# Program Staff Services Export Report Statuses Cheat Sheet

Below are the different statuses you may see on the Program Staff Services Export Report. If a service is in Charge Created or Complete status you will follow the pre-claiming process to make any corrections. If a service has been claimed, then you will follow the post-claiming process to make any corrections.

**C-Charge Created:** The service has occurred, and a charge was created.

**S-Completed:** The service has met pre-claiming requirements and passed the overnight process. At this point the service is still considered pre-claiming and can be edited or errored out.

**C-Closed:** The service has been claimed and adjudicated. Check the approval or denial reports to view specific details for that service.

**S-Error:** The service has been errored out and will not bill out. This is the equivalent of deleting a service when it has changed to complete status.

**C- Claim Sent:** The service was sent to the payors and is waiting adjudication. This is now considered post-claiming. Do not make edits or error out a service that is in post-claiming. If corrections are necessary, wait for adjudication to complete.

**C-Paid:** Adjudication has been completed. The service has been sent to the payors and has been paid. This is considered post-claiming, any corrections that are necessary can be made via the Claims Correction Spreadsheet.

**C-Denied:** Adjudication has been completed. The service has been sent to the payors and was denied. This is considered post-claiming, any corrections that are necessary can be made via the Claims Correction Spreadsheet.