AGENDA

Avatar ADS Implementation User Forum

Date: January 4, 2013
Time: 11:00-12:30
Location: 7001 A East Parkway,
Sacramento, CA 95823
Conference room 1

Facilitator: Kacey Vencill

Scribe: Lucy Stanley

Attendees: (See sign in sheet)

Topic	Presenter	Start Time	Length
Welcome/Introductions Good morning and Happy New Years.	Kacey	11:00 AM	5 min
Claiming /Fiscal Update • **5010 Update** Fiscal is currently working on the November 2012 files. There was a delay in claiming due to the required switch to the 5010 format. • **Claiming Status** Our first claim was submitted yesterday. We do have a delay reason code that the state approved for November 2012 services. Claims Correction Spreadsheets- We are almost done with the backlog. There is one provider left and we are waiting for a response to complete their spreadsheets. Once we finish this backlog we will be working on spreadsheets we received in 3/2012. • **Reports** Please remember to run your reports, specifically the No policy number and No policy report. If you don't run & work these reports you will get a email from fiscal and if we don't receive a response the same day those clients will be edited from the batch. There are other reports that will help, check out the report inventory on the project website if not familiar. Guarantor reminders- Please remember the order of guarantors. We've noticed a lot of clients with the guarantors in the wrong order. The OHC or 44444 guarantor should come before the Medi-Cal	Melony	11:05 AM	10 min

guarantors. • **Fiscal Liaison Contacts** Reminder regarding Fiscal Liaisons: If there is a new person designated please let us know at Avatar-Fiscal@saccounty.net. There is a form that needs to be filled out by the executive director to make the change..			
Reports/Reporting/Widget • **Progress Note widget** We had to take this out of the chart view. The progress note has been put back into the chart view. Click on customize view. The left side shows available widgets. The bold ones are ones you are currently using. Just drag and place in the chart for widgets you would like to show in your chart view. Financial Eligibility, Diagnosis, Managed Care Auth. You can put in Client based forms from within a clients chart. Next release will be at the end of February. Any widget requests should be forwarded to the Avatar box. • **Updating Chart Views** Webinar coming soon!	Kacey	11:15 AM	10 min
SacHIE Update • **Timeline** Sac HIE. No updated schedule for ADS providers. Internal meeting on Monday with a revised implementation schedule. Reminder you will be going live. Anything you need to know about Hardware computers, software, specs no need to wait it can be found on the Avatar project website. • **Provider Integration Status Update** An email with sent Yesterday 3 steps. Web services will be used instead of a flat file. HML or HL7 going with HL7. Replacement process still to be determined. Feedback with claims corrections. If you have ideas and things you want to make sure we don't do. Need your request by the 11th. Those using their own EHR your Vendors need to be certified.	Kacey	11:25 AM	10 min
Training • MH side about 400 users have been trained and going live. About 500 more to go. This does not include MHTC. In the process of doing Webinars. These do not replace classroom training. This is	Christine	11:40 AM	10 min

just a tool to support classroom training and for those that need refreshers.			
Open Forum	All	11:50 AM	40 min