



Sacramento County CARE Act Community Listening Session

October 22, 2024



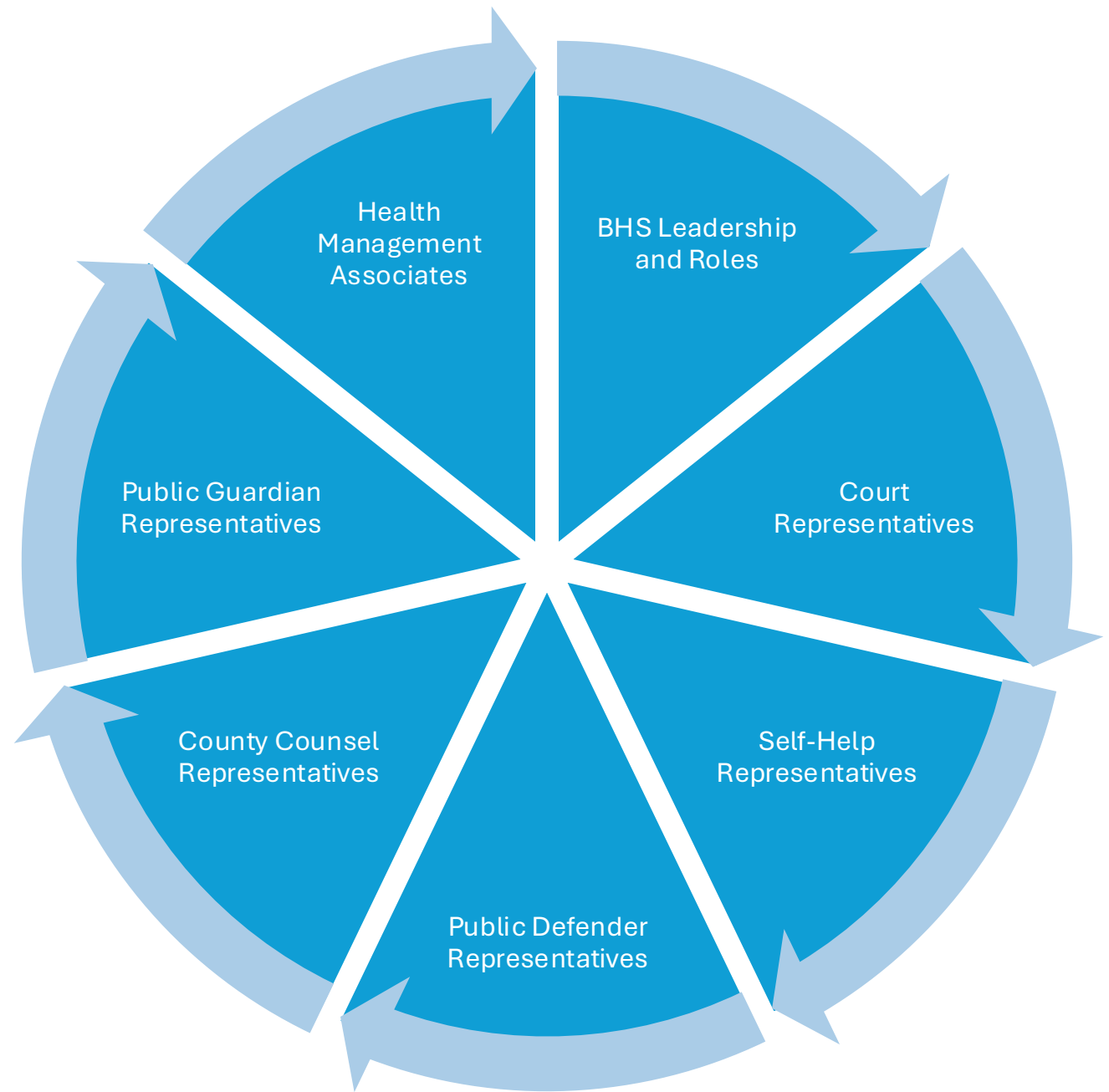


Agenda

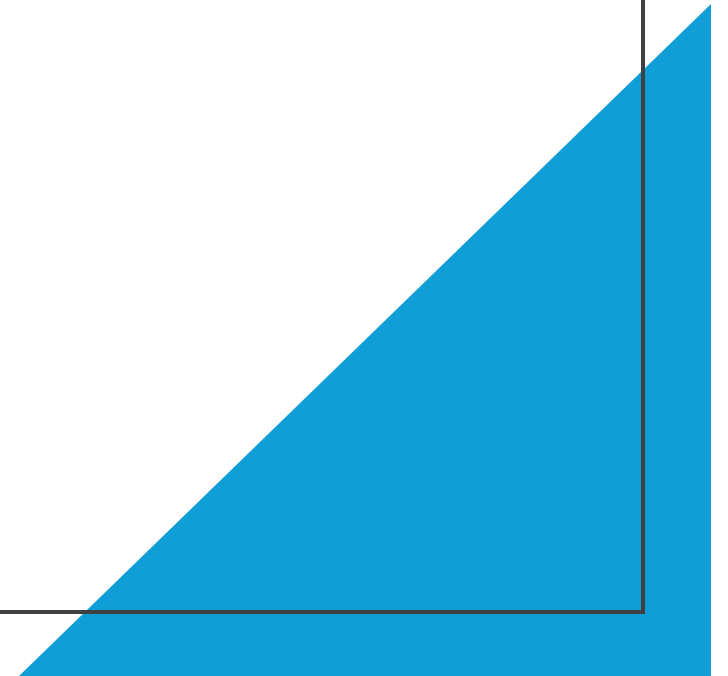
- 3:30 Welcome and Introductions
- 3:35 Introduction of Sacramento County CARE Partners
- 3:40 Poll-Who is in the Room?
- 3:45 HMA CARE Overview
- 4:15 Break Out Rooms
- 4:45 Progress and Next Steps

Welcome and Introductions:

CARE Partners and Roles



Poll- Who's In
The Room?



Breakout Rooms

This is a **listening** session- so questions will not be answered in the session. However, an FAQ will be developed from your questions and posted to our [CARE Website](#). We want to be sure we are providing accurate and thoughtful responses to your questions. Questions can be added to the chat during the breakout rooms.

In the Breakout Sessions our facilitators will be asking you the following questions-you can provide your responses via the chat or raise your hand to respond verbally. If you choose to respond verbally you will have 2 minutes per response.

- What about the CARE process feels hopeful to you?
- What areas of the CARE process are concerning to you?
- What areas of CARE are still unclear to you?
- What sorts of resources would be the most helpful for you as this is rolled out?

Update on CARE Progress to Date



- Scheduled go-live date for filing petitions is December 1, 2024.
- BHS CARE Staffing
- CARE Website is live
- Monthly CARE Workgroup with Court/JI partners
- Journey mapping to identify gaps
- Providing training and education on CARE to various community partners

CARE Petitions As Proactive Engagement

- The County plans to use CARE petitions as an opportunity to offer engagement in services regardless of eligibility for CARE
- Individuals referred to CARE who do not meet CARE criteria will be offered services and/or resources within the Behavioral Health Services continuum of care
- Questions regarding CARE and the petition process should be directed to the [Self-Help Center](#) located at the Hall of Justice Building, 813 6th Street, Room 117 Sacramento, CA 95814
- Questions and inquiries for CARE team can be sent via email to dhs-bhs-care_court@saccounty.gov

Community Touchpoints



Sacramento County BHS will host quarterly in person information sessions with the community starting in January 2025



During each session, there will be an opportunity to formally submit questions that may be answered during the current session, or added to FAQs that will be addressed in later sessions



More information about CARE can be found at the Sacramento BHS CARE Act Website and the FAQ document will also be posted here when available. [CARE Website](#)



Additional questions in the interim can be submitted to dhs-bhs-care_court@saccounty.gov

Thank you for attending today's listening session.

Your feedback is very important to us!

