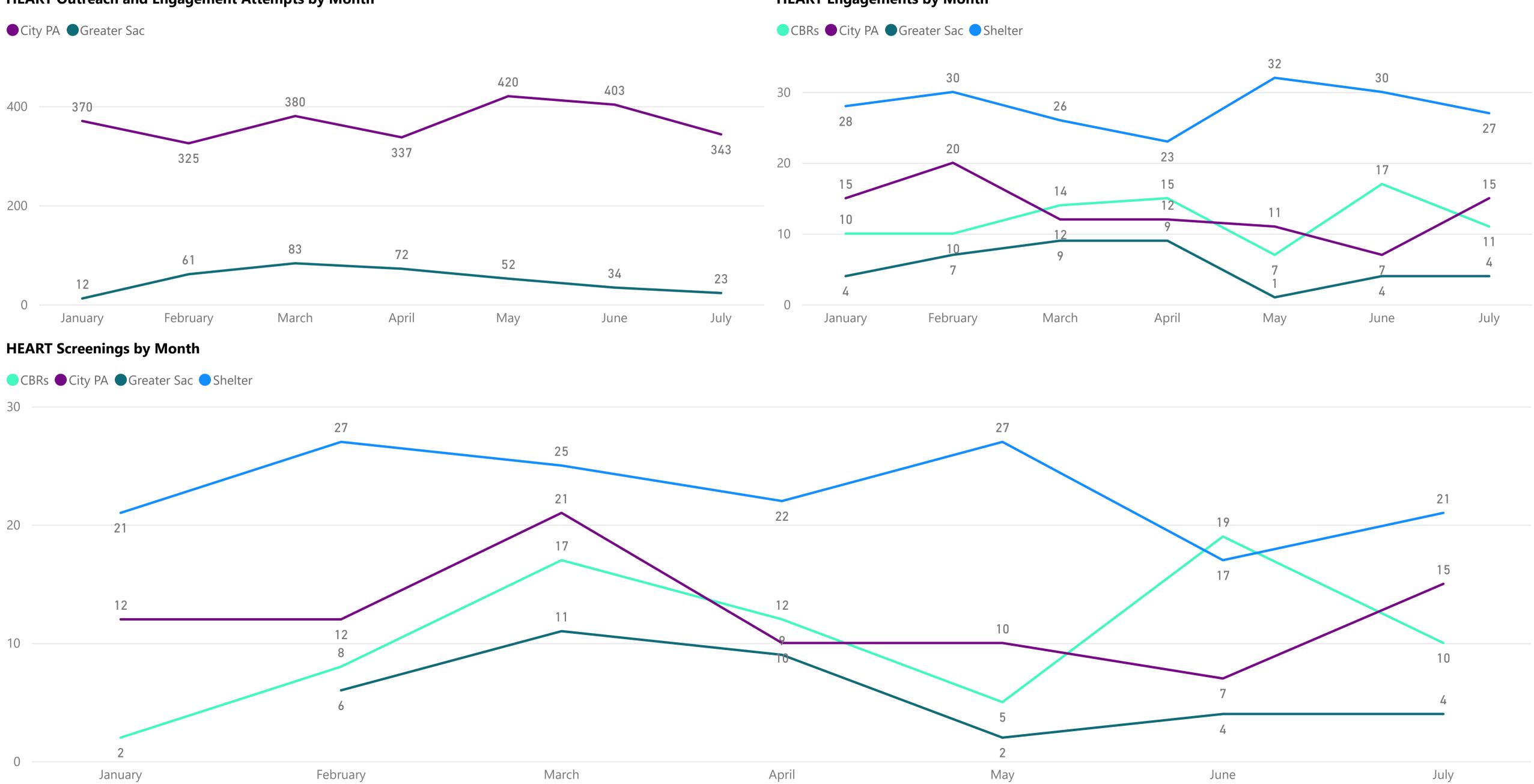
Sacramento County Behavioral Health Services HEART Data 2024

