County of Sacramento
Department of Health Services
Behavioral Health Services Division
Quality Management Services

Administrative Services Center
7001-A East Parkway,
Sacramento, CA 95823
Trainings will be held virtually until further notice

SACRAMENTO COUNTY

Quality Management Training
2022 Calendar

MONTH	DATE	CODE	TRAINING	TIME	LOCATION
January	Jan. 05, 2022	J1	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	Jan. 11, 2022	A1	Adult Documentation	8:00 am - 5:00 pm	Virtually
	Jan. 13, 2022	D1	Refresher Documentation Training	9:00 am - 3:00 pm	Virtually
	Jan. 14, 2022	M1	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	Jan. 20, 2022	G1	Site Certification	1:30 pm - 3:30 pm	Virtually
	Jan. 27, 2022	E1	Problem Resolution/Advance Medical Directives	9:00 am -12:00 pm	Virtually
February	Feb. 01, 2022	I1	Post Certification CANS/ANSA Training	9:00 am -12:30 pm	Virtually
	Feb. 02, 2022	J2	Compliance Training-Clinical / Mgmt.	1:30 pm - 3:30 pm	Virtually
	Feb. 08, 2022	F1	Children's Documentation	8:00 am - 5:00 pm	Virtually
	Feb. 10, 2022	M2	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	Feb. 17, 2022	H1	Staff Registration/Credentialing	9:00 am -12:00 pm	Virtually
	Feb. 17, 2022	B1	Medi-Cal Eligibility	1:30 pm - 2:30 pm.	Virtually
	Feb. 17, 2022	C1	Uniform Method of Determining Ability to Pay (U.M.D.A.P.)	2:30 pm - 3:30 pm	Virtually
March	Mar. 02, 2022	J3	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	Mar. 10, 2022	A2	Adult Documentation	8:00 am - 5:00 pm	Virtually
	Mar. 11, 2022	M3	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	Mar. 25, 2022	L1	Compassion Fatigue Training	9:00 am - 3:30 pm	Virtually
April	Apr. 06, 2022	J4	Compliance Training-Clinical / Mgmt.	1:30 pm - 3:30 p.m.	Virtually
	Apr. 08, 2022	M4	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	Apr. 14, 2022	F2	Children's Documentation	8:00 am - 5:00 pm	Virtually
	Apr. 21, 2022	G2	Site Certification	1:30 pm - 3:30 pm	Virtually
	Apr. 28, 2022	E2	Problem Resolution/Advance Medical Directives	9:00 am -12:30 pm	Virtually

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MONTH	DATE	CODE	TRAINING	TIME	LOCATION
May	May 03, 2022	I2	Post Certification CANS/ANSA Training	9:00 am -12:30 pm	Virtually
	May 04, 2022	J5	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	May 10, 2022	A3	Adult Documentation	8:00 am - 5:00 pm	Virtually
	May 12, 2022	D2	Refresher Documentation Training	9:00 am - 3:00 pm	
	May 13, 2022	M5	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	May 19, 2022	H2	Staff Registration/Credentialing	9:00 am -12:00 pm	Virtually
	May 19, 2022	B2	Medi-Cal Eligibility	1:30 pm - 2:30 pm.	Virtually
	May 19, 2022	C2	Uniform Method of Determining Ability to Pay (U.M.D.A.P.)	2:30 pm - 3:30 pm	Virtually
June	Jun. 01, 2022	J6	Compliance Training – Clinical/Mgmt.	1:30 pm - 3:30 pm	Virtually
	Jun. 10, 2022	M6	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	Jun. 14, 2022	F3	Children's Documentation	8:00 am - 5:00 pm	Virtually
	Jun. 24, 2022	L2	Compassion Fatigue Training	9:00 am - 3:30 pm	Virtually
July	Jul. 06, 2022	J7	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	Jul. 08, 2022	M7	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	Jul 14, 2022	A4	Adult Documentation	8:00 am - 5:00 pm	Virtually
	Jul. 21, 2022	G3	Site Certification	1:30 pm - 3:30 pm	Virtually
	Jul. 28, 2022	E3	Problem Resolution/Advance Medical Directives	9:00 am -12:00 pm	Virtually
August	Aug. 02, 2022	I3	Post Certification CANS/ANSA Training	9:00 am -12:30 pm	Virtually
	Aug. 03, 2022	J8	Compliance Training – Clinical/Mgmt.	1:30 pm - 3:30 pm	Virtually
	Aug. 09, 2022	F4	Children's Documentation	8:00 am - 5:00 pm	Virtually
	Aug. 12, 2022	M8	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	Aug. 18, 2022	H3	Staff Registration/Credentialing	9:00 am -12:00 pm	Virtually
	Aug. 18, 2022	B3	Medi-Cal Eligibility	1:30 pm - 2:30 pm.	Virtually
	Aug. 18, 2022	C3	Uniform Method of Determining Ability to Pay (U.M.D.A.P.)	2:30 pm - 3:30 pm	Virtually

