

Agenda



Avatar MHTC User Forum

Date: August 19, 2015

Time: 2:30 to 3:30

Location: MHTC Training Room

Facilitator: Kacey Vencill

Scribe: Justin Miller

Attendees: (See sign in sheet)

Topic	Presenter	Start Time	Length
Welcome/Introductions	Kacey	2:30 PM	5 min
Fiscal Update <ul style="list-style-type: none">- Claiming Status-We are starting to work on June 15 services. WE are only behind a week now with our claim. We are up to date on Claims Corrections Spreadsheets and 835 postings. WE are also up to date on Rates from the Treatment center. We have new Remittance Advice Remarks codes and Claim Adjustment Reason Codes. They will be updated on the website.- Medicare – We were able to connect to the Medicare website and upload a file. We have had one meeting to set a time line for claiming. We will start with a Pilot program at APSS and maybe one additional outside site.- QA-When will this be implemented. There is no current timeline that has been set. There are some county processes that need to be established. A year is a good estimate before we start the claiming, but no guarantee on that date.	Melony	2:35 PM	5 min
ICD-10 Implementation <ul style="list-style-type: none">- Training (MHTC looks good)-Training is required and MHTC has done a good job at attending the webinar and completing the training.- Go-Live expectations-An email was sent about the anticipated downtime. The system will come down around 9pm and an email will be sent out 15 minutes as a warning before they are kicked offline. You will have to work out processes about working around this. We have a distro list that we were provided for MHTC to communicate with. When it is time to log back in there will be an email sent out when it is back up and there will be instructions. There is a good possibility that not all of the	All	2:40 PM	15 min

<p>users will have access to the diagnosis, but users will be able to get into to Avatar in order to do other work.</p> <ul style="list-style-type: none"> - The conversion process will convert over a million records over 9 hours. - Once that is complete you will follow the directions from the training to update the diagnosis of all of the clients with an ICD-10 diagnosis. - There is a patch being loaded tonight that resolves some show stopper issues with the ICD-10 implementation from approx. 9:30-10:00pm - Known Issues-You can look a diagnosis in the chart and in some cases it is not showing until after it has been updated in the Diagnosis form. There are some fields that are not required and are showing on the form now because we cannot hide them. - QA-Will there be a communication regarding these issues. A-Yes we will be communicating any issues or information after Go Live. - John has updated a lot of reports and there should be no issues with data. 			
<p>Upcoming Activities</p> <ul style="list-style-type: none"> - Client/Family Billing-Reminder that we need to move forward with our Client and Family billing. Historically Treatment center has been good about doing UMDAP may need to refine processes. There will be flyers you can put up that will aid in helping clients with questions. It looks like QM will handle a majority of the questions. 	All	2:55 PM	5 min
<p>Support Model Review</p> <ul style="list-style-type: none"> - Password Reset/Lockout – MHTC-If staff are locked out on the weekend and do not have access please remind them that they can assistance from staff onsite. - Void Progress Notes – MHTC-Same staff as password resets. - Delete Documents – Avatar Team-Those request come to Avatar team. - Place document in Draft – Avatar Team-This also comes to the Avatar team. 	Kacey	3:00 PM	10 min
<p>Open Forum-No open items</p>	All	3:10 PM	20 min