

Homeless Engagement and Response Team (HEART) Overall Data

Month	Mental Health Service Type:	Number of Outreach Encounters (Duplicated)	Number of Engagement Attempts (Duplicated)	Number of Engagement Attempts that Engaged	Total Engaged that were Screened for MH Services	Total Engaged that were Admitted to any MH Outpatient Program	Total admitted that were Linked to MH Outpatient Program	Total Engaged that were Admitted to CORE or FIT	Total that were admitted to CORE or FIT that were Linked	Total Engaged that were Admitted to FSP	Total that were admitted to FSP that were Linked
January, 2023	Completed in the mo:*	43	132	69	49	66	12	58	10	8	2
February, 2023	Completed in the mo:*	63	163	51	43	51	21	40	14	11	7
March, 2023	Completed in the mo:*	133	186	63	43	67	33	52	19	15	14
April, 2023	Completed in the mo:*	139	154	57	53	66	43	50	26	16	17
May, 2023	Completed in the mo:*	291	172	57	51	50	33	38	22	12	11
June, 2023	Completed in the mo:*	148	201	52	42	56	27	44	20	12	7
July, 2023	Completed in the mo:*	95	148	51	49	33	30	26	14	7	16
August, 2023	Completed in the mo:*	147	381	83	68	79	39	62	23	17	16
September, 2023	Completed in the mo:*	149	366	48	42	46	31	30	18	16	13
October, 2023	Completed in the mo:*	255	456	48	47	44	27	35	16	9	11
November, 2023	Completed in the mo:*	232	397	35	32	20	25	15	17	5	8
December, 2023	Completed in the mo:*	85	226	39	43	20	9	16	8	4	1
January, 2024	Completed in the mo:*	114	303	52	35	28	20	24	16	4	4
February, 2024	Completed in the mo:*	150	298	65	55	35	19	34	18	1	1
Year to Date	Total completed:*	1894	3285	770	652	661	369	524	241	137	128
	Percent completed:*				85%	86%	56%	79%	46%	21%	93%

*Data in the table reflects the month the referenced activity was completed, but HEART activities may have started in an earlier month.

Key

MH = Mental Health

CORE = Adult outpatient programs

FIT = Children's outpatient programs

FSP = Full Service Partnership intensive outpatient programs

Definitions

Duplicated = May include individuals counted more than once due to the individual's choice of anonymity.

Outreach Encounter = First phase which includes brief interaction with individuals in an encampment who may or may not provide their name.

Engagement Attempt = Second phase in which HEART staff introduces themselves and provides an icebreaker to establish rapport, may include water, snack, etc.

Engaged = Third phase in which individual expresses interest in Behavioral Health Services (BHS) to HEART staff.

Screened = Fourth phase is reached when the individual provides sufficient information on symptoms and impairment for HEART staff to conduct a behavioral health screening.

Enrolled/Admitted = The fifth phase is when, with the consent of the individual, HEART staff enrolls/admits them to the selected BHS program.

Linked = An individual that HEART staff enrolled/admitted to BHS provider program, attends their first assessment service appointment with that BHS provider program.