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September	Sept. 07, 2022	J9	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	Sept. 09, 2022	M9	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	Sept. 13, 2022	D3	Refresher Documentation Training	9:00 am - 3:00 pm	Virtually
	Sept. 15, 2022	A5	Adult Documentation	8:00 am - 5:00 pm	Virtually
	Sept. 30, 2022	L3	Compassion Fatigue Training	9:00 am - 3:30 pm	Virtually
October	Oct. 05, 2022	J10	Compliance Training – Clinical/Mgmt.	1:30 pm - 3:30 pm	Virtually
	Oct. 14, 2021	M10	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	Oct. 13, 2022	F5	Children's Documentation	8:00 am - 5:00 pm	Virtually
	Oct. 21, 2022	G4	Site Certification	1:30 pm - 3:30 pm	Virtually
	Oct. 27, 2022	E4	Problem Resolution/Advance Medical Directives	9:00 am -12:00 pm	Virtually
November	Nov. 02, 2022	I4	Post Certification CANS/ANSA Training	9:00 am -12:30 pm	Virtually
	Nov. 02, 2022	J11	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	Nov. 08, 2022	A6	Adult Documentation	8:00 am - 5:00 pm	Virtually
	Nov. 10, 2022	M11	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	Nov. 17, 2022	H4	Staff Registration/Credentialing	9:00 am -12:00 pm	Virtually
	Nov. 17, 2022	B4	Medi-Cal Eligibility	1:30 pm - 2:30 pm.	Virtually
	Nov. 17, 2022	C4	Uniform Method of Determining Ability to Pay (U.M.D.A.P.)	2:30 pm - 3:30 pm	Virtually
	Nov. 17, 2022	L4	Compassion Fatigue Training	9:00 am - 3:30 pm	Virtually
December	Dec. 07, 2022	J12	Compliance Training- Clinical / Mgmt.	1:30 pm - 3:30 pm	Virtually
	Dec. 09, 2022	M12	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	Dec. 13. 2022	F6	Children's Documentation	8:00 am - 5:00 pm	Virtually

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2022 Calendar

Date	Code	Training Name	Time	Date	Code	Training Name	Time
01/13/2022	A1	Adult Documentation Training	8:00a - 5:00p	02/08/2022	F1	Children's Documentation Training	8:00a - 5:00p
03/10/2022	A2	Adult Documentation Training		04/14/2022	F2	Children's Documentation Training	
05/10/2022	A3	Adult Documentation Training		06/14/2022	F3	Children's Documentation Training	
07/14/2022	A4	Adult Documentation Training		08/09/2022	F4	Children's Documentation Training	
09/15/2022	A5	Adult Documentation Training		10/13/2022	F5	Children's Documentation Training	
11/08/2022	A6	Adult Documentation Training		12/13/2022	F6	Children's Documentation Training	
02/17/2022	B1	Medi-Cal Eligibility	1:30p - 2:30p	01/20/2022	G1	Site Certification	1:30p - 3:30p
05/19/2022	B2	Medi-Cal Eligibility		04/21/2022	G2	Site Certification	
08/18/2022	B3	Medi-Cal Eligibility		07/21/2022	G3	Site Certification	
11/17/2022	B4	Medi-Cal Eligibility		10/21/2022	G4	Site Certification	
02/17/2022	C1	U.M.D.A.P.	2:30p - 3:30p	02/17/2022	H1	Staff Registration/Credentialing	9:00a – 12:00p
05/19/2022	C2	U.M.D.A.P.		05/19/2022	H2	Staff Registration/Credentialing	
08/18/2022	C3	U.M.D.A.P.		08/18/2022	H3	Staff Registration/Credentialing	
11/17/2022	C4	U.M.D.A.P.		11/17/2022	H4	Staff Registration/Credentialing	
01/13/2022	D1	Refresher Documentation Training	9:00a - 3:00p	02/01/2022	I1	Post Certification CANS/ANSA Training	9:00a – 12:30p
05/12/2022	D2	Refresher Documentation Training		05/03/2022	I2	Post Certification CANS/ANSA Training	
09/15/2022	D3	Refresher Documentation Training		08/02/2022	I3	Post Certification CANS/ANSA Training	
				11/02/2022	I4	Post Certification CANS/ANSA Training	
01/27/2022	E1	Problem Resolution/Advance Medical Directives	9:00a - 12:00p				
04/28/2022	E2	Problem Resolution/Advance Medical Directives					
07/28/2022	E3	Problem Resolution/Advance Medical Directives					
10/27/2022	E4	Problem Resolution/Advance Medical Directives					

