

Minutes



Avatar Implementation User Forum

Date: 07/15/2010

Time: 1:00-2:30

Location: 7001 East Parkway, Sacramento, Conference room 1

Facilitator: Kacey Vencill

Scribe: John Sawyer

Attendees: (See sign in sheet)

Time	Agenda topic	Presenter
5	Welcome/Introductions	Dawn
15	Announcements <ul style="list-style-type: none">• New Implementation Team Member – Cat Keeley• Financial Eligibility ‘Lockdown’<ul style="list-style-type: none">○ For clients authorized during the locked period, Access will continue to enter authorizations, but will complete the financial eligibility later• Minor Consent/OHC Issue resolved• No claim submissions for services provided after 6/30/2010 until the State provides rate information to the Counties.<ul style="list-style-type: none">○ This will also impact any report which relies on service cost, as lack of fees will result in \$0 cost services	Kacey
20	Claiming Update <ul style="list-style-type: none">• VOID and REPLACEMENT processing – Use Claims Correction Spreadsheet<ul style="list-style-type: none">○ The 6 month deadline for replacing denials is from the original denial date, regardless of subsequent denials.• Claim Status<ul style="list-style-type: none">○ ADS through May (OHC through June)○ MH still working on April and July09 – Jan10 Delay Reasons due to OHC claiming prior to Medi-cal• We are no longer required to bill Dental and Vision ONLY plans before billing Medi-Cal	Melony
10	Medi-cal Eligibility Verification <ul style="list-style-type: none">• Difference Between Medi-cal GMC and TRUE OHC	Melony

10	Reports/Reporting <ul style="list-style-type: none"> • New reporting platform – ETA 8/15/2010 • New Reports <ul style="list-style-type: none"> ○ Phase II Denials by Program ○ PCCN for Denials by Client ○ Revisions to Unbilled, Guarantor 99999 and Client Ledger (SAC) 	John
5	New Guarantor for Minor Consent <ul style="list-style-type: none"> • If the client has the minor consent Aid Code, rather than using one of the other Medi-Cal guarantors, use 40456 • End Date the Youth Medi-Cal guarantor on 6/30/10 • Start Date the Minor Consent Medi-Cal guarantor on 7/1/10 	Robert
25	Open Forum <p>Q. Who goes on the Client Resources Screen? A. At the very least, the CPS worker and the caregiver for minors. The rest is at the discretion of providers. Make sure to end-date outdated resources if applicable.</p> <p>Q. How long will it take our claims correction spreadsheets to be processed? A. We can't give a firm answer on this. Fiscal is working these after the claims each month, but even once processed, the state is taking up to 45 days to respond to submissions.</p> <p>Q. What is the Fiscal Year deadline for data entry? A. July 30th is the target date for Fiscal Year data entry for this year only. In future years, the 10th of each month, including July will be the deadline for charge input. This includes submission of ODCR corrections for cost settlement.</p> <p>Q. How will old (but valid) charges be handled for payment? A. Anything entered after July 12th will be handled at cost settlement.</p> <p>Q. When are trainings held? A. The first Tuesday of each month is first time Avatar training. The second Tuesday of each month is Advanced Billing training. All trainees must have a "Password Request Form" submitted to Avatar ahead of time. See the website for the user policy and the form.</p> <p>Q. Can we still enter January services? A. There is nothing to prevent you from entering services, but you may not get paid if they are past the claiming deadline.</p>	
Next User Forum : 08/19/10, 1:00-2:30, 7001 East Parkway, Conf Rm 1		