

No Shows by Provider Group, Appointment Type and Payor

	Visits Completed	No Shows	Grand Total	No Show Rate
ADULT	4,274	1,141	5,415	21.1%
NEW PATIENT APPOINTMENTS	607	238	845	28.2%
Medi-Cal (w/ a Health Plan)	363	150	513	29.2%
FFS Medi-Cal	11	24	35	68.6%
Healthy Partners	193	43	236	18.2%
Medicare	32	9	41	22.0%
No Coverage Entered	4	11	15	73.3%
Self-Pay (Sliding Fee)	4	1	5	20.0%
PSYCH EVALUATION	1	2	3	66.7%
Medi-Cal (w/ a Health Plan)	1	2	3	66.7%
FOLLOW-UP APPOINTMENTS	3,666	901	4,567	19.7%
Medi-Cal (w/ a Health Plan)	1,836	532	2,368	22.5%
FFS Medi-Cal	70	17	87	19.5%
Healthy Partners	1,454	277	1,731	16.0%
Medicare	289	58	347	16.7%
No Coverage Entered	9	14	23	60.9%
Self-Pay (Sliding Fee)	9	3	12	25.0%
PEDIATRICS	1,012	211	1,221	17.3%
IMMUNIZATION APPOINTMENTS	2	0	2	0.0%
Medi-Cal (w/ a Health Plan)	2	0	2	0.0%
NEW PATIENT APPOINTMENTS	232	45	277	16.2%
CHDP	4	0	4	0.0%
Medi-Cal (w/ a Health Plan)	197	31	228	13.6%
FFS Medi-Cal	29	3	32	9.4%
No Coverage Entered	2	11	13	84.6%
FOLLOW-UP APPOINTMENTS	581	125	706	17.7%
CHDP	7	0	7	0.0%
Medi-Cal (w/ a Health Plan)	550	109	659	16.5%
FFS Medi-Cal	23	11	34	32.4%
No Coverage Entered	1	5	6	83.3%
WELL CHILD CHECK	197	41	238	17.2%
CHDP	1	0	1	0.0%
Medi-Cal (w/ a Health Plan)	184	34	218	15.6%
FFS Medi-Cal	12	6	18	33.3%
No Coverage Entered	0	1	1	100.0%
Grand Total	5,286	1,352	6,636	20.4%

Was Appointment Confirmed?

Confirmation Status	Visits Completed	No Shows	Grand Total	No Show Rate
Confirmed	1,861	290	2,151	13.5%
Not Confirmed	4,540	1,561	6,101	25.6%

**table does not include Same Day Appointments*