

SUPT Avatar Modifier Tip Sheet

For Services on or After July 1, 2019

Sacramento County Alcohol and Drug Providers are required to use new billing requirements to claim their services to Department of Health Care Services for any DMC Organized Delivery System (ODS) services on or after July 1, 2019. Each claim should include any necessary modifiers. The U code modifiers will need to be used to establish the level of care. The H code modifiers will need to be used to distinguish between Narcotic Treatment Program (NTP) and non-NTP, between youth and adult, as well as between perinatal and non-perinatal. The Medication Assisted Treatment (MAT) claims also need to include the National Drug Code for the medications that are administered in the NTP setting.

- Most ADS service codes have hardcoded modifiers set up by the Billing Team. Case Management and Physician Consultation are 2 examples of exceptions where the provider will need to add the appropriate modifiers. The full list of service codes and available modifiers can be found at the link below:

<https://dhs.saccounty.gov/BHS/Avatar/Documents/FM Avatar ODS CodeList.pdf>

Local Service Codes to Healthcare Common Procedure Code (HCPC) Cross-Reference					
Note: Service Codes are entered by AVATAR Users and the cross-referenced HCPC is what is sent on the claim file. This is not intended to provide an inclusive list of possible service codes available for use.					
Local Service Code	Local Description	Notes as applicable	HCPC	Hardcoded Modifiers	Additional Possible Modifiers
2500	ODF Intake and Assessment	New code per ODS Waiver effective 7/1/19	H0004	U7	HA
2501	ODF Treatment Planning	New code per ODS Waiver effective 7/1/19	H0004	U7	HA
2502	ODF Individual Counseling	New code per ODS Waiver effective 7/1/19	H0004	U7	HA
2503	ODF Group Counseling	New code per ODS Waiver effective 7/1/19	H0005	U7	HA
2504	ODF Collateral Services	New code per ODS Waiver effective 7/1/19	H0004	U7	HA
2506	ODF Crisis Intervention	New code per ODS Waiver effective 7/1/19	H0004	U7	HA
2507	ODF Discharge Planning	New code per ODS Waiver effective 7/1/19	H0004	U7	HA
2702	NTP Individual Counseling	New code per ODS Waiver effective 7/1/19	H0004	UA, HG	HA
2703	NTP Group Counseling	New code per ODS Waiver effective 7/1/19	H0005	UA, HG	HA
2707	Bup-Nalox 8-2MG SL-2003 generic	New code per ODS Waiver effective 7/1/19	S5000	UA	HA, HG
2709	Bup-Nalox 2-0.5MG SL-0503 generic	New code per ODS Waiver effective 7/1/19	S5000	UA	HA, HG
2711	Bup-Nalox 2-0.5MG SL-2303 generic	New code per ODS Waiver effective 7/1/19	S5000	UA	HA, HG
2713	Bup-Nalox 8-2MG SL-8913 generic	New code per ODS Waiver effective 7/1/19	S5000	UA	HA, HG
2715	Bup-Nalox 2-0.5MG SL-8813 generic	New code per ODS Waiver effective 7/1/19	S5000	UA	HA, HG
2717	Nalox 4 MG (Nasal)- 5302 generic	New code per ODS Waiver effective 7/1/19	S5000	UA	HA, HG
2719	Disulfiram 500 MG tab-5725 generic	New code per ODS Waiver effective 7/1/19	S5000	UA	HA, HG
2721	Disulfiram 250 MG tab-5613 generic	New code per ODS Waiver effective 7/1/19	S5000	UA	HA, HG
2723	Bup 8 MG Tablet-7713 generic	New code per ODS Waiver effective 7/1/19	S5000	UA	HA, HG
2725	Bup 2 MG Tablet-7613 generic	New code per ODS Waiver effective 7/1/19	S5000	UA	HA, HG
2730	NTP Methadone Dosing	New code per ODS Waiver effective 7/1/19	H0020	UA, HG	HA
2600	IOT Intake and Assessment	New code per ODS Waiver effective 7/1/19	H0004	U8	HA
2601	IOT Treatment Planning	New code per ODS Waiver effective 7/1/19	H0004	U8	HA
2602	IOT Ind Counseling	New code per ODS Waiver effective 7/1/19	H0004	U8	HA
2603	IOT Group Counseling	New code per ODS Waiver effective 7/1/19	H0005	U8	HA
2604	IOT Patient Education	New code per ODS Waiver effective 7/1/19	H0015	U8	HA
2605	IOT Collateral	New code per ODS Waiver effective 7/1/19	H0004	U8	HA
2607	IOT Crisis Intervention	New code per ODS Waiver effective 7/1/19	H0004	U8	HA
2608	IOT Discharge Planning	New code per ODS Waiver effective 7/1/19	H0004	U8	HA
2508	3.1 Residential Treatment Services	New code per ODS Waiver effective 7/1/19	H0019	U1	HA
2510	3.5 Residential Treatment Services	New code per ODS Waiver effective 7/1/19	H0019	U3	HA
2512	3.2 Res Withdrawal Management	New code per ODS Waiver effective 7/1/19	H0012	U9	HA
2513	3.2 Res Withdrawal Management-Medication Services	New code per ODS Waiver effective 7/1/19	H0012	U9	HA
2514	ODS Case Management	New code per ODS Waiver effective 7/1/19	H0006		U1, U2, U3, U7, U8, U9, HA
2515	ODS Physician Consultation	New code per ODS Waiver effective 7/1/19	G9008		U1, U2, U3, U7, U8, U9 UA, HA, HG
2516	Recovery - Indiv Counseling	New code per ODS Waiver effective 7/1/19	H0004	U6	U1, U2, U3, U7, U8, U9 UA, HA, HG

