Agenda

Avatar Implementation User Forum

Date: 09/16/2010
Time: 1:00-2:30
Location: 7001 East Parkway, Sacramento, Conference room 1

Facilitator: Kacey Vencill

Scribe: Cat Keeley

Attendees: (See sign in sheet)

Time	Agenda topic	Presenter
5	Welcome	Dawn
10	Bug/Issue Update • **Scheduled Appointments Patch and Group Services Patch**- scheduled appointments should be resolved. Also the patch for Group Services has also been added to the Live environment and all issues should be corrected • **Fee Override Patch**- Still waiting for a patch for fee override • **Issues with 97101(Individual Therapy)-** crosswalk units from minutes to unit conversion resolution is underway	Kacey
10	**Claiming Update** • **MH G3 May Claim Submitted**- G3 submitted today, 9/17/2010. It is the 3rd submission. G50 and G80 are claimed through June 30, 2010 • **ADP-** Claimed through June 2010 • **AOD-** Still waiting on State Budget. AOD Youth Providers should use the new guarantor number 40456 (minor consent) for claims starting 7/1/2010. 40455 (Youth) should be used in financial eligibility for claims through 6/30/2010. Do not delete 40455 instead make sure to use end date of 6/30/2010 or any new services (replace or retro) added will go to the 99999 report • **MH CIN Reminder**- Please verify monthly. Numbers are still getting transposed, etc. A service cannot be replaced on the MH side if it is denied for incorrect CIN. The service has to be sent out as an original claim and then there is only 6 months to claim. • **Duplicate Modifiers**- Please be careful when entering. There should be no spaces and all modifiers should be entered with capitals letters. • **Financial Eligibility**- If insurance is deleted or a CIN is changed please include a note so Fiscal knows what has taken place. • **CCS Reminder-** Make sure to include dates, PCCN, and claim number	Melony
10	**CSI Submission** • CSI file will be submitted going back to May 2009 as soon as remaining school district data is corrected. School district of residence still needs to be corrected. 21 Sacramento school districts have been added to the database and Sacramento County will clean up the data. For 3632 Clients there are 736 that need to be corrected. The County will be contacting Providers for verification	Dawn/Kacey

10	**Reports and Database Upgrade** • **Upgrade occurred last weekend (9/11/2010)-** Regularly scheduled maintenance occurred over the weekend as well as new reporting functionality. Overall Avatar Users indicate that reports are being generated faster. If you are experiencing difficulties please send screenshots in an email to the Avatar mailbox • **Specific Error CSMRPRT Error-** John has created a set of instructions for Users that are getting this specific error. Please send and email to the Avatar email account and John will send you the document • **Phase 2 Denial Report-** Report has an issue where rebilling causes services to appear as if they were denied twice when the rebilled item is still valid. We are working on correcting this and should have an updated report to accurately reflect rebilled services soon.	John
5	**SacHIE (Sacramento Health Information Exchange) Workgroup Announcement** • **SacHIE Update-** Workgroups have been identified and participants will be solicited through identified forums • **Signature Pad Update-** Signature pads have arrived and will be part of the Clinical Work Station (CWS) phase of Avatar	Kacey
10	**Open Forum** Q. **What does CWS stand for?** A. Clinicians Work Station (CWS) is a Netsmart product that is additional module within Avatar. Clinical staff will use CWS for clinical documentation. The InfoScriber tool will also be rolled out along with the CWS module. InfoScriber is an e-prescribing tool. Q. **When Will CWS be available?** A. Requirement gathering sessions are scheduled through December 2010. UAT should begin March 2011 and training in April 2011. Go-Live for pilot sights around May with roll out to all Avatar Users over the following year. Q. **Provider asked how AOD claims for July and August Perinatal will be handled?** A. County Fiscal will communicate with Providers when July and August is complete. Q. **Can the Time-Out length within Avatar be set longer so reports can generate without timing out?** A. The time out functionality is not determined by the County but is an individual setting within each Agency's IT Department. We do believe that moving to the Crystal Viewer reporting this last weekend should resolve much of this as most of the timeout issues are Internet Explorer specific.	All
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