

Sacramento County DHHS / DPHS
Health Care for the Homeless Co-Applicant Board (HCHAB)

Meeting Agenda

October 23, 2015 / 9:30 AM – 10:30 AM

Loaves and Fishes

Delany Center

1st Floor Board Room
401 North 12th Street
Sacramento, Ca 95811

Item	Topic	Time	Action or Discussion
A	Welcome, Introductions, and Announcements – <i>Paula Lomazzi, Chair</i>	9:30 – 9:35	Discussion
B	Service Area Competition (SAC) Submitted – <i>Marcia Jo</i>	9:35 – 9:50	Discussion
C	Review Strategic Plan – next steps – <i>All</i>	9:50 – 10:05	Discussion
D	Community Updates - <i>All</i>	10:05 – 10:20	Discussion
	Public Comment – <i>Mike Blain, Co-Chair</i>	10:20 – 10:25	
	Closing Remarks and Adjourn – <i>Paula Lomazzi</i>	10:25 – 10:30	Discussion

Next Meeting: November 20, 2015 / 9:30 AM – 10:30 AM

Strategic Plan 2015-2017

Note:

Individuals in Sacramento County who are very low income and who may be experiencing homelessness now have different options for healthcare services in our community. Medi-Cal managed care is available to virtually all our very low income residents and becoming oriented with this available system of care is now of paramount importance. All primary care, dental and mental health services, alcohol and drug services are now covered services available to the individuals we serve.

This change is so profound that the HCHAB revised the strategic plan to reflect the new efforts required to ensure that it reflects this new reality.

Mission Statement:

“An individual experiencing homelessness has access to high quality comprehensive primary care at the Sacramento County Federally Qualified Health Center”

Our vision is for patients to experience friendly accessible high quality health services for as long as they need them in an environment that is respectful and attentive to their circumstances, culture, and lifestyle.

Our strategic objectives include:

By March 2017

Provide the full array of approved services at the health center to all patients

- Obtain 330(e) status to ensure that patients who are no longer homeless can continue to receive services at the health center
- Strengthen the mental health and substance use assessment/intervention staff and provide coordinated care with healthplan services
- Ensure access within 48 hours for urgent needs and 10 days for routine care
- Offer comprehensive care including mental health and substance abuse assessment intervention and linkage to all patients
- Obtain managed care contracts so that individuals with Medi-Cal managed care can be served at our health center
- Offer services to adult family members as appropriate

Strategic Plan 2015-2017

By January 2016

Ensure health center services include outreach (nurse and non-nurse staff is ideal) to homeless individuals at Friendship Park and other designated shelters/safety net service providers.

- This outreach is to include brief medical assessment triage and linkage to appropriate levels of care. Non clinical may be a benefit for paperwork and system education
- Add staff to provide mental health and alcohol abuse assessment and triage and linkage
- Assist patients to understand the managed care system and to advocate for covered services and enabling services they need

By March 2016

Ensure that health center policies and training prepare staff to educate/encourage individuals experiencing homelessness to obtain care from a consistent primary care medical home.

- Offer to be that medical home or assist in finding an FQHC most convenient to the person
- If person wishes to obtain services at another community FQHC, offer transportation assistance and coordination of care as appropriate
- Use Healthplan resources for nurse advice, case management, transportation, interpreter services and other services as offered.
- Assist patients to understand managed care and to advocate for covered services they need.

By June 2016

Ensure that healthcenter policies and training prepare staff to educate and encourage individuals experiencing homelessness to do their best to obtain care mental health, substance abuse services and dental care from their assigned healthplan.

- Offer to provide integrated behavioral healthcare at the healthcenter or assist in finding an FQHC most convenient to the person
- If person wishes to obtain services at another community FQHC, offer transportation assistance and coordination of care as appropriate
- Use Healthplan resources for nurse advice, case management, transportation, interpreter services and other services as offered.
- Assist patients to understand the mental health, substance abuse and dental care available to them within the managed care system and to advocate for covered services they need.

By December 2015

Ensure HCHAB and Health Center meet HRSA requirements

- Request that Project Director prepare annual mock audits of the program and the Board
- Request that Project Director report to HCHAB monthly regarding any outstanding conditions placed on the HRSA grant award
- Modify Bylaws and recruit Health Center members for the HCHAB in compliance with 330 (e) requirements

Healthcare for the Homeless Co-Applicant Board

September 2015

Strategic Plan 2015-2017
