

Agenda



Avatar MH Practice Management Forum

Date: December 19, 2013

Time: 1:30 to 3:00

Location: 7001 A East Parkway,
Sacramento, CA 95823
Conference room 1

Facilitator: Kacey Vencill

Scribe: Christine Giri

Attendees: (See sign in sheet)

Topic	Presenter	Start Time	Length
Welcome/Introductions	Kacey	1:30 PM	5 min
CSI Update No update – we are still with current with CSI reporting. Please continue to use Avatar reports to complete missing information.	Kacey	1:35 PM	5 min
Claiming /Fiscal Update Claiming Status <ul style="list-style-type: none">- Claimed thru August 2013- Up to date on 835's- The last Master CCS was claimed 11/25/13 (about 4 weeks behind due to the below issues we've had this last month). These are your voids and replacements.- The County inadvertently closed charges early system wide for all services on 12/4/13. We have to have those services reopened. We are working with Netsmart to reopen these services and when they are reopened you can make the usual edits needed such as minutes, or practitioner. We will send out an email when they are reopened.- August 2013 claim went out without coordination of benefits. This means that if your services were billed to an OHC we left that information out on the claim. You should be receiving an increase number of CO*22 denials (Other health coverage must be billed before the submission of this claim). Please run the report called Claims by Guarantor and Claim date with the parameters that were sent in the memo dated Dec. 6th, 2013 sent from Maryann Luke in fiscal. When you see these denials run the client ledger and see if we did bill the other health care coverage. If we did in fact bill them then you just	Melony	1:40 PM	10 min

<p>need to send in a CCS requesting a replacement. No new service is needed for these replacements. If we didn't bill the OHC you would follow the normal process for working CO*22 denials.</p> <ul style="list-style-type: none"> - - There was also an issue with the July 2013, Medi-cal Claim. Our file was accidentally sent to Medi-Cal twice which resulted in an increased number of CO* 18 M 86denials (Service line is a duplicate and a repeat service procedure modifier is not present). – A memo sent to providers to address the error. - When checking eligibility on your clients coverage under Code A for OHC means Pay and Close and we don't have to bill the OHC when the clt has that code. - There will be a lot of OHC charges for clients as of Jan.1, 2014 			
<p>Training Update</p> <ul style="list-style-type: none"> - MHTC is live as of November 4th - Ongoing training – Mondays and Wednesdays; send registration form to avatartrainingregistration@saccounty.net 	Christine	1:50 PM	10 min
<p>Katie A Training Recap</p> <ul style="list-style-type: none"> - New Insurance Charge Category for subclass members - New Service Codes – KTA1 & KTA2 (intensive home based services & Intensive Care Coordination) - Demonstration Project Identifier (KTA) is now required on our claims. HCFA 1500/837P Maintenance Form - HCFA form is where you enter the DPI (part of HIPAA transaction). HCFA 1500/837P Billing Maintenance Screen only available to those with advanced billing training. Please see Phase II code list on Project website. It has been updated with Katie A codes and new or changed denial codes including CO5, CO6, and CO204. 	Kacey	2:00 PM	15 min
<p>Technical Update</p> <ul style="list-style-type: none"> - IE11 came out about 3 weeks ago, but it doesn't necessarily mean it will work with Avatar You can run IE11 in compatibly mode. The County does not currently have any machines on IE11 but if you have any problems you can send them to us, and we will try to help you. - Autosave feature will be turned on quite a few clinical based options. 	John		
<p>What's Coming</p> <ul style="list-style-type: none"> - Perceptive - The new scanning solution. We have a product, test environment and a schedule with an ETA of March15th. - Will items from old scanning be there and can you correct them with the new one – the items will be there but 	Kacey	2:15 PM	15 min

<p>cannot be edited under the new system. Tell us now if there are any errors that need to be corrected under POS Scan</p> <ul style="list-style-type: none"> - Medicare Claiming. - Our ability to claim for Medicare is moving slow. Logistics are being worked through, but problems with the paperwork are occurring. Continuing to move forward. Talking about adult providers only right now. 			
<p>Open Forum No questions</p>	All	2:30 PM	30 min