Avatar MH Practice Management Forum



Date: August 27, 2015 **Time:** 1:30 to 3:00

Location: 7001 A East Parkway,

Sacramento, CA 95823 Conference room 1

Facilitator: Kacey Vencill

Scribe: Justin Miller

Attendees: (See sign in sheet)

Topic		Presenter	Start Time	Length
Welcome/Introductions		Kacey	1:30 PM	5 min
Claimi - - -	ing/Fiscal Update Claiming Update-We are working on June 2015 we are up to date. Will begin our July 2015 in September which may take longer since we now have new CPT codes. We are also up to date on 835 and Corrections spreadsheets. Rates are still being entered up to this date so you may see services with \$0. Please let us or your contract monitors know.			
-	Reviewed Phase II code list and modifiers to use. Service Code 95510C is to be used for corrections for Crisis services that were provided before July1, 2015 but are being corrected after July 1 Remind your practitioners that after Oct1 if there is not an updated diagnosis we will get an error on our claim. We can only edit the client so it will exclude all of the services for that client. - CARC changes effective September	Melony	1:35 PM	15 min
ICD-10	Known Issues- See Known issues document. It is appropriate to Edit if you are not changing anything in the diagnosis. We have found that we cannot give Read only access to the diagnosis. There is a security issue that needs to be resolved before we can update roles to give back access. People have been used the left hand side part of the chart view to access the diagnosis information. Anyone has the ability to add this to their chart view. Only the most recent diagnosis needs to be updated in order to be pulled to the claim. We had a question about how do I get my currently active	Kacey	1:50 PM	15 min

diagnosis. All open clients will need to have a primary Bill order 1 code. - FAQs- See ICD 10 FAQ document			
Training Update Training schedule/process-Please see project website for current monthly schedules. Please submit all requests with all the information for the request in order to ensure timely completion.	Justin	2:05 PM	10 min
Release Cycle Review See release spec sheet	John	2:15 PM	15 min
Project Updates Client Billing-We talked about that earlier in different meetings. Make sure you clean up your UMDAPs so we are ready to start billing. Provider Integration-We anticipate picking that piece up by January MyHealthPoint – Client Portal-This is the client portal that will allow clients to see medications and diagnosis etc Will start the process around April 2016	Kacey	2:30 PM	10 min
We were asked to remind everyone to fill out all of the required fields. We sent out an email with enhancements made to the Service Request that also gives you instructions on how to fill out the request.	Kacey	2:40 PM	10 min
Open Forum	All	2:50 PM	10 min