



# INTRODUCTION TO AFRICAN AMERICAN / BLACK / OF AFRICAN DESCENT AD HOC COMMITTEE AND CO-PRODUCTION COMPETENCIES

**November 21, 2024** 



# **GROUP AGREEMENTS**

<ul> <li>Expect and Presume Welcome</li> </ul>	<ul> <li>Move Up, Move Up</li> </ul>
<ul> <li>Honor Silence and Confidentiality</li> </ul>	<ul> <li>Speak Your Truth, Let Others Speak Theirs</li> </ul>
<ul><li>Be Present</li></ul>	<ul> <li>No One Knows Everything; Together We Know a Lot</li> </ul>
<ul> <li>Honor Time Agreements</li> </ul>	<ul> <li>No Fixing, No Saving</li> </ul>
<ul> <li>Turn Judgements into Wonder</li> </ul>	<ul> <li>We are Human, Not Perfect</li> </ul>
<ul> <li>Expect and Accept Non-Closure</li> </ul>	Any Other Agreements?

# **AGENDA**

Time	Agenda Items	Facilitator
	Welcome	Alondra Thompson, Sacramento County BHS
	Group Agreements	Doretha Williams-Flournoy, A Church for All
	Agenda review	Ryan McClinton, Public Health Advocates
5 minutes	Introduction to BHREC Vision & Aims	Alondra Thompson, Sacramento County BHS  Doretha Williams-Flournoy, A Church for All
15 minutes	Co-Production Core Competencies	Ryan McClinton, Public Health Advocates
10 minutes	Q & A	Doretha Williams-Flournoy, A Church for All





# BHREC VISION STATEMENT

The Sacramento County Division of Behavioral Health Services (BHS), in collaboration with communities of people who identify as African American/Black/of African Descent, strive for a Sacramento County where Black behavioral health matters and race no longer predicts wellbeing and life outcomes.





### WE ENVISION A SACRAMENTO COUNTY WHERE:

- Communities of people who identify as African American/Black/of African Descent have equitable opportunity for emotional health and wellness,
- Communities of people who identify as African American/Black/of African Descent are supported to prosper to their fullest potential,
- Sacramento Division of Behavioral Health Services fully integrates a racial equity lens in organizational hiring and other practices,
- Sacramento Division of Behavioral Health Services and the community work together to ensure equity through continued examination of the systems that shape service provision, and in the collection and disaggregation of data to define goals and evaluate outcomes,
- Community led strategies, as well as transparency and accountability in decision making are prioritized.





# AA/B/AD COMMITTEE'S PRIORITY AIMS

1. Ensure BHS Accountability to the Community

2. Ensure Community Input in BHS Implementation of Legislative Policy, Programmatic Policy, and Initiatives Shaping BHS Policies Related to Equity

3. Maintain an Intersectional Focus

4. Increase BHS Transparency in the Community







# CO-PRODUCTION COMPETENCIES





# CO-PRODUCTION WORKGROUP

- Ebony Chambers McClinton (she/her/hers)
- Jennifer Clancy (she/her/hers)
- Phanit Dy (he/him/his)
- Ryan McClinton (he/him/fam)
- Koby Rodriguez (he/him/his)
- Samantha Spangler (she/her/hers)
- Adriana Nunez (she/her/hers)















# WHAT IS CO-PRODUCTION?











Community members and organizations

### **Collaborative Work**

Design, deliver, and evaluate services or initiatives the affect the community.

Active involvement and valuing expertise of community members



### **Better and sustainable solutions**

Leveraging diverse perspectives and expertise leads to more innovative and sustainable solutions, leading to improving service effectiveness and user satisfaction





# WHAT IS CO-PRODUCTION?







### WHY DOES CO-PRODUCTION MATTER?



Systemic Racism

Biggest barrier to implementing antiracism and equity programs in the health care sector.



Reluctance to Address Racism

Structural racism exists and impact in all areas of life, including the delivery of care.



Community Engagement in Health Sector

Poorly defined

Inadequately documented and

Efforts are not integrated into existing systems.





