



## Division of Behavioral Health

### Wellness Crisis Call Center & Response Team

\*\*Fulltime Employment Opportunity \*\*



**Join a Team That Will Make a Meaningful Difference in Our Community!**

**\*Currently Recruiting Bilingual Candidates\***

**Wellness Crisis Call Center (CCC) & Response Team (RT)** program will provide crisis intervention services and supports to individuals who are experiencing a behavioral health related crisis in the community. Behavioral Health is defined as: the promotion of health and wellness, resilience, wellbeing, and healing from traumatic experiences. It includes prevention, support, and treatment for mental health and/or substance use challenges and the support of those who experience and/or are in recovery from these conditions, along with their families and communities. BHS is committed to hiring a workforce that reflects the diversity of our community. As such, BHS is seeking to interview a wide-ranging pool of applicants from diverse backgrounds and different levels of clinical, professional, and/or lived behavioral health experience, with high energy, compassion, and enthusiasm for public service.

#### **Description:**

The 24/7 Behavioral Health Crisis Call Center and Response Team will be a combination of the following civil service classifications:

**Mental Health Program Coordinator (Licensed)**: provides supervisory and administrative duties, including administration of the Wellness Crisis Call Center and Response Team. This is a continuous filing exam.

**Behavioral Health Peer Specialist**: provides peer support such as sharing their recovery story, identifies wellness goals, and provides emotional support to consumers of behavioral health services and their families. In partnership with a clinician, provides in-person response as part of the Response Team. This is a continuous filing exam.

**Senior Behavioral Health Peer Specialist**: provides peer support, oversees and coordinates the work of Peer Specialist, ensures completion of tasks in accordance with established policies and procedures; communicates policies, procedures and job expectations; and provides training to staff. This is a continuous filing exam.

**Senior Mental Health Counselor (Licensed)**: serves in a lead role, which may include providing clinical consultation to peers or Mental Health Counselors. Also provides licensed behavioral health treatment services, including assessment, diagnosis, and crisis intervention. May also include assessing level of care needs and linking individuals to ongoing services and or community supports. Services may be delivered via call center and/or in-person response as part of the Response Team. This is a continuous filing exam.

**Mental Health Counselor**: provides professional behavioral health treatment services, including screening, assessment, and crisis intervention. May also include assessing level of care needs and linking individuals to ongoing services and or community supports. Services may be delivered via call center and/or in-person response. This is a continuous filing exam.

For classification descriptions and salary information, please visit:

<https://www.governmentjobs.com/careers/sacramento>