Mobile Crisis Support Team

The Mobile Crisis Support Team responds to emergency calls through local law enforcement dispatch.

If you are experiencing an immediate crisis, call 911 or your local non-emergency Law Enforcement line.

This program is funded by the Division of Behavioral Health Services through the voter approved Proposition 63, Mental Health Services Act (MHSA) and the SB 82 Mental Health Wellness Grant.

Bilingual/bicultural staff and interpreters are available at no cost.

Department of Health Services
Division of Behavioral Health Services

Ann Edwards
County Executive

Sandy Damiano
Interim Director
Department of Health Services

Ryan Quist, Ph.D.
Behavioral Health Services Director
Division of Behavioral Health Services
7001-A East Parkway, Suite 400
Sacramento, CA 95823

Division of Behavioral Health Services
In partnership with
Citrus Heights Police Department
Elk Grove Police Department
Folsom Police Department
Galt Police Department
Los Rios Police Department
Rancho Cordova Police Department
Sacramento County Sheriff Department
&
Contracted Peer Provider

Mobile Crisis Support Team

Dispatch Hours of Operation
M – F, 9am–7pm
(Days vary depending on LEA)

Follow-Up Hours of Operation:
M – F, 8am – 5pm

Board of Supervisors
Phil Serna - 1st District
Patrick Kennedy - 2nd District
Rich Desmond - 3rd District
Sue Frost - 4th District
Don Nottoli - 5th District
The Mobile Crisis Support Team is a collaboration between Behavioral Health and Law Enforcement to respond together to emergency calls for individuals experiencing a mental health crisis.

Mobile Crisis Support Teams are assigned to throughout Sacramento County:
- Citrus Heights Police Department
- Elk Grove Police Department
- Folsom Police Department
- Galt Police Department
- Los Rios Police Department
- Rancho Cordova Police Department
- Sacramento Sheriff Department - North 1
- Sacramento Sheriff Department - North 2
- Sacramento Sheriff Department - South

Mobile Crisis Support Teams include:
- A Police Officer or Sheriff’s Deputy trained in Crisis Intervention Training (CIT)
- A Sacramento County Division of Behavioral Health licensed Senior Mental Health Counselor
- A Sacramento County contracted Peer Specialist

Mission Statement
The Mobile Crisis Support Team serves individuals of all ages and diversity in Sacramento County by providing a first response to emergency calls for timely crisis assessment and intervention to individuals experiencing a mental health crisis.

How does Mobile Crisis Support Team (MCST) help?
- An MCST Licensed Mental Health Counselor and law enforcement Officer/Deputy partner to provide a ride-a-long, first response model to emergency calls involving a mental health crisis.
- The MCST response to emergency calls involving a mental health crisis allows utilization of skills and expertise from both law enforcement and behavioral health to increase diversion of individuals from unnecessary incarceration or hospitalization.
- Post mitigation of the immediate crisis, MCST utilizes Peer Specialists with lived experience and community resource expertise to provide follow-up engagement and navigation to ongoing mental health services.

Mobile Crisis Support Teams are committed to:
- Providing safe, compassionate and effective responses to individuals with a mental illness
- Increasing public safety
- Decreasing unnecessary hospitalizations for community members experiencing a mental health crisis
- Decreasing unnecessary incarcerations for community members experiencing a mental health crisis
- Increasing consumer participation with mental health services by problem solving barriers and increasing knowledge of local resources

For questions about the Mobile Crisis Support Team Program: (916) 874 -6057. This is not a referral line. If this is an emergency, call 911.

Community Resources
National Suicide Prevention Line
1-800-273-TALK (8255)
1-800-SUICIDE

Consumer Operated Warm Lines
Consumer Operated (916) 366-4668
National Warm Line (855) 642-6222

211 Sacramento
(916) 498-1000 or 211

Community Support Team
(916) 874-6015

California Relay Service: 711