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Date	Code	Training	Time	Date	Code	Training	Time
01/05/2022	J1	Compliance Training-Support Staff	1:30p - 3:30p	03/25/2022	L1	Compassion Fatigue Training	9:00a - 3:30p
02/02/2022	J2	Compliance Training-Clinical/Mgmt.		06/24/2022	L2	Compassion Fatigue Training	
03/02/2022	J3	Compliance Training Support Staff		09/30/2022	L3	Compassion Fatigue Training	
04/06/2022	J4	Compliance Training-Clinical/Mgmt.		11/25/2022	L4	Compassion Fatigue Training	
05/04/2022	J5	Compliance Training Support Staff					
06/01/2022	J6	Compliance Training-Clinical/Mgmt.		01/14/2022	M1	Universal Trauma-Informed Care	9:00a – 12:30p
07/06/2022	J7	Compliance Training Support Staff		02/11/2022	M2	Universal Trauma-Informed Care	
08/03/2022	J8	Compliance Training-Clinical/Mgmt.		03/11/2022	M3	Universal Trauma-Informed Care	
09/07/2022	J9	Compliance Training Support Staff		04/08/2022	M4	Universal Trauma-Informed Care	
10/05/2022	J10	Compliance Training-Clinical/Mgmt.		05/13/2022	M5	Universal Trauma-Informed Care	
11/02/2022	J11	Compliance Training Support Staff		06/10/2022	M6	Universal Trauma-Informed Care	
12/07/2022	J12	Compliance Training-Clinical/Mgmt.		07/08/2022	M7	Universal Trauma-Informed Care	
				08/12/2022	M8	Universal Trauma-Informed Care	
				09/09/2022	M9	Universal Trauma-Informed Care	
				10/14/2022	M10	Universal Trauma-Informed Care	
				11/11/2022	M11	Universal Trauma-Informed Care	
				12/09/2022	M12	Universal Trauma-Informed Care	

To view the flyers for the **Compassion Fatigue Training** and **Universal Trauma-Informed Care Training** please click on the links below:

2022 Compassion Fatigue Training

Universal Trauma-Informed Care Training

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You will receive a confirmation notice once you have been registered.
If we are unable to accommodate your request, you will be notified if an email address is provided.
Due to COVID-19 restrictions, all trainings will be held VIRTUALLY until further notice.
Log in information will be provided upon enrollment.

*Print Name: _____   *Agency Type: _____

*Agency & Program _____   *Classification _____

*Phone Number _____   *Email _____

Please enroll me in the following trainings:
Write the corresponding Training codes along with the title of the training.

*Training Code _____   *Training Code _____

*Training Code _____   *Training Code _____

*Training Code _____   *Training Code _____

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CHILDREN DOCUMENTATION:
Target Audience: Direct service staff and clinical supervisors
- ➢ Introduction to the Mental Health Plan
- ➢ Medical Necessity and Cultural Competence
- ➢ Review Clinical Documentation Requirements / Standards: Including Avatar CWS
- ➢ Review of CODA
- ➢ Treatment Planning Review and Practice Session
- ➢ Appropriate for Avatar CWS users and non-users
- ➢ Review Progress Notes and Service Codes
- ➢ MHSA Service Codes included for applicable programs / MHSA Housing Plan
- ➢ Billable versus Non-Billable
- ➢ Connects clinical practice and documentation
- ➢ Appropriate for Avatar CWS users and non-users

