

# Sacramento County TADT Information Sessions – Official FAQ

## SUPT Session FAQs

### 1. Closure Date

**Q:** Can the closure date be the date that all information is filled out?

**A:** The closure date is the date that you have entered all available data points or have completed the closure reason and signed the form (see column Q).

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### 2. First Request for Services

**Q:** Does the first request for services include calls made directly to an OP SUD clinic?

**A:** Yes. The first request is when a member calls to request services either through BHS-SAC or directly through the provider.

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### 3. TADT Closure After Follow-Up Appointment

**Q:** Doesn't the TADT "close" when the client attends the follow-up appointment, since the closure date fields gray out?

**A:** You still need to sign the form to complete it.

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### 4. Provider Definition

**Q:** Does "been seen" apply to being seen with us as a provider or with any provider?

**A:** Any provider.

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### 5. Requirement for TADTs

**Q:** Is every (non-DMC) client required to have a TADT completed for every episode/admission?

**A:** TADTs for Medi-Cal members only—must have a CIN number.

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### 6. Guidance Update (May 2025)

**Comment:** Since May 2025, new guidance says the TADT should be completed for every new start of enrollment. Request made for a Tip Sheet update.

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## **7. Level of Care Changes**

**Q:** When clients drop to a lower level of care, do they need a new TADT?

**A:** A new TADT is required only if it is a different modality (e.g., OP/IOP, Residential 3.1/3.2/3.5, NTP).

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## **8. Workgroup Participation**

**Q:** Is the workgroup open to all providers or selected providers? How can we attend?

**A:** Yes, it is open to all providers but would like to limit it to one or two people from each provider. Preferably someone who is responsible for QA activities.

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## **9. Required Start Date**

**Q:** What is the start date by which all data must be complete?

**A:** Start January 1<sup>st</sup>, 2026.

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## **10. Transfers at Same Level of Care**

**Q:** If someone steps down to a lower level of care or transfers at the same level to a new program, is a TADT needed?

**A:** No TADT is not required for same-level transfers.

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## **11. NTP Scenarios**

**Q:** Do encounters where a patient cannot be admitted (e.g., intoxication or preferring buprenorphine without withdrawal) count as a “first appointment”?

**A:** If a Medi-Cal service is claimed, that counts as the first appointment.

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## **12. Readmissions**

**Q:** Do we complete the TADT on readmitted clients or just new clients?

**A:** For SUPT providers, complete a TADT if the member is new to your program.

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## **13. Transfers from Out of County**

**Q:** How do we note when a client transferring from out of county does not need a TADT?

**A:** A TADT is needed. If the client is stable on medication and intake cannot be scheduled within 3 days, choose Delay Reason “Other” and explain in comments (e.g., maintenance dose with 30-day supply).

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# MHP Session FAQs

## 1. Cleanup Timeframe

**Q:** How far back do we go to clean up TADTs?

**A:** January 1<sup>st</sup>, 2026 for all new enrollees. For older open TADTs, complete them with at least a closure reason if dates are incomplete.

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## 2. Closure Reason Requirements

**Q:** Is a closure reason required when both the first and follow-up appointments have been rendered?

**A:** No. Closure reasons are required only when all dates have not been completed.

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## 3. Contact Attempts

**Q:** If we cannot reach a new member, can we send the offered appointment in a letter?

**A:**

- Follow the minimum outreach requirements: two phone calls + NOABD/unable-to-contact letter.
  - If the member makes contact outside the 10-day window, mark Wait List = Yes and select **05 = Other**, noting the reason (e.g., unable to connect, hospitalized).
  - If no contact is made, close using **07 = Unable to Contact**.
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## 4. Completing Prior-Year TADTs

**Q:** Should old TADTs be completed and this calendar year updated?

**A:** Yes. Close all those still open prior to January 1<sup>st</sup>, 2026. Complete new ones after January 1<sup>st</sup>, 2026 with all known dates and closure reasons.

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## 5. Episodes Opened in Error

**Q:** Do I need to complete and close a TADT for episodes opened in error?

**A:** No. A TADT is not required for episodes opened in error.

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## 6. Hospitalized Members

**Q:** How do we handle TADTs for members who are hospitalized for long periods while TCM services are provided?

**A:**

- Start date = date of request for services.

- Include the first available appointment, even if they remain hospitalized. It is recommended to use the first TCM as the first rendered appointment.
  - Apply Wait List or Unable to Contact rules as appropriate.
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## **7. Compliance Concerns for Pre-2026 Items**

**Q:** If earlier items (prior to Jan 1, 2026) could not be completed, are these compliance issues?

**A:** Close them by signing if complete, or use an appropriate closure reason if dates are missing.

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## **8. Coordination Through Hospital Staff**

**Q:** How do TADTs work when first-visit coordination is done with hospital staff instead of directly with the client?

**A:** See item #6 above.

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## **9. Non-Psych TADT Eligibility**

**Q:** Is there a list of which appointments qualify for the non-psych TADT?

**A:** Any Medi-Cal billable service qualifies.

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## **10. Psychiatric Appointment Timelines**

**Q:** If the first offered appointment is with a nurse for intake/assessment, does this meet the psychiatric TADT requirement?

**A:** No. The first appointment must be with a prescriber (E&M, Prescriber Assessment, or Prescriber Telephone E/M).

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## **11. Walk-Ins and TCM**

**Q:** Can a walk-in count as TCM if we open the client, complete a safety screening, and link them to a provider?

**A:** Not clear. If it is a walk-in, is the provider referring to another provider? It is unclear why the client would not be opened to the program they walked into.

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## **12. TBS Programs**

**Q:** Should TBS programs show up on the TADT Program Report?

**A:** A TADT is not needed for TBS programs; however, if service is delayed, a NOABD may be warranted.