# CALL 988 For Crisis Support



#### Other Community Resources

24/7 Mental Health Urgent Care Clinic 2130 Stockton Blvd, Bldg. 300 Sacramento, CA 95817 (916) 520-2460

Sacramento County Info Line (916) 498-1000 or 211

**Connection to Behavioral Health Services (BHS-SAC)** (916) 875-1055

Community Support Team (916) 487-6015

California Relay Services: 711

If you are experiencing an immediate crisis requiring law enforcement, call 911.

County of Sacramento Department of Health Services Behavioral Health Services



David Villanueva County Executive

Timothy Lutz Director of Health Services

Ryan Quist, Ph.D. Director of Behavioral Health Services

Behavioral Health Services 7001-A East Parkway Sacramento, CA 95823

### Available 24/7

## Community Wellness Response Team (CWRT)









#### **Our Motto**

Sacramento County's CWRT is here to help you in your crisis.



#### What support you may get:

- Listening to your needs, worries, feelings, etc.
- Tips and tools on how to cope with your crisis.
- A few questions to better understand your needs.
- Teaming with those that support you if helpful.
- Voluntary transportation to the emergency department.
- Connection to ongoing support services.
- A follow-up call or visit to make sure you are still okay and no longer in need of support.



# CWRT is committed to helping those who:

- Are of any age, regardless of insurance status.
- Are dealing with a crisis, including one related to one's mental health and/or substance use.
- Connected with a 988 Crisis
  Specialist, and more support is needed in-person.
- Unlikely to cope safely in the community without in-person support.





### How does CWRT help?

- A live Crisis Specialist will speak with you when you call 988.
- The 988 Crisis Specialist will listen to you and ask you some questions.
- If the 988 Crisis Specialist thinks you could use in-person help, they will start a three-party call with a CWRT Dispatcher.
- The CWRT Dispatcher will join the call and ask you a few questions, and the 988 Support Specialist will leave the call.
- The CWRT Dispatcher will send a response team to you. You can choose your location (e.g., home, library, park, etc.). The team may include a Counselor and a Peer.