

Yog koj xav tau kev pab sau daim ntwav foos no kom tiav:

- Koj tuaj yeem thov ib tug neeg ntawm Qhov Npaj pab txog kev nyuaj siab pab koj sau.
- Koj tuaj yeem hu rau Member Services (Lub Chaw Pab Cuam Tswv cuab). (916) 875-6069

Tus Xov Tooj Hu Dawb # 1-888-881881
TDD 711

- Koj tuaj yeem hu rau Patient Rights Advocate. (916) 333-3800

Sacramento County Board of Supervisors

Phil Serna, Ib Cheeb Tsam Nroog Thib 1
Patrick Kennedy, Ib Cheeb Tsam Nroog Thib 2
Rich Desmond, Ib Cheeb Tsam Nroog Thib 3
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Acting County Executive
Ann Edwards

Department of Health Services
Chevon Kothari, Tus Thawj Coj

Division of Behavioral Health
Ryan Quist, Ph.D., Tus Thawj Coj

Sacramento County MHP yuav tsum ua raws li Tsoom fww cov cai lij choj ntawm pej xeem thiab tsis muaj kev ntxub ntxaug rau ib tug neeg vim yog ib haiv neeg twg, cev nqaij daim tawv txawv tsos xim, neeg keeb kwm hauv lub teb chaws, hnuv nyoog laus hluas, neeg xiam oob qhab, los sis txiv neej los yog poj niam.

Luam tawm los ntawm:
The County of Sacramento
Division of Behavioral Health
5/10/2021

Sacramento County Mental Health Plan
Quality Management – Member Services
7001-A East Parkway, Suite 300M
Sacramento, CA 95823

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Quality Management, Member Services
7001A East Parkway, Suite 300M
Sacramento, CA 95823

Yuav
Tsum
Ntau Lub
Cim Rau



Sacramento County (Lub Nroog Sacramento) Mental Health Plan (Npaj Pab Kev Nyuaj Siab)

Daim Ntwav Foos Foob Hais Qhov Tsis Txaus Siab

Grievance Form – Hmong

Keu hais qhov tsis txaus siab

Nco tseg: Keu foob hais qhov tsis txaus siab yuav tsum tsis cuam tshuam txog kev saib xyuas mob nkeeg ntawm koj nrog rau ntawm Sacramento County Mental Health Plan. Yuav hu xov tooj rau tus tswv cuab los ntawm Member Services (Lub Chaw Pab Cuam Tswv cuab) thiab yuav tau txais ib daim ntawv teb rau hauv lub sij hawm 90 hnuv. Thov sau daim ntawv no kom tiav, muab nws tais thiab ntim zoo, ntaus lub cim rau thiab muab xa mus.

Thov luam tawm los sis sau kom nyeem tau zoo.

Hnuv: _____ Thaj Chaw Muab _____
Kev Saib Xyuas: _____

Tus Neeg Qhua Lub Npe: _____ Hnuv Yug: _____

Yog tus neeg qhua yog ib tug men yuam yaus, ntaus lub npe ntawm tus neeg saib xyuas raug cai uas tam rau ntawm tus me nyuam yaus no: _____

Chaw Nyob (Nroog/Xeev/Zip): _____

Tus Xov Tooj (thov qhia lub sij hawm uas hu rau koj tau zoo tshaj): _____

Thov piav qhia txog lub laj thawj thov hais qhov tsis txaus siab.

Thov sau cov npe, cov hnuv, thiab lub sijhawm rau.

Cov hnuv tshwm sim qhov tsis txaus siab: _____

1. Piav qhia txog qhov tsis txaus siab los sis keeb kwm ntawm qhov tsis txaus siab. Yog tsi txaus sau ntxiv rau lwm daim ntawv muab tso ua ke nrog:

2. Koj puas sim daws qhov teeb meem no ua ntej thov hais qhov tsis txaus siab?

Tau Thov piav qhia txog yam koj tau sim daws qhov teeb meem thiab qhia seb nws zoo li cas:

Tsis Tau, Kuv tsis tau daws qhov tsis txaus siab no li.

3. Yam koj xav pom kom daws qhov tsis txaus siab no yog dab tsi?

Kuv nkag siab tias yuav muaj neeg hu tuaj qhia rau kuv txog daim ntawv thov no rau hauv lub sij hawm 30 hnuv

Kos npe ntawm tus neeg sau daim ntawv hais qhov tsis txaus siab no: _____

Hnuv no yog _____
hnuv: _____