



## MHTC Key Phrases Tip Sheet

This Tip Sheet will walk users through the process for adding a key phrase into a note or care plan in SmartCare. This tip sheet may change as trainings are updated. Please view our webpage for the most up to date version. If any additional help is needed, please contact us at <u>bhs-ehrsupport@saccounty.gov</u>.

Key Phrases can be used as templates in most text fields. The EHR Support team has entered Agency Phrases that were provided by MHTC. Please keep in mind, to add or edit Agency Key Phrase, the change must be approved by QM.

## Adding a Key Phrase To A Text Box

- 1. Click into the text field where you want to add the Key Phrase.
- 2. Navigate up to the three vertical dots in the upper right-hand corner and click on them.

| ntoCntySmartcareTrain   09-20-2024<br>Q ★ ▲ Test, Charlotte (800425210) ▲ + × |                                       |                                  | 🖆 🌾 🖱 ?          |
|---|---------------------------------------|----------------------------------|------------------|
| Progress Note   |                                       | 2 🗄                              | 9 goto 💄 🛠 ★ 💵 ? |
| Effective 10/09/2024  | Author Draper, Amanda                 | ♥ 09/25/2024                     | 00               |
| Service Note Billing Diagnosis Warnings                                       |                                       |                                  |                  |
| General   |                                       |                                  |                  |
| Information   |                                       |                                  |                  |
| Describe current service(s), how the service addressed the beneficiary's beha | vioral health need (e.g., symptom, co | ondition, diagnosis, and/or risk | factors).        |
| 1   |                                       |                                  |                  |
|   |                                       |                                  |                  |
|   |                                       |                                  |                  |
|   |                                       |                                  |                  |
|   |                                       |                                  |                  |
|   |                                       |                                  |                  |





3. Scroll down to the option for Favorite Phrases and select it.



4. The "Use Key Phrases" pop up will appear on the side of your screen. Select the "Agency" tab then use the drop

down to select your classification.







5. After you have selected your classification from the drop down, you will see the Key Phrases that are available for use. Select "Use" to add the Key Phrase into your text box.

| Use Key Phrases ? 🗙 🕻                           | AnysmancareTrain [ 09-20-2024]<br>★ L Test, Charlotte (800425210) A + ×   |
|---|---|
| My Agency                                       | Progress Note   |
| MHTC Nursing Key Ph 🗸                           | Effective 10/09/2024 🗮 Status New Author Draper, Amanda   |
| Phrase  | Service Note Billing Diagnosis Warnings   |
| MHTC Nurse-Code<br>Blue                         | General   |
| Use   |   |
| MHTC Nursing- Fall-<br>Injury<br>Description of | Information Describe current service(s), how the service addressed the beneficiary's behavioral health need (e.g., symptom, conditi |
| Use<br>MHTC Nursing-                            |   |
| Vise<br>Use                                     |   |
| MHTC Nursing-Weekly Summary                     |   |
| Use<br>MHTC Post<br>Seclusion/Restraint         |   |
| Progress note                                   |   |

6. Once the Key Phrase has been added you can go in and edit your template as appropriate. Once you are finished, make sure you are saving and signing your work.

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|---|------------|---|--|----------------------|-------------|-----------------|---------------|--------------|--------------|----------------|---------------|------------|---------------|-----------|---------------|-----|---|
| My Agency   | F          | rogress   | s Note   |                      |             |                 |               |              |              |                |               |            | 1             | Û         | <b>9</b> GoTo |     | ŵ |
| Category  |            |   |  |                      |             |                 |               |              |              |                |               |            |               |           |               |     |   |
| MHTC Nursing Key Ph 🗸                             |            | Effective   | 10/09/202                                      | 4                    | Status      | New             |               |              | Author       | Draper, Amar   | da            | <b>→</b> 0 | 9/25/2024     |           |               | 96  | 3 |
| Phrase  |            | Service   | Note   | Billing Di           | agnosis     | Warnings        |               |              |              |                |               |            |               |           |               |     |   |
| MHTC Nurse-Code<br>Blue<br>Use                    | •          | General   |  |                      |             |                 | -             |              |              |                |               |            |               |           |               |     |   |
| MHTC Nursing- Fall-<br>Injury<br>Description of   |            | Informa   | ation  | nvice(c) hou         | , the convi | co addrassed t  | ha hanafici u | n/s hehavior | al boalth i  | need (e.e. ev  | motom cor     | dition di  | agnosis on    | d/or riel | (factors)     |     |   |
| Use   |            | MHTC Nur  | rse-Code E                                     | Blue                 | The servi   | ce autresseu ti | ne benencia   | y s benavior | at neattir i | leeu (e.g., sy | inptoint, coi | ianion, ai | agriosis, ari |           | (lactors).    |     |   |
| MHTC Nursing-<br>Admission Note<br>Use            | •          | Time Anno<br>911 Calleo<br>EMS Arriva<br>EMS Depa | ounced Ov<br>d: Y/N<br>al Time:<br>arture Time | erhead <b>:</b>      |             |                 |               |              |              |                |               |            |               |           |               |     |   |
| MHTC Nursing-Weekly<br>Summary                    | *          | ED Destin<br>Heart Rhy<br>CPR Initia              | ation:<br>/thm:<br>ited: Y/N                   |                      |             |                 |               |              |              |                |               |            |               |           |               |     |   |
| <u>Jse</u>  |            | Suctioned<br>Vitals take                          | I: Y/N De<br>en: Y/N                           | scribe Conte         | ents:       |                 |               |              |              |                |               |            |               |           |               | - 1 |   |
| MHTC Post<br>Seclusion/Restraint<br>Progress note | Â          | Seizure: Y<br>Incontine                           | r/N Desent: Y/N T                              | cription and<br>ype: | Duration:   |                 |               |              |              |                |               |            |               |           |               |     |   |
|   | _          | Medicatio   | ns Adminis                                     | stered:              |             |                 |               |              |              |                |               |            |               |           |               | -   |   |