

Agenda



Avatar MH Practice Management Forum

Date: August 22, 2013

Time: 1:30 to 3:00

Location: 7001 A East Parkway,
Sacramento, CA 95823
Conference room 1

Facilitator: Kacey Vencill

Scribe: Christine Giri

Attendees: (See sign in sheet)

| Topic | Presenter | Start Time | Length |
|---|-----------|------------|--------|
| Welcome/Introductions | Kacey | 1:30 PM | 5 min |
| CSI Update Assuming we are current, have not heard different. | Kacey | 1:35 PM | 5 min |
| Claiming /Fiscal Update Claiming Status <ul style="list-style-type: none">Now claiming for June 2013.Working on CCS's spreadsheets received within the last two weeks.Reminder to send fiscal questions to Avatar-Fiscal@sacounty.net. | Melony | 1:40 PM | 10 min |
| Technical Updates <ul style="list-style-type: none">Technical Documentation Updates<ul style="list-style-type: none">These will be updated on the website tomorrowSupport Tab – 64 bit driver and Windows 8 documentation. The county does not have any Windows 8 machines so we are using providers machines to test. It is possible to get Avatar working on Windows 8.Release Document Review<ul style="list-style-type: none">Client Diagnosis – now has a cross tab to count principal diagnosis for a clientPhase II Reports – print date was moved to group header so it will show on all pagesSite Appointment Reminder List – new report list of clients with appointments within X number of | John | 1:50 PM | 15 min |

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|--|-----------|---------|--------|
| <ul style="list-style-type: none"> ○ days with their contact info ○ Client Service Report Daily Count – now you can pick more than 1 program – it is now a multi program report ○ Practitioner productivity by Program – added a separate count for billable services for each clinician ○ Provider Requested -Client Resources – add a subset for emergency contact. John will make a note of that and find out. ○ Both the Technical Instructions and the Release List have been published on the Avatar site, and all report changes are in the system | | | |
| <p>Training Update</p> <ul style="list-style-type: none"> • Drop In Sessions – 1st & 3rd Mondays • Webinars –reminder to view recorded webinars • Intro to Computers Class – 2nd & 4th Fridays • Please remember to follow the training registration process. Do not send staff to training without registering at least 48 hours in advance. Also make sure they look at the aerial view on the website to see what entrance to come in for the training. | Christine | 2:05 PM | 10 min |
| <p>What's Coming</p> <ul style="list-style-type: none"> • Perceptive – new doc management system, takes the place of the current POS Scan solution. Netsmart still targeting 9/15 to give to Avatar Team with a two week turnaround for testing. Approximately October for provider implementation. • Medicare Claiming – moving forward. Billing, documentation, and clinical training coming. • Katie A. Claims – Netsmart ETA is next week to release, Avatar team will be testing and QM will advise on training | Kacey | 2:15 PM | 15 min |
| <p>Open Forum</p> <ul style="list-style-type: none"> • Q. Can we have an Authorization widget – • A. have a request sent in and we can add it. • Q. Program Note Filing Report – wants to look for only one client,. • A. John suggested using Progress Note by Service List Report or Progress Note by Service Chart Report • Program Note Filing Report was originally for transition from paper to Avatar; doesn't suggest you use it now. The other two are by service date and by client or clinician and gives you the whole note. • Q. CIN number update – The state has said that soon they will reject a claim if the CIN isn't formatted correctly in our file. • A. Melony - only have calls with the state every other | All | 2:30 PM | 30 min |

week. Two weeks ago they had not initiated it yet but will soon, so keep checking.

- Q. Order Connect – Schedule II not showing in clients chart when we enter it as an ISC.
- A. Kacey - You should have it entered it in Order Connect as an ISC, but you can't choose the eRx output for a Schedule II, but the fax output. Then it will show in the Medication & Allergy Table View widget which shows all prescribed and non prescribed meds.