



July 2024 EHR Training Schedule

Monday July 1, 2024	Tuesday July 2, 2024	Wednesday July 3, 2024	Thursday July 4, 2024	Friday July 5, 2024
Reserved	Provider Administrative Staff SmartCare Training 9:00am Provider Service Corrections SmartCare Training 1:00pm	Billing 1:1 session by appointment. Contact: BHS-EHRBilling@sacounty.gov	County Holiday	No Training
Monday July 8, 2024	Tuesday July 9, 2024	Wednesday July 10, 2024	Thursday July 11, 2024	Friday July 12, 2024
MHTC Avatar Training 9:00am	Enhanced Care Management (ECM) SmartCare Training 9:00am	Direct Care Staff 1:1 session by appointment. Contact: BHS-EHRTrainingReg@sacounty.gov	Access Team or System of Care SmartCare Training 9am or 1pm	No Training
Monday July 15, 2024	Tuesday July 16, 2024	Wednesday July 17, 2024	Thursday July 18, 2024	Friday July 19, 2024
Reserved	Provider Administrative Staff SmartCare Training 9:00am Provider Service Corrections SmartCare Training 1:00pm	Reserved	Access Team or System of Care SmartCare Training 9am or 1pm	No Training
Monday July 22, 2024	Tuesday July 23, 2024	Wednesday July 24, 2024	Thursday July 25, 2024	Friday July 26, 2024
Reserved	Direct Care Staff 1:1 session by appointment. Contact: BHS-EHRTrainingReg@sacounty.gov	Reserved	MHTC Avatar Training 9:00am	No Training
		SUPT Providers User Forum 2-3:30pm	MH Providers User Forum 1-2:30pm	
Monday July 29, 2024	Tuesday July 30, 2024	Wednesday July 31, 2024		
Reserved	Reserved	MH Mobile Crisis Combined QM/EHR Training 8:00am (register with BHS QM)		
Legend				
	MHTC Avatar Training	Offered twice per month on dates indicated		
	Provider Admin SmartCare Training	Offered twice per month on dates indicated		
	Provider Service Corrections SmartCare Training	Offered twice per month on dates indicated		
	Access Team/System of Care SmartCare Trainings	Offered twice per month on dates indicated		
	Enhanced Care Management (ECM) SmartCare Training	Offered monthly on date indicated		
	Combined QM/EHR Medi-Cal Mobile Crisis Training	Offered monthly on date indicated/ Register with QM		
	EHR User Forum	Offered on dates and times indicated. No registration required. To receive the Zoom invites, email bhs-ehrsupport to be added to the EHR email Distribution list		
	One-on-One EHR Support Session	Contact the EHR Billing team to schedule an appointment		
CalMHSA EHR Training Tools & SmartCare LMS training Videos			https://2023.calmhsa.org/	