



Community Wellness Response Team

Project Plan – Monthly Updates

TAKING A NEW APPROACH

November 2023

Response Team Outreach Status Update:

- North Sacramento Latino Behavioral Health Racial Equity Collaborative (BHREC), an in-person forum at Robertson Community Center
- Broadway International Festival 3rd annual Block Party: Community Health and Wellness event
- Galt Latino BHREC, an in-person event at Chabolla Community Center
- 2023 National Alliance on Mental Illness (NAMI) Northern Regional Meeting CWRT presentation

Response Team Program Updates:

- 11/27/2023 – 123 calls for service to support our community to date
- 3.0 Behavioral Health Peer Specialists, 1.0 Mental Health Counselor, and 1.0 Sr Mental Health Counselor for dispatch being processed through pre-employment screening. Potential onboarding dates to come in January 2024, after the holiday season.

Bay Area Community Services (BACS) Hiring Update:

- Coverage is now being provided 7 days a week and established the 8:00 a.m. to 2:00 p.m. shift including Saturday and Sunday with 7 FTE's
- Interviews continue to be scheduled for peer-field responders, peer dispatchers and supervisors.

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November 2023 Cont'd

Response Team Summary of Data:

- CWRT responded to 60 calls during the last quarter July- September 2023
- All calls were responded to during normal business hours
- 100% of CWRT were resolved within the community and did not require emergency medical, emergency psychiatric, or law enforcement response
- The most frequent known demographic of clients served is White/Caucasian housed, adult women.