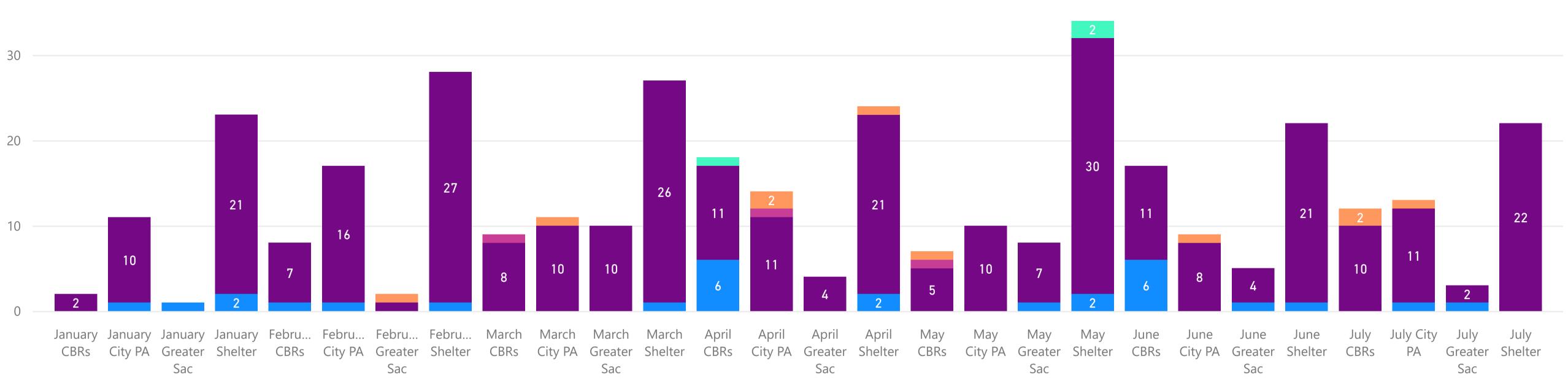


HEART Outreach and Engagement Attempts by Month

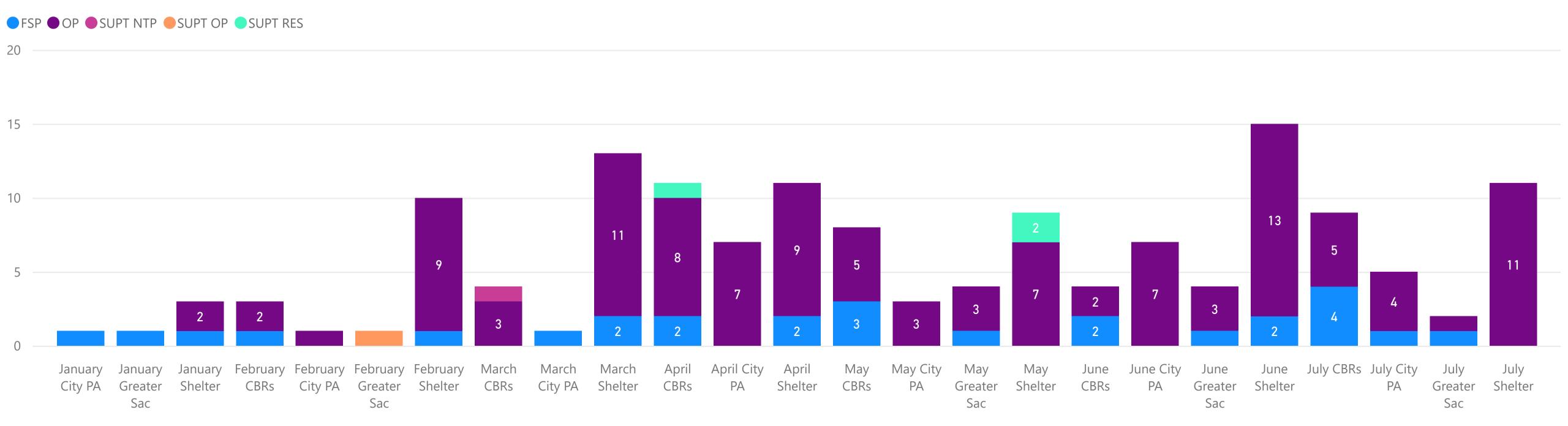
HEART Engagements by Month

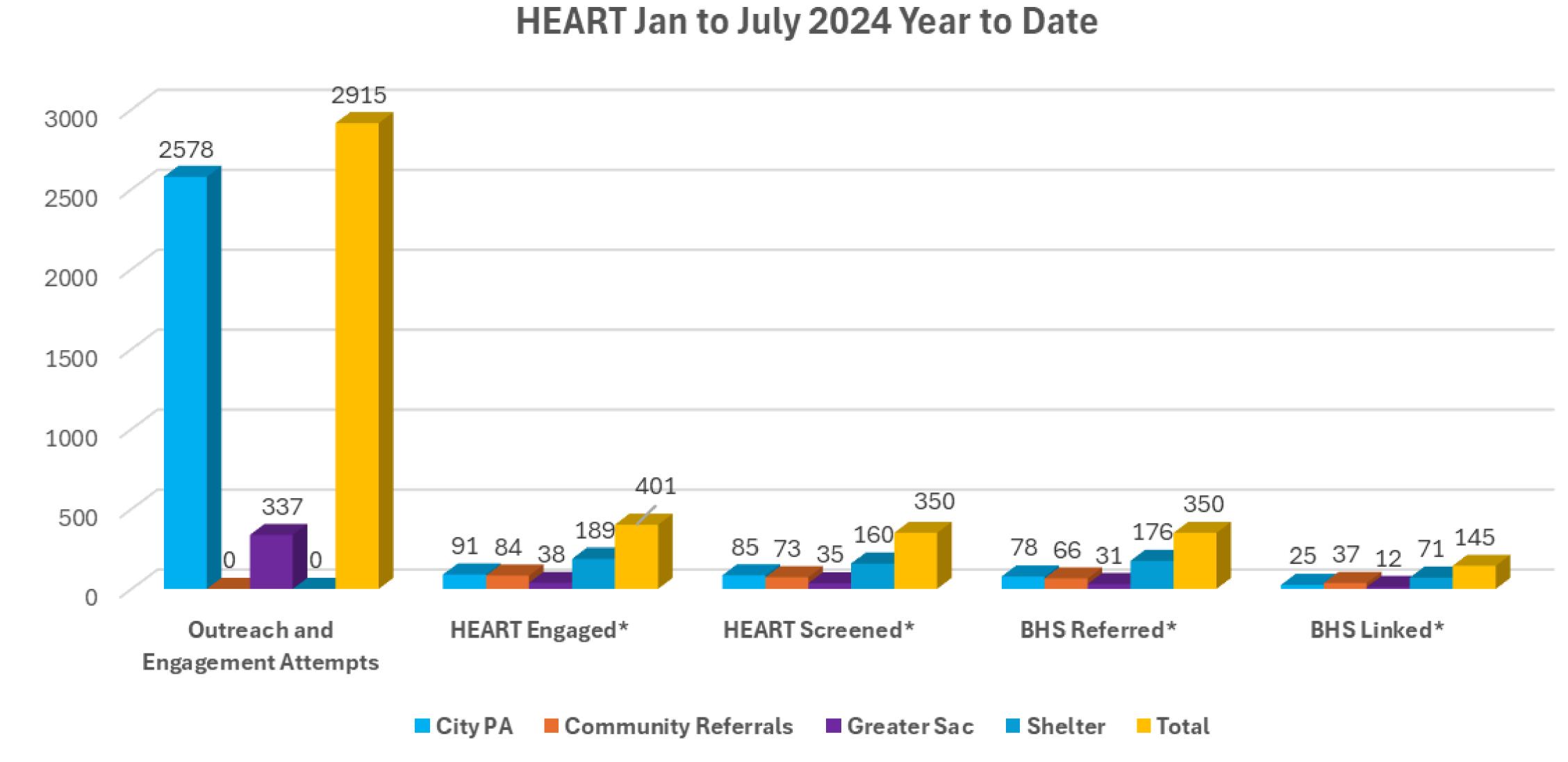
HEART Engaged and Referred to BHS

● FSP ● OP ● SUPT NTP ● SUPT OP ● SUPT RES



HEART Referred and Linked to BHS





*Data was unduplicated by client over the reporting period **Most Shelters and some Community Referrals are in located in the Sacramento City limits



HEART Legend:
City PA - City Partnership Agreement
CBRs- Community Referrals from the community to HEART
Greater Sac - American River Parkway, and County Encampment Outreach
Shelter - Clinicians serving individuals residing in shelters

BHS Legend:

OP - Outpatient Mental Health FSP - Full-Service Partnership SUPT - Substance Use Prevention and Treatment SUPT OP - Outpatient or Intensive Outpatient Treatment SUPT NTP - Narcotic Treatment SUPT RES - Residential

Definitions

Outreach and Engagement Attempt = HEART staff introduces themselves and provides an icebreaker to establish rapport, may include water, snack, etc. Brief interaction with individuals in an encampment who may or may not provide their name.

Engaged with HEART = When an individual expresses interest in Behavioral Health Services (BHS) to HEART staff and is enrolled into the HEART program in the Electronic Health Record.

Screening = When the individual provides sufficient information on symptoms and impairment for HEART staff to conduct a behavioral health screening.

Referred to BHS = When, with the consent of the individual, HEART refers them to the selected BHS program.

Linked = An individual that HEART staff enrolled/referred to BHS provider program, attends their first appointment with that BHS provider program.