****Please be aware that services entered into Avatar should reflect the services authorized in your provider contract with Sacramento County.**

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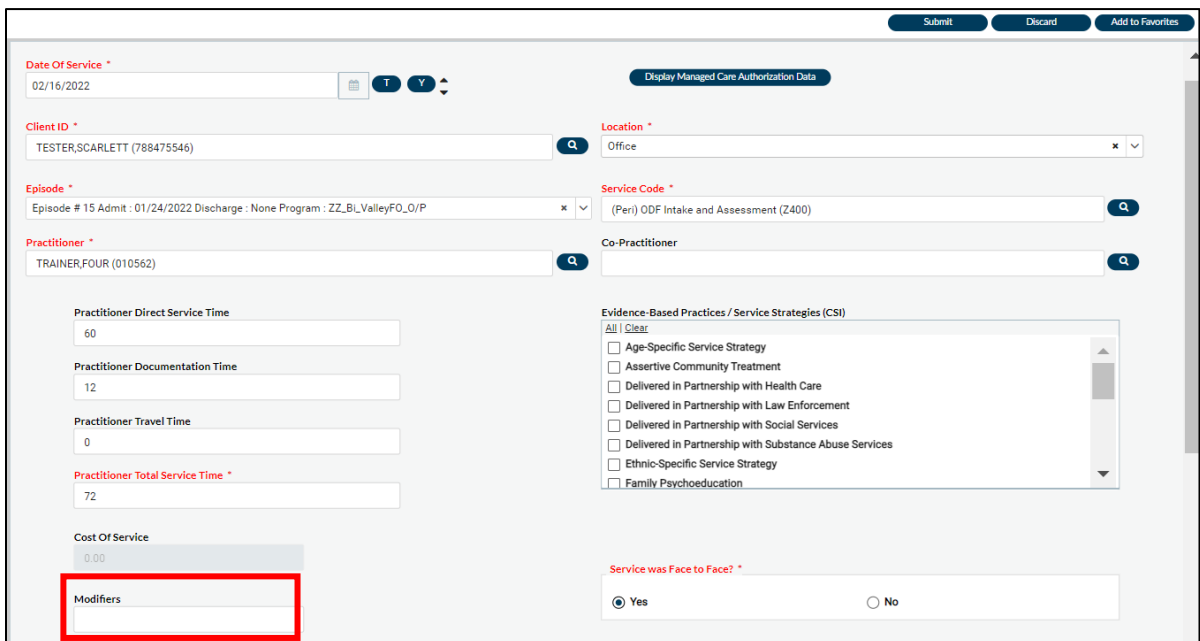
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2. Modifiers are case sensitive and must be entered in the following format in order to avoid service denial.
 - a. Do not use lower-case letters or add spaces. A comma is needed between each modifier. **Ex. U7,HA**

3. Enter, and/or edit a service to include a modifier anytime the hardcoded modifiers are not enough to distinguish between the various ODS services that are available.
 - a. Remember when adding additional modifiers by editing the services you must include the hardcoded modifier.

4. Only use the modifiers from the ODS Code List for services provided on or after July 1, 2019.

5. When entering a service, the hardcoded modifier will not auto-populate the Client Charge Input screen. Please check the Avatar ODS Code List to determine if the service you are entering is hardcoded, and what additional modifiers are available.
 - a. For example, in the Client Charge Input screen below for an ODF Intake and Assessment (Z500), the service is hardcoded with the U7 modifier, however, it will not populate at this point. When the service has been saved, and the “Services with Modifiers” report run, it will then show the U7 hardcoded modifier.



