

**Sacramento County Health Center  
Patient Experience Survey Data**

**Report Date: September 11, 2017**

**Survey Period: July 2017**

**Sample Size: 237**

<b>Survey Question</b>	<b>Percent of Enrollees who responded "very good/good"</b>
Able to make same day appointment when sick or hurt.	66%
Health center hours work for me.	91%
Length of wait time at the clinic.	75%
Front desk is friendly and helpful.	96%
Nurses and Medical Assistants listen to you.	97%
Provider listens to you.	94%
Provider spends enough time with you.	91%
Provider gives you information you can understand.	95%
Provider considers your personal or family beliefs.	92%
Provider gives you good advice and treatment.	94%
<b>Survey Question</b>	<b>Percent of patients who responded "yes" to this question.</b>
Would you send your family and friends to us?	95%
Do you feel that we help you to make healthy lifestyle choices?	92%
<b>Survey Question</b>	<b>Percent of patients who responded "no" to this question.</b>
Do you have problems getting your medications? (transportation, pharmacy hours or cost)	74%