

# Agenda



## Avatar MH Practice Management Forum

**Date:** February 25, 2016

**Time:** 1:30 to 3:00

**Location:** 7001 A East Parkway,  
Sacramento, CA 95823  
Conference room 1

**Facilitator:** Ann Mitchell

**Scribe:** Justin Miller

**Attendees:** (See sign in sheet)

Topic	Presenter	Start Time	Length
<b>Welcome/Introductions</b>	Ann	1:30 PM	5 min
<b>Claiming/Fiscal Update</b> <ul style="list-style-type: none"><li>- Claiming Update- Last month claimed was for Oct 2015. All monthly claims for the current year effective Nov 2015 to the present day, are being suspended due to an error with the state. The state has a target date of March 8<sup>th</sup> to correct the issue. Claiming for current fiscal year will resume once the issue has been resolved.</li><li>- Claims Correction Spreadsheet – Replacements and Voids for the current fiscal year are being suspended due to an error with the state. The state has a target date of March 8<sup>th</sup> to correct the issue.</li><li>- July 2015 – Clean up Update- All replacement services for the July 2015 clean-up project have been suspended due to an error with the state. The state has a target date of March 8<sup>th</sup> to correct the issue.</li></ul>	Richard	1:35 PM	15 min
<b>Training Update</b> <ul style="list-style-type: none"><li>- Training schedule/process-Please verify that you receive a confirmation for each training request you submit. If you do not please follow up to avoid sending staff that are not registered for class.</li><li>- Master User Forum Schedule for 2016 - posted</li></ul>	Justin	1:50 PM	10 min
<b>New Procedure for Password Resets</b> <ul style="list-style-type: none"><li>- Verification Required</li><li>- Email, System Code, Agency Authorized Approver-We are still not ready to implement this process as of yet. We are still working on fixing emails not being received for county staff. Once implemented we will need those pieces of information</li></ul>	Ann	2:00 PM	10 min

<p>to verify before resetting passwords.</p>			
<p><b>Project Updates</b></p> <ul style="list-style-type: none"> <li>- Client Billing-</li> <li>- Share of Cost-</li> <li>- Medicare-</li> </ul> <p>We are actively meeting to implement. Please keep giving out the letter to clients. There is not set date for implementation at this point and once there is a date QM will send out an email communication.</p>	<p>Ann</p>	<p>2:10 PM</p>	<p>10 min</p>
<p><b>Open Forum-</b> How long are the Doctor's Medicare certifications good? Provider and Doctor Certifications and tracked by QM; suggest that if providers have concerns they could contact QM for information related to certification.</p> <p>Has the OSHPD file been fixed in Avatar? It should be fixed on the next update.</p> <p>Is the issue with the Co-Signatures not showing back in the To do List going to be fixed? Yes with the next LIVE update.</p> <p>Diagnosis aren't showing properly in the Chart but on the Diagnosis and Movement History showing duplicates? If the patch doesn't fix the issue we will have to look at how we can fix it or delete duplicates.</p> <p>Is Windows 10 being supported? You would need a 32bit browser and the new browser on Windows 10 is edge and is a 64 bit browser. IF you can load the IE 11 32 bit version it may work. If not let us know and we can try to assist.</p>	<p>All</p>	<p>2:20 PM</p>	