

# Agenda



## Avatar DBHS Clinical Forum

**Date:** June 25, 2015

**Time:** 3:00-4:00

**Location:** 7001 A East Parkway,  
Sacramento, CA 95823  
Conference room 1

**Facilitator:** Kacey Vencill

**Scribe:** Justin Miller

**Attendees:** (See sign in sheet)

Topic	Presenter	Start Time	Length
<b>Welcome/Introductions</b>	Kacey	3:00 PM	5 min
<b>Training Update</b> - Review Training Registration Process	Justin	3:05 PM	5 min
<b>Review Service Code Changes</b> On 7/1 New Service Charges Codes will be in effect. The most impacted is the Medication Support code which is no longer going to be active after 7/1. It is being replaced by 14 new codes.  After 7/1/15 if you need to replace a service, correct a service or enter a new service that occurred prior to 7/1/15 you will have to use a new code called 95510C. That rate for that code will be used on last year's rate.  After 7/1 service code 97500 is inactive and services will not bill out. You may enter services that occurred prior to 7/1 using 97500	Kacey	3:10 PM	15 min
<b>Report and Widget Changes for new service codes</b> There are 15 reports that have been updated in Live for the CPT code changes. - Client services report (practitioner) we got rid of the displayed durations because the table is no longer storing the information the same way. This is now a unit based report. - - Most of the client services reports have been restructured to be unit based reports. It now shows the join ID and the Primary Id to identify the service. Those that have been using the practitioner report for productivity will have to run another report. - - Productivity by practitioner report will now show indicators	John	3:25 PM	15 min

<p>that will show if there was an add-on associated with the service. It will total all of the services with costs at the bottom of each section for each practitioner. It also has a new option to search by System Code so it will cover practitioners who work at multiple programs.</p> <p>QA-would there be a way to add by practitioner. Yes it would be possible and we can look at that.</p> <p>Client service Report weekly staff. It will tell you everything your staff did for the week. It will give you a summary of their daily totals for the week.</p> <p>Other reports that have changed Missing CSI Service Information Services without Progress Notes Service Duration Outliers</p> <ul style="list-style-type: none"> <li>- Services by practitioner by entry-Is a summary report that has 1 row per service and shows with an indicator if it has an Add-On.</li> <li>- The 2 Phase II program charge status has been changed to show all of the services. It has a highlighted indicator right below the service that shows the Original Services that went out and what has been received back adjudicated. You have to wait for all of the pieces of the services to come back before you can submit a correction if needed. In the footer is a summary by group.</li> </ul> <p><b>Demo</b>-Reviewed Correction Process for services with Add-Ons.</p> <ul style="list-style-type: none"> <li>- You will have to wait for a Void to come back from the state before you can create a new service</li> <li>- We have added modifiers in the background to code 90840 because it was provided by the same practitioner to avoid those denials.</li> <li>- Current Financial Eligibility widget has been broken out to show plan levels and start and end dates. It will have a new row if the date is different on a level, otherwise it will show on one row.</li> </ul> <p>QA-Currently there are clinicians that are seeing in the widget that shows that there Client Plan is due from a previous episode. A- Please send in the example to us and we can look to see if we can find a solution.</p>			
<p><b>What's Coming</b></p> <p>ICD 10 is coming and has to be implemented by Oct 1. There will have to be updates to the diagnosis for all of your active clients. Once the Diagnosis form is available and training is provided you can update the Diagnosis.</p> <p>Demo-New Diagnosis form</p>	Kacey	3:40 PM	15 min
<p><b>Open Forum</b></p> <p>There is currently an issue with medication HydroXYzone HCL where it is duplicating the medication in OC. We have an open ticket and are checking on the resolution.</p>	All	3:55 PM	5 min

There is a known issue in OC you can now indicate No-Known Allergies and No-Known Medication Allergies, but it does not come back to the widget in Avatar. It may affect compliance.

QA-Where are having issues with IE are there other options to access Avatar. A-Yes the minimum specs are on the website, but I can send you the Chrome work around for java support.

QA-I was not able to find the document that tells what services can be provided by each classification. A-QM maintains that list.