



## November 2024 EHR Training Schedule

	<b>Friday</b> <b>Nov 1, 2024</b>
No Training	

Monday Nov 4, 2024	Tuesday Nov 5, 2024	Wednesday Nov 6, 2024	Thursday Nov 7, 2024	Friday Nov 8, 2024
Reserved	<div style="background-color: #f4a460; padding: 5px; text-align: center;"> <b>Provider Administrative Staff SmartCare Training</b>                      9:00am                 </div> <div style="background-color: #c8e6c9; padding: 5px; text-align: center; margin-top: 5px;"> <b>Provider Service Corrections SmartCare Training</b>                      2:00pm                 </div>	<div style="background-color: #bbdefb; padding: 5px; text-align: center;">                     MHTC SmartCare Go Live Q&amp;A session                      8am                 </div> <div style="background-color: #00bcd4; padding: 5px; text-align: center; margin-top: 5px;"> <b>Billing 1:1 session by appointment.</b>                      Contact:                      (BHS-EHRBilling@sacounty.gov)                 </div>	<b>BHS-SAC SmartCare Training</b> 9:00am	No Training

Monday Nov 11, 2024	Tuesday Nov 12, 2024	Wednesday Nov 13, 2024	Thursday Nov 14, 2024	Friday Nov 15, 2024
County Holiday	<b>Enhanced Care Management (ECM) SmartCare Training</b> 9:00am	<b>Direct Care Staff 1:1 session by appointment.</b> Contact: (BHS-EHRTrainingReq@sacounty.gov)	MHTC SmartCare Training 9:00am	No Training

Monday Nov 18, 2024	Tuesday Nov 19, 2024	Wednesday Nov 20, 2024	Thursday Nov 21, 2024	Friday Nov 22, 2024
Reserved	<div style="background-color: #f4a460; padding: 5px; text-align: center;"> <b>Provider Administrative Staff SmartCare Training</b>                      9:00am                 </div> <div style="background-color: #c8e6c9; padding: 5px; text-align: center; margin-top: 5px;"> <b>Provider Service Corrections SmartCare Training</b>                      2:00pm                 </div>	<b>MH Mobile Crisis Combined QM/EHR Training</b> 8:00am (Register with BHS QM Training)	<b>BHS-SAC SmartCare Training</b> 9:00am	No Training

Monday Nov 25, 2024	Tuesday Nov 26, 2024	Wednesday Nov 27, 2024	Thursday Nov 28, 2024	Friday Nov 29, 2024
MHTC SmartCare Training 9:00am	<b>Direct Care Staff 1:1 session by appointment.</b> Contact: (BHS-EHRTrainingReq@sacounty.gov)	Reserved	County Holiday	County Holiday

Legend		
	MHTC Avatar Training	Offered twice per month on dates indicated
	Provider Admin SmartCare Training	Offered twice per month on dates indicated
	Provider Service Corrections SmartCare Training	Offered twice per month on dates indicated
	Access Team/System of Care SmartCare Trainings	Offered twice per month on dates indicated
	Enhanced Care Management (ECM) SmartCare Training	Offered monthly on date indicated
	Combined QM/EHR MH Medi-Cal Mobile Crisis Training	Offered monthly on date indicated/ Register with QM
	MHTC SmartCare Q&A Sessions	Offered on dates indicated
	EHR User Forum	Offered on dates and times indicated. No registration required. To receive the Zoom invites, email bhs-ehrsupport to be added to the EHR email Distribution list
	One-on-One EHR Support Session	Contact the EHR Billing team to schedule an appointment
CalMHSA EHR Training Tools & SmartCare LMS training Videos		<a href="https://2023.calmhsa.org/">https://2023.calmhsa.org/</a>