

## Homeless Engagement and Response Team (HEART) Overall Data

Month	Substance Use Prevention and Treatment Service Type:	Number of Outreach Encounters (Duplicated)	Number of Engagement Attempts (Duplicated)	Number of Engagement Attempts that Engaged	Total Engaged that were Screened for SUPT Services	Total Engaged that were Admitted to any SUPT Program	Total admitted that were Linked to SUPT Program	Total Engaged that were Admitted to Outpatient or Intensive OP	Total that were admitted to Outpatient or Intensive OP that were Linked	Total Engaged that were Admitted to Residential or Withdrawal Management	Total that were admitted to Residential or Withdrawal Management that were Linked	Total Engaged that were Admitted to Opioid Treatment Programs (NTPs)	Total that were admitted to Opioid Treatment Programs (NTPs) that were Linked
July, 2023	Completed in the mo:*	95	148	51	49	0	0	0	0	0	0	0	0
August, 2023	Completed in the mo:*	147	381	83	68	0	0	0	0	0	0	0	0
September, 2023	Completed in the mo:*	149	366	48	42	1	1	0	0	1	1	0	0
October, 2023	Completed in the mo:*	255	456	48	47	1	1	0	0	1	1	0	0
November, 2023	Completed in the mo:*	232	397	35	32	1	0	0	0	1	0	0	0
December, 2023	Completed in the mo:*	85	226	39	43	0	0	0	0	0	0	0	0
January, 2024	Completed in the mo:*	114	303	52	35	2	1	1	0	1	1	0	0
February, 2024	Completed in the mo:*	150	298	65	55	3	2	2	2	1	0	0	0
March, 2024	Completed in the mo:*			58	71	2	3	1	1	0	1	1	1
Year to Date	Total completed:*	1227	2575	479	442	10	8	4	3	5	4	1	1
	Percent completed:*				92%	2%	80%	40%	75%	50%	80%	10%	100%

\*Data in the table reflects the month the referenced activity was completed, but HEART activities may have started in an earlier month.

<div> <div></div> <div></div> </div> <p><b>Definitions</b></p> <p><b>Duplicated</b> = May include individuals counted more than once due to the individual's choice of anonymity.</p> <p><b>Outreach Encounter</b> = First phase which includes brief interaction with individuals in an encampment who may or may not provide their name.</p> <p><b>Engagement Attempt</b> = Second phase in which HEART staff introduces themselves and provides an icebreaker to establish rapport, may include water, snack, etc.</p> <p><b>Engaged</b> = Third phase in which individual expresses interest in Behavioral Health Services (BHS) to HEART staff.</p> <p><b>Screened</b> = Fourth phase is reached when the individual provides sufficient information on symptoms and impairment for HEART staff to conduct a behavioral health screening.</p> <p><b>Enrolled/Admitted</b> = The fifth phase is when, with the consent of the individual, HEART staff enrolls/admits them to the selected BHS program.</p> <p><b>Linked</b> = An individual that HEART staff enrolled/admitted to BHS provider program, attends their first assessment service appointment with that BHS provider program.</p>
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