Avatar DBHS Clinical Forum

Date: December 18, 2014
Time: 3:00-4:00
Location: 7001 A East Parkway,
Sacramento, CA 95823
Conference room 1

Facilitator: Kacey Vencill

Scribe: Justin Miller

Attendees: (See sign in sheet)

Topic	Presenter	Start Time	Length
Welcome/Introductions	Kacey	3:00 PM	5 min
Quarterly Release Review • **Fiscal Year Summary-once there is a program update that will be changed.** • **Service Request Disposition by Program-This is used to see the requests that have been submitted to Access and they have responded.** • **There is a performance issue that is impacting this report** • **Expiring Auth report now has the last Client Plan per episode** • **Client Diagnosis Report-Improved performance** • **Client Plan Report-Submitting user and submitting user has been added.** • **Approved voids-Fiscal Reports** • **Additional reports have been modified to be protable** • **Question came up in the last forum about submitting reports.** **Question Is this form availbale on the internet** **Answer: It will be tomorrow.**	John	3:05 PM	15 min
Order Connect Changes 12/28/14 • **We sent out a document regarding the change coming up on the 12/28.** • **Essence of the change is for the prescribers, when they click "Show All" they will see a bigger list of**	Kacey	3:20 PM	10 min

formulations and brand names. • **Most of the changes are to the icons** **Question: When was the Order Connect information emailed out** **Answer: December 11th** • **We had some follow up questions about when and how long, we are not sure.**			
Training Update ▪ Training schedule/process ▪ Training for Service Request We are looking at revamping the training schedule for Doc Mgmt. **Question to Forum:** Is it valuable to have the PM billing training on one Day. **Answer:** yes it would be	Justin	3:05 PM	5 min

What's Coming
▪ ICD 10 (claiming impact)
   o Once we convert to ICD the system will need to send the ICD9 code prior to the cutoff date and ICD 10 after the date.
   o Be aware that diagnosis will have to be updated to include ICD10 codes to make sure that billing isn't impacted
▪ Lab Request/Results Exchange in Order Connect
   o Currently the ETA is for April and if the dates move it will be communicated.
▪ CPT Codes/Medicare
   o QM will be providing training around what is need to be included in documentation.
   o Will be able to break out documentation and travel time discretely and have 3 fields calculate to determine overall duration of services.
   o Additional field on progress note entry, Client Charge Input, Recurring Client Charge Input to identify if the service was delivered face to face.
 	
   Question: Will there be an update to the Provider Last Service report. Not scheduled to be changed, but doesn't mean we do not look at it.
 	
▪ Demo of the new Face to Face button on Progress Note.
Question will the URL be changing
Answer: No the URL will not change
	Kacey	3:30 PM	10 min

• Due to the Saccounty change to the website, for a couple of days there will not be any updates made to our page. Question: When will the Face to Face button and new fields be added to the form. Answer: In conjunction with the MediCare changes at next release date. Question:What is the IE version we should be using and the compatibility options. Answer: IE10 or IE11 and Compatibility view settings to "Run all sites in Compatibility View" that way everything will work.			
Open Forum **Question:** We are having issues with reports taking a long time to load. **Answer:** It is probably based on your network bandwidth. **Question:** Will Java fix the issue we are having with the Signature pad not working. **Answer:** If you are using a terminal server it may have trouble connecting. We can ask other counties if they have any suggestions on how to make it work. QM has identified what data elements need to be included if providers are using an outside EHR. They will be taking it to the steering committee next month.	All	3:40 PM	20 min