

Agenda



Avatar DBHS Clinical Forum

Date: January 24, 2013

Time: 3:00-4:30

Location: 7001 A East Parkway,
Sacramento, CA 95823
Conference room 1

Facilitator: Kacey Vencill
Scribe: Lucy Stanley
Attendees: (See sign in sheet)

Topic	Presenter	Start Time	Length
Welcome/Introductions <ul style="list-style-type: none">Adult/Youth Drug, Adult/Youth Non-drug, MH Children's Providers, Treatment Center, QM, and Contract Monitors were in attendance.	Kacey	3:00 PM	5 min
Training Update <ul style="list-style-type: none">We are already at the halfway mark, this does not include the Treatment Center. We are making adjustments based on feed back. 1st and 3rd Fridays are the new webinars. These webinars will be by modules. (ie Assessment, Health Questionnaire) A communication will be going out shortly. Great way to refresh material that you didn't quite understand or forgot during classroom training.	Christine	3:05 PM	10 min
Infoscriber Issue Update <ul style="list-style-type: none"><i>Issues reported about Infoscriber. E scribing tool People faxed prescription or electronically sent it and the medicine will not be there. How to refax. Kevin was able to show a brief demo on how to refax. Please send an email to Avatar and we will send you instructions. It's pretty straight forward. If you are concerned about voiding a prior prescription, You will need to follow up with other pharmacy and have them manually remove that order.</i> <p>Certain pharmacies are not getting the special instructions fields on E-Rx and/or the agency information rather than prescribers contact information. At this point we don't have an ETA, but we are pursuing a resolution.</p>	Kevin	3:15 PM	10 min

<p>You can fax the script and it will guarantee all the information is correct. We are still trying to research a solution to this problem. Next month we should have more information. If you come across a pharmacy experiencing these issues, please send them into the Avatar box as we would like to monitor these.</p>			
<p>Technical Updates</p> <ul style="list-style-type: none"> Reviewed changes that will be coming with the February release to the layout of the Progress Note Entry form, including addition of new language tracking fields. <p>The diagnosis screen is also having some layout change to improve flow.</p>	John	3:30 PM	20 min
<p>CANS and ANSA Coming Soon</p> <ul style="list-style-type: none"> The February Release will also see changes to the CANS, as well as the addition of the ANSA. Alex Rechs has been working closely with the Avatar team to validate both options. The ANSA will be used in the Adults system of care. 	Kacey/Uma	3:50 PM	10 min
<p>Open Forum</p> <ul style="list-style-type: none"> Time Out- Any way to increase 5 minutes. Locks while in the middle of a report. The office of compliance has determined this and it is a security policy. There are ways to prolong your session. Until the security policy changes we are not at liberty to make any changes. Hard to sell that to the office of compliance. An option would be to Educate the users to minimize the impact. They will find it more helpful. The IT policy is pretty firm. Concerns about Sac Mental Health treatment center. Holidays, employees support, advanced maintenance, updates, on site support, notifications of downtime, nightly back up routines, scanning ability. Pilot programs did notice a drop in productivity for the first 2-3 months. After that they find it more effective. Cross walk with previous names of forms that have been replaced. It's given at training and is also on the Avatar Project Website. How are contracted clinicians keeping track of their face to face time? They currently are using zip slips to track their time. 	All	4:00 PM	30 min