**Avatar ADS Implementation User Forum**

**Date:** March 7, 2014
**Time:** 11:00-12:30
**Location**: 7001 A East Parkway,
Sacramento, CA 95823
Conference room 1

**Facilitator:** Kacey Vencill

**Scribe:** Christine Giri

**Attendees:** (See sign in sheet)

| Topic | Presenter | Start Time | Length |
|---|---|---|---|
| **Welcome/Introductions** | Kacey | 11:00 AM | 5 min |
| **Claiming/Fiscal Update**<br>• Claiming Status - done claiming January 2014 and up to date on all CCSs and Retros. If you have something outstanding please send in an email so we can research.<br>• Medicare Risk HMO (OHC=F)- we heard some other counties are getting denials even though they shouldn't be. The state is working on it. It is an insurance that we shouldn't have to claim to. Use 44444 guarantor for NTP providers and put NotRequiredfor policy number field. For those providers who are not NTP please add the other health care coverage so we can claim to them.<br>• New Denial Reasons – handout – new changes are being implemented with DHCS as of any services that are claimed on or after Monday March 10th, 2014. The handout is the information notice that DHCS issued. It shows old denials, changes, and the new ones. Avatar and the Phase II code list will be updated. If you don't see a change on the handout, then there are no changes – it stays the same. | Melony | 11:35 AM | 10 min |
| **SacHIE Project Update**<br>• Ads policy updates – Marguerite sent providers co pay policy and an agenda. Marshall will resend his feedback. No other comments about the policy nor about the addendum re the non-reimbursable costs. | Kacey | 11:45 AM | 15 min |

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| • Documentation and charting policy, will be presented to the steering committee with the feedback incorporated for review.<br>• Ads policies will be posted on the ADS website, not the Avatar website.<br>• DSM5 and ICD10<br>o No changes to the code sets that you are reporting now DSM IV and ICD9. October first all providers will need to move to ICD 10. If you have a client with date of service on September 30, you would use ICD9 code. On or after October 1, must use ICD 10.<br>o Medicare and Blue Cross Blue Shield will be ready on October 1.<br>o We will be using a hosted system on Netsmarts server, and pay a subscription fee for this. Updates will be handled by Netsmart.<br>o There will be changes to our diagnosis form, many of which have been asked for. There is now a rule out diagnosis.<br>o Please see the following link for the full powerpoint:<br>http://www.ntst.com/ICD10_myAvatar_12-12-13/ICD-10_DSM-5_Webinar_12-12-13.pdf | | | |
| **Technical Updates**<br>• Next month on April 24th there will be an OP update on reports – we have 12 or so report items. If you have been sending in things to be fixed or updated send them to us again to the Avatar box so we are sure they get in the update next month.<br>• Episode issue from Marshall – open ticket for 8 months; in Client Charge Input, there is a bug in the episode drop down. It will now be escalated. | John | 12:00 PM | 10 min |
| **Training and Go-Live Update**<br>• Submit Registration Forms 48 hours in advance - drug medical providers billing training 1st and 2nd Tuesday of the month.<br>• No update on ADS-CWS training until UAT is done – looking at April, but not confirmed.<br>• April 25th 8:00-12:00 ASC training by Marguerite ASC Conference Room 1. | Christine | 12:10 PM | 10 min |
| **Open Forum** | All | 12:20 PM | 30 min |