Agenda

Avatar MH Practice Management Forum

Date: February 26, 2015
Time: 1:30 to 3:00
Location: 7001 A East Parkway,
Sacramento, CA 95823
Conference room 1

Facilitator: Kacey Vencill

Scribe: Justin Miller

Attendees: (See sign in sheet)

Topic	Presenter	Start Time	Length
Welcome/Introductions	Kacey	1:30 PM	5 min
Claiming /Fiscal Update Claiming Update -Up to date on postings and 835's DHCS Denied Services in Error- Last user forum item: denials were accidentally sent by the state to the county. They have been worked on by County fiscal and fiscal has reached out to the Agency liaisons affected to let them know the status. Updated CARCs and RARCs-CARCS and RARCS have been changed by the state, we are no longer keeping a copy on the Avatar website. We will have a link on the Avatar Support page that will take you to the State website to find the most up to date version. We are now able to delete notes that show attached services with the –T. You can choose the one that does not have the –T to re-attach the service.	Melony	1:35 PM	10 min
Training Update - Training schedule/process-We are starting to see many requests coming in that do not have all of the information on it to complete the registration process. We are holding strict to the 48 hour policy for registration to allow us to process the request. - Re-Designed Practice Management Training likely effective 4/7. Email communication will be sent to confirm. - In the near future you will see changes to the routine training schedule that are coming up. If you see an additional schedule that reference a single month. - Combined billing training will be more than likely implemented on April 7th. It will cover everything that you need for the PM side of Avatar. How to bill, reports, corrections etc. It is designed to have the complete life cycle of a bill from beginning to end.	Justin/ Kacey	1:45 PM	10 min
Changes to the Forms used to enter services: - **Face to Face Indicator**- This is a new field that has been added	John	1:55 PM	15 min

so you can track face to face interactions. It is not currently flagged as required but will be decided by management. **3 distinct fields to capture** - We now have 3 distinct fields to in the Client Charge Input, Recurring client Charge Input and Progress Note Entry. The fields are Direct service time" Documentation time" and "Travel time" that will calculate the time for you. **The Additional SS/EBP has been added to the Edit Service Information form** - Question-Will the new fields show the additional fields that were added Answer-Yes we will need to modify some reports to make sure it shows all of the correct values. Some reports already have the same values and will be remaining.			
Service Request/Response Go-Live Update Updated template for psych testing forth coming-Updated template for psych testing it will be forthcoming Reminder to select Psych Testing when requesting psych testing-Make sure to choose the correct drop down to indicate the correct service Remember to look in the service request comments for the information-The access teams are in the process of becoming one integrated team. There will be some business process changes that will happen. Access will be using the Response comments to see what the clinical details there and no longer in the Manage Care Authorization. Training is every Thursday for Service Request.	Kacey	2:10 PM	10 min
Project Updates ICD10 and DSM5 update- Those using their own EHR's There is a plan to get ICD10 in place by Oct 1, 2015. The version of ICD is dependent on the date of service. You may have to maintain 2 different code sets to make sure claims are coming out. Prior to Oct 1 we will have the ICD 10 in Avatar to make sure that the diagnosis can be updated as clients come in prior to Oct1. There has been questions about transitioning to DSM V. County is not implementing DSM V until there is guidance around this. There is no training plan for this. Client Billing- There will be a communication around UMDAP you will need to make sure that all of the information is correct. You will be asked to verify the family information and UMDAP information. You will need to make sure that you are using the Family information properly. Everything will be spelled out in the memo. CPT Codes- You will be receiving a communication regarding this training. Providers will need to attend a QM training and an Avatar training. Target date is July 1, 2015. If you have your own EHR you will need to make sure your system is providing the correct information. Medicare- We will not implement until the CPT codes are trained on. This will likely not happen until July. Lab Implementation- The implementation on the Lab component will	Kacey	2:20 PM	15 min

be on July 1, 2015. That is when it will be provided to the county.			
Open Forum	All	2:35 PM	25 min