

Agenda



Avatar MH Practice Management Forum

Date: June 23, 2016

Time: 1:30 to 3:00

Location: 7001 A East Parkway,
Sacramento, CA 95823
Conference room 1

Facilitator: Kacey Vencill

Scribe: Justin Miller

Attendees: (See sign in sheet)

| Topic | Presenter | Start Time | Length |
|--|-----------|------------|--------|
| Welcome/Introductions | Kacey | 1:30 PM | 5 min |
| Claiming/Fiscal Update <ul style="list-style-type: none">- Claiming Update-We are currently claiming for the month of April.- Claims Correction Spreadsheet – update-We are current on all of those.- July 2015 – Clean up Update-There were 7000 services that needed to be replaced, we have completed replacing all of the services. Please run the Phase II and submit CCS's if needed.- You should not run the unbilled report at this time | Richard | 1:35 PM | 15 min |
| Training Update <ul style="list-style-type: none">- Training schedule/process New Procedure for Password Resets - Reminder <ul style="list-style-type: none">- Verification Required Email, System Code, Agency Authorized Approver | Justin | 1:50 PM | 10 min |
| Billing Questions/Issues <ul style="list-style-type: none">• Verify co-practitioner duration-a number of services at that time weren't being considered in the Cost of Service. It could have been the way it was being entered by an individual user. Please keep an eye on any services that have a Co-Practitioner.• Verify a value exists in Practitioner Total Service Time-Make sure that there is a value in the Total Service time field. Fixed Fee codes seem to have caused the issue, but please verify that all of your Total Service time is accurate and notify us | Kacey | 2:00 PM | 15 min |

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| <p>with any issues.</p> <ul style="list-style-type: none"> CO*177 denial reasons when gender/DOB doesn't match SDMC system. – Generally when this error is received it means the client is Ineligible. A lot of counties have received this error message it is because that the Date of birth and Gender doesn't match. The state is looking at adding a modifier to distinguish the difference. | | | |
| <p>Project Updates</p> <ul style="list-style-type: none"> Scheduler PIP-The PIP Starts July 1st and there will be some new services codes that are being implemented for this. 90500 has been broken out to indicate client was a no show. 90600 is used for a Staff No Show. 90501 for Cancellation by Client. 90601 for Cancellation by Staff. <p>There are 2 additional service codes that you will see which should not be used. INIT01 Initial appointment which is only used by ACCESS. INIT02 Hospital Discharge which is only used by ACCESS. If you are not in the PIP please do not use these codes.</p> <ul style="list-style-type: none"> UMDAP/Share of Cost/ Medicare-They are still going to be implemented in the 1st or 2nd week of January. There will be information sent by QM that will give more details on the new hard copy form and policies around that. There will be a training that will either be offered by QM or a joint training by Avatar and QM as we get closer to implementation. Please make sure to keep the client UMDAP and Family Registration updated so when that is implemented it will be up to date. Providers with their own systems- We are working on providers with their own system on the system requirements. They have not reported any issues and will be implemented by January 1st. This will allow them to send information electronically to Avatar. | Kacey | 2:15 PM | 10 min |
| <p>Open Forum</p> <p>Action items.</p> <p>Administrative Discharge option-We will take an action item to talk about that in the Steering Committee on Monday and see if we can add that value to the Discharge form.</p> <p>Hard copy form for clients to fill out. Service verification-Will bring that up in the Steering Committee.</p> <p>Face to Face button-Can we have a light bulb to help with defining when we should notate "Yes" (ie child services)</p> | All | 2:25 PM | |