

Minutes



DBHS Alcohol and Drug Services – Avatar Implementation User Forum

Date: 01/19/10

Time: 1:00 – 3:00 PM

Location: 7001 East Parkway, Sacramento, Conference room 1

Facilitator: Kacey Vencill

Scribe: Glen Holland

Attendees: (See sign in sheet)

Time	Agenda topic	Presenter
10	Welcome / Introductions - no new introductions	Glen Holland
15	SDMC Phase II Testing Update - Kacey shared the county's progress on our DMC testing: <ul style="list-style-type: none">- Successfully Completed Test Scenarios<ul style="list-style-type: none">o Expected Denialso Perinatal – Approvedo Duplicate Over ride – Approved- Test Scenarios still outstanding:<ul style="list-style-type: none">o Replacement – Waiting for 835 from ADPo VOID – Not startedo Methadone dosing – In progress	Kacey Vencill
30	Claiming Status Update- Kacey reported on the claiming status updates for the following areas: <ul style="list-style-type: none">- Provider Readiness<ul style="list-style-type: none">o Report Cleanup<ul style="list-style-type: none">▪ Guarantor 99999▪ Medi-cal services without Policy Numbers▪ Medi-cal services without Diagnoses- DBHS Readiness<ul style="list-style-type: none">o Plan to Close Charges 1/22/2010<ul style="list-style-type: none">▪ Create Batch▪ Edit Batch – Exclude those missing diagnoses and or policy numbers▪ Submit File – Receive 997, if positive wait for 835. If negative, troubleshoot issues, resubmit – continue till	Kacey Vencill

10	<p>Business Process Review - Kacey covered the process on how programs will request deletion(s) for services entered incorrectly:</p> <ul style="list-style-type: none"> - Deletion Requests for OPEN Charges 	Kacey Vencill
10	<p>Questions and Answers/Open Forum – Glen handed out ADS policies on Share-of-Cost Drug/Medi-Cal billing, Reporting New & Deleted Providers and Reporting New or Terminated Practitioners. In addition, a memo was handed out regarding the Request to Delete Open Charges in Avatar. These documents are also posted on the Avatar web site.</p>	All
<p>Next User Forum : 02/16/10, 9:00 – 1100 a.m., 7001 East Parkway, Conf rm 1</p>		