Avatar MH Practice Management Forum



Date: August 25, 2016 **Time:** 1:30 to 3:00

Location: 7001 A East Parkway,

Sacramento, CA 95823 Conference room 1

Facilitator: Kacey Vencill

Scribe: Justin Miller

Attendees: (See sign in sheet)

Topic	Presenter	Start Time	Length
Welcome/Introductions	Kacey	1:30 PM	5 min
Claiming/Fiscal Update Claiming Update- We are currently up to date for the month of June 2016. We are having a lot of claiming errors because of addresses not being entered properly. Do not use Undomiciled indicate Homeless and			
- Claims Correction Spreadsheet – update-These are all current. We are getting requests that are very late, please make sure to clean up your Phase II reports and keep up to date.	Richard	1:35 PM	15 min
- July 2015 – Clean up Update-			
Training Update Training schedule/process- Reminder to review the times of each class so that your staff are not arriving at incorrect times. You can see that on the posted training Calendar and also on the confirmation. Webinar for POS scan- We now have a process for giving	Justin	1:50 PM	10 min
access to the POS Scan (Document Management) permissions			
Demonstration: Consoles- Please see Consoles document	Reuben	2:00 PM	15 min
Review Release Items- Please see release document	John	2:15 PM	20 min
Project Updates - UMDAP/Share of Cost/ Medicare- We are moving forward with the client billing UMDAP and Share of Cost. Alex Rechs sent some information out yesterday in regards to UMDAP and Client Billing. The ETA for implementation is Currently	Kacey	2:35 PM	10 min

 Feb-April 2016. Lab Orders- We are receiving training tomorrow from Netsmart on how to connect Order Connect to Lab Results. At the conclusion of that we will have more information on how training will be structured. Perceptive Scanning- We are looking to update to Perceptive in the near future. There will be some training needed to make sure everyone has a good understanding of the new functionality. This will be integrated into Avatar. Once we get a better idea of how the system works we will communicate timelines, training and other information. 			
 Lost Add-On Report- When we went live in July 2015 we wanted to make sure people were running this report to catch Add Ons. If a service gets claimed but the Add On codes do not get claimed this will catch this. This will also catch if a service provider performed a service they are not supposed to provide. Please make sure to run this report and research any issues. Services with no diagnosis- There are quite an amount of services that are sitting there unbilled. Please make sure to run your billing reports to catch those. Action Item-Resend the CPT Code information out to Providers. 	All	2:45 PM	