESTEROL, TOTAL, and (25015900) HDL.

4. The Recent Lab Results widget will show all recent lab results for that client. If there are no recent lab results the widget will remain blank.

The screenshot shows the Avatar NX interface. A red box labeled '1' highlights a dropdown menu in the top navigation bar. A black arrow labeled '2' points to the 'My Clients' list on the left sidebar. The main content area shows the profile for 'TEST.ENTRY FREDRICK JR MR (758277000)'. Below the profile is the 'LAB RESULTS' widget, which has filters for Start Date (06/17/2020), End Date (06/17/2021), Filter By (No Filter), and Lab Test. A table of lab results is displayed with columns: Lab Test, Date, Results, Flag, Ref Range, Status, Clinician, and Comments. The table contains three rows: HEMOGLOBIN A1c (05/17/2021, 5.0 % of total Hgb, N - Normal (applies to) <5.7, F - Final results, Justin Miller ()), Clinical PDF Report (05/17/2021, 1530237, F - Final results, Justin Miller ()), and LIPOID PANEL, STANDARD. Below the lab results is the 'RECENT LAB RESULTS' widget, which is currently blank. A red box labeled '3' is placed over the Lab Test filter, and a red box labeled '4' is placed over the 'RECENT LAB RESULTS' widget. A black arrow labeled '2' points to the 'Recent Clients' list at the bottom of the sidebar, which includes 'TEST.ENTRY FREDRICK JR MR (758277000)'.