# IT LEADS TO BETTER OUTCOMES!







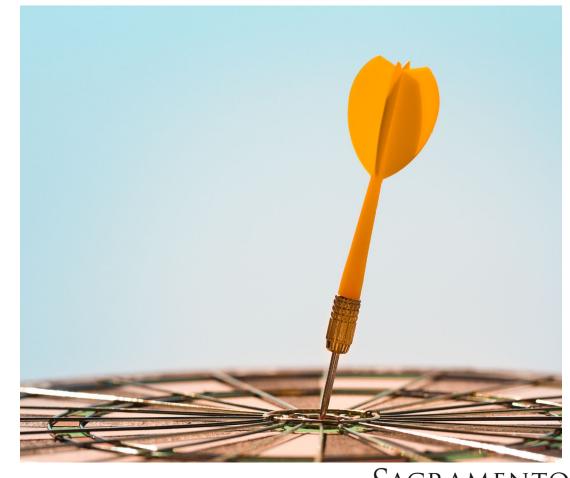
PRACTICE CHANGES AND IMPROVEMENTS





## CO-PRODUCTION COMPETENCIES

- Method for organizations to advance anti-racism and equity
- Applicable to programs, services, processes, procedures, productions, and employees
- Framework and measures to increases accountability for change





# ACCOUNTABLE ENTITIES

Board of Supervisors	Approve final BHSA plans and budgets.
County Executive Officers	Hold County department executives responsible for achieving competencies associated with co-production.
Decision Making Committees	Outreach to the community and include on all Committee agendas opportunities for community members to offer comment and perspectives on the degree of co-production used to create BHSA plans.
Behavioral Health Directors	Ensure organizational policies and procedures exist for each of the competencies; hold all staff accountable to policies and procedures; ensure co-production competencies are integrated into provider contracts.
CEOs of Behavioral Health Provider Organizations	Ensure organizational policies and procedures exist for each of the competencies; hold all staff accountable to policies and procedures.
Chief Behavioral Health Officers of FQHCs	Increase education and awareness about co-production competencies in Federally Qualified Health Centers (FQHCs); work in collaboration with other MCP executives to achieve competencies and develop co-production policies and practice change.
Chief Health Equity Officers	Increase education and awareness about co-production competencies in Managed Care Plans (MCPs); work in collaboration with other MCP executives to achieve competencies and develop co-production policies and practice change.
Mid-Management	Ensure operationalization and implementation of co-production competencies in program design, development, and evaluation.





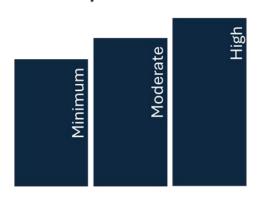
# **MEASURING CO-PRODUCTION**

### Score Range

### Scoring Best Practices

### Recognition

Levels of Implementation







Validation options:

Ask the community to validate organizational self-scoring.

These entities conduct fidelity reviews after counties have self-scored.



#### External Assessment

Accountability bodies such as DHCS create an assessment rubric and score program plans, such as the BHSA Plans, on their achievement of co-production competency.



Achievement awards to counties that achieve distinction





# INCLUSIVE PARTICIPATION

Ensuring that all participants have equitable access to participation by recognizing and addressing their diverse backgrounds and unique needs

### **Standards:**

- **✓** Equity
- √ Accessibility
- **✓ Diverse Representation**
- Avoid Tokenism

# Minimal Implementation

- Limited efforts to ensure equitable participation, accessibility, and diverse representation
- Infrequent surveys and audits
- Minimal stakeholder mapping

### Moderate Implementation

- Clear efforts to ensure accessibility
- Clear efforts to identify and engage diverse representatives of community
- Clear efforts to understand community-defined barriers to participation

- Comprehensive, reproducible efforts to ensure accessibility
- Evidence of engagement with members of diverse backgrounds reflecting the community served
- Community perceives inclusivity and valued participation



# SHARED POWER AND RESPONSIBILITY

Distributing decision-making power and responsibilities equally among all participants.

### **Standards:**

- ✓ Collaborative Informed Decision-Making
- ✓ Clear Roles and Responsibilities
- ✓ Mutual Respect

# Minimal Implementation

- Limited collaboration in decision-making
- Unclear roles and responsibilities
- Enforcement of mutual respect is infrequent.

### Moderate Implementation

- Clear efforts to gather community's input on key decisions
- Clear efforts to define roles and responsibilities
- Clear efforts to create an environment of mutual respect

- Community contributes to all policies and programs affecting them, holding a clear role in decision-making
- Roles and responsibilities are clear to all participants
- Clear commitment to mutual respect



# TRANSPARENCY

Fostering open dialogue and defining clear objectives throughout the co-production process.

