

External Quality Review Organization (EQRO)

Focus Group Participants Needed

EQRO will be visiting Sacramento County Mental Health Plan (MHP) from July 26, 2016 through July 28, 2016. We are seeking a group of diverse parents and caregivers of children and youth who have received services from the MHP within the past twelve months to share their opinions and experiences about the quality of service. This is an important aspect of the review, so consumer participation is vital. Caregivers from different providers and levels of service are encouraged to participate. Interpreters will be provided to assist those who are monolingual or have limited English proficiency.*

Event

EQRO Focus Group
July 26, 2016 at 1:15 p.m.
Group will be 90 minutes

Location

Turning Point FIT
7245 E. Southgate Drive
Sacramento, CA 95823

Only 15 slots are available, so please register caregivers by July 15, 2016.

*A request for interpreter is required upon registration.

Send the names of confirmed participants to either:

Pamela Gardner, MHP Quality Management
gardnerp@saccounty.net
916-876-7160

Sandena Bader, Family Coordinator
baders@saccounty.net
916-855-5427

Marcia Gump, Turning Point FIT
MarciaGump@tpcp.org
916-427-7141

Thank you for your support.

Please note: EQRO will obtain feedback from consumer and family member employees or advocates, staff members, stake holders, or anyone that represents the County in an official capacity during a separate group. Another announcement will be forthcoming.