The screenshot shows a web-based form for entering service information. At the top right are buttons for 'Submit', 'Discard', and 'Add to Favorites'. The form includes the following fields and sections:

- Date Of Service:** 02/16/2022
- Client ID:** TESTER,SCARLETT (788475546)
- Location:** Office
- Episode:** Episode # 15 Admit : 01/24/2022 Discharge : None Program : ZZ_BI_ValleyF0_O/P
- Service Code:** (Per) ODF Intake and Assessment (Z400)
- Practitioner:** TRAINER,FOUR (010562)
- Co-Practitioner:** (Empty)
- Practitioner Direct Service Time:** 60
- Practitioner Documentation Time:** 12
- Practitioner Travel Time:** 0
- Practitioner Total Service Time:** 72
- Cost Of Service:** 0.00
- Modifiers:** (This field is highlighted with a red box and is currently empty)
- Evidence-Based Practices / Service Strategies (CSI):** A list of checkboxes including:
 - Age-Specific Service Strategy
 - Assertive Community Treatment
 - Delivered in Partnership with Health Care
 - Delivered in Partnership with Law Enforcement
 - Delivered in Partnership with Social Services
 - Delivered in Partnership with Substance Abuse Services
 - Ethnic-Specific Service Strategy
 - Family Psychoeducation
- Service was Face to Face?:** Yes (selected), No

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6. DMC providers must run the report listed below for each month of service being submitted to complete quality assurance of their service modifiers.
 - a. **Services with Modifiers Report** – *This report will give you the Actual Level of Care the client will be receiving (ASAM LOC), and let you know if the client has been identified as being pregnant in Avatar. Use that information to determine if the service requires additional modifiers.*
 - b. This report and other beneficial reports can be found in a monthly billing reminder email sent out by Avatar-Fiscal@saccounty.net.

Below are examples of what the report looks like and steps on correcting modifier errors:

Example #1: NTP Services were entered with the duplicate service modifier. As noted above, this modifier is no longer needed. If found, provider would first check that the service is still open status, and if so, they would edit service and remove the HG59 from the modifier field. Once they save, the system will revert back to the original hardcoded modifiers. If the service is closed status, please contact Avatar-Fiscal@saccounty.net for support.

Client Name ~ ID (Episode)	ASAM Actual	Date	Service	Provider	Duration	Preg Start	Orig Mod	Entered Modifiers
[REDACTED]	4	11/11/19	NTP Individual	013856-MCNULTY,KRISTIN	10		UA,HG	HG59
[REDACTED]	4	11/12/19	NTP Methadone Dosing	014822-AQEEL,KHALED	0		UA,HG	
[REDACTED]	4	11/13/19	NTP Methadone Dosing	014822-AQEEL,KHALED	0		UA,HG	
[REDACTED]	4	11/23/19	NTP Methadone Dosing	014822-AQEEL,KHALED	0		UA,HG	

Example #2: Case Management Services were entered, but a modifier was not entered. Provider would first check that the service is still open status, and if so, go to the edit service screen, and enter the appropriate modifiers for this service. Please refer to the current Avatar ODS Service Code list for modifiers allowed with this service. If the service is closed status, please contact Avatar-Fiscal@saccounty.net for support.

Example #3: An additional modifier was added to ODF Group Services. Although there are no spaces, and the letters are upper case, there is no comma between the two modifiers. Provider would first check that the service is still open status, and if so, go to edit service screen, and add a comma so that it looked like this: "U7,HA". If the service is closed status, please contact Avatar-Fiscal@saccounty.net for support.

Client Name ~ ID (Episode)	ASAM Actual	Date	Service	Provider	Duration	Preg Start	Orig Mod	Entered Modifiers
[REDACTED]		9/19/19	ODF Individual	013083-AUGUST,NICOLE	45		U7	
[REDACTED]		9/26/19	ODF Treatment Planning	013083-AUGUST,NICOLE	70		U7	
3.5 High RES		9/20/19	ODF Group Counseling	015852-JONES,JENNIFER	160		U7	
3.5 High RES		9/23/19	ODF Group Counseling	015852-JONES,JENNIFER	170		U7	
1 Outpatient		9/10/19	ODF Intake and	016046-KANDOLA,HARMEE	170		U7	
1 Outpatient		9/16/19	ODF Group Counseling	015852-JONES,JENNIFER	120		U7	
1 Outpatient		9/23/19	ODF Group Counseling	015852-JONES,JENNIFER	170		U7	
1 Outpatient		9/27/19	ODF Group Counseling	015852-JONES,JENNIFER	138		U7	
1 Outpatient		9/3/19	ODF Group Counseling	013083-AUGUST,NICOLE	190		U7	
1 Outpatient		9/5/19	ODF Group Counseling	013083-AUGUST,NICOLE	160		U7	
1 Outpatient		9/5/19	ODS Case Management	013083-AUGUST,NICOLE	15			
1 Outpatient		9/17/19	ODF Individual	013083-AUGUST,NICOLE	45		U7	
1 Outpatient		9/27/19	ODF Individual	013083-AUGUST,NICOLE	93		U7	
1 Outpatient		9/5/19	ODF Group Counseling	013083-AUGUST,NICOLE	160		U7	U7HA
1 Outpatient		9/12/19	ODF Group Counseling	013083-AUGUST,NICOLE	160		U7	U7HA
1 Outpatient		9/24/19	ODF Group Counseling	013083-AUGUST,NICOLE	200		U7	U7HA