Avatar DBHS Clinical Forum



Date: March 22, 2012

Time: 3:00-4:30

Location: 7001 A East Parkway,

Sacramento, CA 95823 Conference room 1

Facilitator: Kacey Vencill

Scribe: Lucy Stanley

Attendees: (See sign in sheet)

Topic	Presenter	Start Time	Length
Welcome/Introductions Christine Giri, our new Training Coordinator, was introduced as a member of the implementation team.	Kacey	3:00 PM	5 min
 MyAvatar Sneak Peek (Widget Mania) John showcased various standard home views. Widgets on a user's home views are dependant on individual's role as well as access to certain environments within Avatar. Home views were designed with the idea in mind of the typical user not having access to a dual monitor screen. You will find navigation through the software to be quite user friendly. Progress notes are entered under your User ID, they will remain on your to-do list until they are finalized With MyAvatar you are able to have multiple clients open in a session, as well as easy access to the home view screen. Options are now called "Forms". Items with blue hyperlink will take you directly to the form or screen of the client in your session. MyAvatar offers all the same options and features, but with a slightly different look. The user will be able to navigate exactly as the current Avatar software and will also have access to use the search option. "My Favorites" will transfer over with the new MyAvatar upgrade. You will also be able to export and import favorites as well. 	John	3:05 PM	15 min
MyAvatar Sneak Peek (CWS Clinical Documentation)	Kevin	3:20 PM	20 min

 Core Assessment- Tabs were removed. Sections and subsections are now available with MyAvatar upgrade. Sections allows for easier flow and friendliness. ACP- The original form was called the "ACP". It has now been changed to reflect two (A and CP forms) distinct client assessments. Multiple sessions may be open while in MyAvatar. ASI- Addiction Severity Index Lite-???? LOCUS- Adults rating of level of care. Treatment plan coalition library work is complete. In			
addition to four levels currently in the system, there are 3 additional levels in the work completed by the treatment plan coalition. • Netsmart has agreed that the libraries will be included in the software. No ETA on this.			
SacHIE Update	Kacey	3:40 PM	25 min
 Pilot Update- Plans are getting finalized and assessments are being done. Pilot sites are moving well long enough that most of the charts are transferred to the MyAvatar upgrade rather than the older version. CHW Commented on transition from paper to electronic health record. Training has assisted their agency in getting focused. There was lots of support for their staff while making this transition. Progress notes are a benefit with built in ease. They found the Spell check feature to be a bonus. Client plans and Core Assessments didn't take long to transition to the electronic forms. New Security Protocol to be implemented- A memo was sent out on 3/20/12 regarding Avatar account security changes. Two valid email addresses are required for each individual user. One email should be for the user and the other should be a valid email address for your Avatar organizational contact. Please provide this information by April 17, 2012. Accounts that do not have this information by the requested date will be deactivated. Contact the Avatar inbox if you have not received the memo regarding the new user management protocol. Timeline/Schedule Review 	racey	O. TO I IVI	23 111111
Order connect is the new name for Info-Scriber. It			
includes e-RX as well as Lab Orders.			

- Requirement Sessions include "Lab & Lab Orders" and "Document Management". A memo will go out today or tomorrow regarding participation of these sessions. A fixed scope of what requirements will be included. We need to identify the universe of the hard copy documents to see how best to accommodate them. In addition, we need to decide if forms are Episodic (contained within the episode) or client level (e.g. drivers license).
- "Client Resources" is an example of a non episodic form.
- Progress notes would be episodic.
- Document categories- Like identification ie. passport, license. Scanning devices for point of service scanners need to be purchased by agencies.
- The county will provide some signature pads. Please note not every assessment needs to be signed. The county will provide a certain amount of signature pads. Agencies are welcome to purchase more.

Q: Will we be required to scan pervious documentation.

A: The policy decisions regarding back scanning has not been made.

- MyAvatar is scheduled to go-live May 7th.
 - A communication was sent to encourage current users to attend "Introduction to MyAvatar-Learning to Use the Tool" sessions.
 - These sessions are intended to give current users the opportunity to get a glimpse of the new MyAvatar software.
 - The email also included a schedule of dates as well as the types of sessions available, (e.g. Classroom, In Person and On-line sessions.)
 - Registration for these sessions is completed via "Survey Monkey".
 - It is not a requirement to attend, however is highly encouraged.
 - The purpose of these sessions is to get users familiar with the new look and feel prior to upgrade so they are not alarmed of the new changes when they arrive to work on May 7th.
 The upgrade is scheduled take place the weekend prior to May 7th.
 - Folks will leave work on Friday, May 4th having used the Avatar 2006 version. When they arrive to work on Monday, May 7th they will be welcomed to the MyAvatar 2010 upgrade.
- The new "MyAvatar" page can be located on the project website.

Open Forum- Information covered in previous sections	All	4:05 PM	25 min