ADULT DOCUMENTATION:
Target Audience: Direct service staff and clinical supervisors
- ➢ Introduction to the Mental Health Plan
- ➢ Medical Necessity and Cultural Competence
- ➢ Review Clinical Documentation Requirements / Standards: Including Avatar CWS
- ➢ Review of CODA
- ➢ Treatment Planning Review and Practice Session
- ➢ Appropriate for Avatar CWS users and non-users
- ➢ Review Progress Notes and Service Codes
- ➢ MHSA Service Codes included for applicable programs / MHSA Housing Plan
- ➢ Billable versus Non-Billable
- ➢ Connects clinical practice and documentation
- ➢ Appropriate for Avatar CWS users and non-users

PROBLEM RESOLUTION & ADVANCE MEDICAL DIRECTIVES
Target Audience: New County and Provider Staff
- ➢ Informing materials required for Mental Health Plan agencies
- ➢ Rights of Members of the Mental Health Plan
- ➢ Process and timelines for Grievances, Appeals, State Fair Hearings, and change of providers
- ➢ Comprehensive review of Advance Medical Directives

SITE CERTIFICATION
Target Audience: Key Administrator or their Designee
- ➢ Elements for a successful Medi-Cal Site Certification
- ➢ Review and discussion of the assessment tool
- ➢ Policies and procedures
- ➢ Credentialing files
- ➢ Facility safety

STAFF REGISTRATION & CREDENTIALING
Target Audience: Agency staff assigned to maintaining credentialing files and requesting staff AVATAR ID numbers for licensed or non- licensed staff
- ➢ Staff registration forms for staff ID numbers
- ➢ Staff classification definitions and privileges
- ➢ National Provider Identifier (NPI) requirements and process
- ➢ Academic and work experience requirements for non- licensed staff
- ➢ Verifying licenses on the internet
- ➢ Setting up credentialing files
- ➢ Staff Roster format and Signature Card

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POST CERTIFICATION CANS/ANSA TRAINING- (CHILD and ADOLESCENT NEEDS and STRENGTHS; ADULT NEEDS and STRENGTHS ASSESSMENT)
Target Audience: Staff who have passed the CANS or ANSA Certification Exam

- ➢ How the CANS/ANSA can help you and those you serve
- ➢ Review how to implement and document the CANS throughout Treatment
- ➢ Utilizing the CANS/ANSA reports to inform treatment and outcomes
- ➢ CANS/ANSA internal auditing tips

MEDI-CAL ELIGIBILITY
Target Audience: Staff who verify Medi-Cal Eligibility

- ➢ Utilizing the Internet Batch Eligibility Application (IBEA)
- ➢ Medi-Cal website and the Automated Eligibility Verification System (AEVS)

COMPLIANCE TRAINING-
Target Audience:

- ➢ Definition of Fraud and Abuse
- ➢ Code of Conduct
- ➢ Examples and interactive scenarios
- ➢ HIPAA components
- ➢ Office of Inspector General
- ➢ Reporting avenues and options

COMPASSION FATIGUE TRAINING
Target Audience: Behavioral Health Professionals: Staff providing direct services, Clinical Staff, and Supervisors
- ➢ Engage in self-care by taking this course!
- ➢ Identify risk factors for Compassion Fatigue
- ➢ Learn to identify signs of Compassion Fatigue
- ➢ Learn tips for managing Compassion Fatigue
- ➢ Create a Self-Care Plan

UNIFORM METHOD of DETERMINING ABITILITY to PAY (UMDAP)
Target Audience: Staff who complete the UMDAP Financial Forms

- ➢ Completing the UMDAP process for AVATAR for non-Medi-Cal patients

UNIVERSAL TRAUMA-INFORMED CARE: A PRACTICAL GUIDE FOR HELPERS TRAINING
Target Audience: Sacramento County Behavioral Health staff & contracted providers (Mental Health and Substance Use Prevention Treatment): frontline staff (admin & clinical), clinical supervisors, program managers.

- ➢ Learn the common Trauma definition
- ➢ Identify how the stress process works.
- ➢ Learn about the ACES study and its impact on understanding the correlation between trauma and overall health.
- ➢ Identify characteristics of Trauma Informed Care (TIC) and how to apply those in the workplace.
- ➢ Explain how helpers are vulnerable to burnout and secondary traumatic stress aka "compassion fatigue."
- ➢ Understand the definition of resilience and how helpers can use practical exercises to build personal resilience.

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