#### **Standards:**

- ✓ Open Communication
- ✓ Clear Objectives
- √ Regular Updates
- ✓ Protecting Privacy

# Minimal Implementation

- Limited open communication
- Unclear objectives
- Infrequent updates
- Minimal efforts to protect privacy

### Moderate Implementation

- Clear efforts to hold regular meetings
- Clear efforts to share opportunities, objectives, and actions

- Reproducible procedures for open communication
- Clear communication of opportunities, objectives, and actions





# CAPACITY BUILDING, SHARED KNOWLEDGE AND BUILDING ON ASSETS

Enhancing the skills and knowledge of all participants and leveraging community strengths.

### **Standards:**

- √ Capacity Building
- ✓ Knowledge Sharing
- ✓ Continuous Learning
- **✓** Building on assets

# Minimal Implementation

- Limited training and support
- Infrequent knowledge sharing
- Minimal efforts towards continuous learning

### Moderate Implementation

- Clear efforts to provide training
- Ad hoc incorporation of community strengths and resources

- Comprehensive training, mentorship, and leadership development
- Thorough understanding and incorporation of community strengths and resources



# HEALING AND RECONCILIATION

The intentional processes of addressing past harms, building trust, and fostering emotional and psychological well-being among all stakeholders

### **Standards:**

- ✓ Trust Building
- ✓ Respect for Expertise
- ✓ Acknowledgment of Historical Harms
- √ Follow-up
- Avoid Defensiveness

# Minimal Implementation

- Limited trust-building activities
- Minimal recognition of expertise
- Infrequent acknowledgment of historical harms

### Moderate Implementation

- Clear efforts to build trust
- Clear efforts to recognize value and expertise derived from lived experience
- Clear efforts to acknowledge historical harms

- Ongoing and repeated efforts to build and maintain trust
- Reproducible and equitable compensation for expertise derived from lived experience
- Consistent acknowledgement and addressing of historical harms





# HONORING AND COMPENSATING LIVED EXPERIENCE

Building trust and mutual respect among all participants through open dialogue and recognizing individual expertise.

#### **Standards:**

- ✓ Acknowledgement of Client's Value
- **✗** Avoid Gift Cards

# Minimal Implementation • Limited

acknowledgment of the value of lived experience and minimal compensation for community members.

### Moderate Implementation

Some
 acknowledgment
 of the value of
 lived experience
 and occasional
 compensation for
 community
 members.

### High Implementation

Consistent
 acknowledgment
 of the value of
 lived experience
 and regular,
 transparent
 compensation for
 community
 members.





# SUSTAINABILITY AND LONG-TERM COMMITMENT

Ensuring the long-term sustainability of co-production through continuous engagement and adequate resource allocation.

### **Standards:**

- ✓ Long-Term Vision
- ✓ Continuous Engagement
- ✓ Resource Allocation

# Minimal Implementation

- Limited long-term vision
- Minimal ongoing engagement
- Inadequate resource allocation

### Moderate Implementation

- Co-production incorporated into some organizational policies and procedures
- Extension of community engagement beyond initial projects
- Funding and staffing allocated on a project/time-limited basis

- Co-production incorporated into the organizational vision and into policies and procedures.
- Community engagement embedded in ongoing structures
- Funding and staffing included in regular budgeting structure, independent of specific initiatives or projects





# EVALUATION AND ACCOUNTABILITY

Regularly assessing the effectiveness of the co-production process and ensuring accountability among all participants.

### **Standards:**

- ✓ Regular Evaluation
- √ Feedback Loops
- ✓ Accountability Mechanisms

# Minimal Implementation

- Limited evaluation processes
- Minimal feedback loops
- Weak accountability mechanisms

### Moderate Implementation

- Conducting evaluations of co-production activities, with internal review of results
- Ad hoc accountability to individuals participating in co-production activities

- Conducting evaluations of co-production activities, with external sharing of results and actions taken based on feedback
- Public, transparent, repeatable accountability to community



# ADAPTABILITY AND FLEXIBILITY

Being prepared to adapt plans and approaches based on feedback and changing circumstances.

### **Standards:**

- ✓ Responsive Planning
- ✓ Innovation
- ✓ Resilience

# Minimal Implementation

- Limited responsive planning
- Innovation encouragement is minimal
- Weak resilience strategies.

### Moderate Implementation

- Ad hoc incorporation of feedback into planning
- Ad hoc opportunities for innovation
- Individual promotion of resilience

- Policy of incorporating formal and informal feedback into planning
- Reproducible structures encouraging innovative ideas
- Leadership plan to promote resilience







How can Sac County providers co-produce with the community?







# QUESTIONS & ANSWERS



