## AGENDA

## **Avatar ADS Implementation User Forum**

**Date:** May 5, 2014 **Time:** 11:00-12:30

Location: 7001 A East Parkway,

Sacramento, CA 95823 Conference room 1

Facilitator: Kacey Vencill

Scribe: Christine Giri

Attendees: (See sign in sheet)

Торіс	Presenter	Start Time	Length
Welcome/Introductions	Kacey	11:00 AM	5 min
<ul> <li>Claiming/Fiscal Update</li> <li>Claiming Status – Medi-Cal providers – we finished claiming March 2014. We will start April after May 15<sup>th</sup> New Denial Reasons – In March of this year state/feds changed denial codes. We are working on updating our website with the new Phase II code list and the system with the new denial codes. While testing in Avatar we came across some issues. We currently have a ticket open and are working with Netsmart to get the issues resolved. In the meantime we haven't been able to post any 835s with the new denial reasons. This means that your normal denial take backs have been smaller than you would expect. Once the system is set up and the 835s are posted expect to see a larger than normal denial takeback.</li> <li>Address – In address field please enter a valid address or it will reject our whole file – you can put homeless in the address one field and use agency zip code or use your provider address. Please don't use the address field as a text field for notes.</li> </ul>	Melony	11:35 AM	10 min
ADS User Acceptance Testing – survey monkey asking for your participation. Thank you to those who responded. If there is info missing, we will be reaching out to you so please respond. We will be meeting next Friday, May 9 <sup>th</sup> and will	Kacey	11:45 AM	15 min

come up with our UAT dates.  • Provider's with their own systems- excluding the methadone providers. We are preparing a survey to find out where you are with your system.			
Training and Go-Live Update	Christine	12:00 PM	10 min
<ul> <li>Registration Process – 48 hours' notice</li> </ul>			
Open Forum – no items	ALL	12:20 PM	30 min