



November 2025 EHR Training Schedule

Monday Nov 3, 2025	Tuesday Nov 4, 2025	Wednesday Nov 5, 2025	Thursday Nov 6, 2025	Friday Nov 7, 2025
MHTC SmartCare Training 9:00am	MH Provider Administrative Staff SmartCare Training 9:00am	Billing 1:1 session by appointment. Contact: BHS-EHRBilling@sacounty.gov	Reserved	No Training
Monday Nov 10, 2025	Tuesday Nov 11, 2025	Wednesday Nov 12, 2025	Thursday Nov 13, 2025	Friday Nov 14, 2025
Reserved	County Holiday	SUPT Provider Administrative Staff SmartCare Training 9:00am	Enhanced Care Management (ECM) SmartCare Training 9:00am Provider Service Corrections SmartCare Training 1:00pm	No Training
Monday Nov 17, 2025	Tuesday Nov 18, 2025	Wednesday Nov 19, 2025	Thursday Nov 20, 2025	Friday Nov 21, 2025
Reserved	BHS-SAC SmartCare Training 9:00am Optional Direct Care Staff SmartCare Training 9:00am	MH Provider Administrative Staff SmartCare Training 9:00am	MHTC SmartCare Training 9:00am	No Training
Monday Nov 24, 2025	Tuesday Nov 25, 2025	Wednesday Nov 26, 2025	Thursday Nov 27, 2025	Friday Nov 28, 2025
Reserved	Reserved MH Mobile Crisis QM/EHR Training 1:00pm <i>(register with QM)</i>	Alternative SmartCare Training 9:00am	County Holiday	County Holiday
Legend				
	Provider Admin SmartCare Training	Offered separately for MH and SUPT staff on dates indicated		
	Provider Service Corrections SmartCare Training	Offered monthly on date indicated		
	BHS SAC Team SmartCare Trainings	Offered monthly on date indicated		
	Enhanced Care Management (ECM) SmartCare Training	Offered monthly on date indicated		
	Combined QM/EHR MH Medi-Cal Mobile Crisis Training	Offered monthly on date indicated/ Register with QM		
	MHTC SmartCare Training	Offered twice per month on dates indicated		
	Alternative SmartCare Training (as needed)	Offered monthly on date indicated		
	Optional Direct Care Staff Training (upon request)	Offered monthly on date indicated		
	EHR User Forum	Offered on dates and times indicated. No registration required. To receive the MS Teams invites, email bhs-ehrsupport to be added to the EHR email Distribution list		
CaIMHSA EHR Training Tools & SmartCare LMS training Videos			https://2023.calmhsa.org/	

