

**Client Satisfaction Survey
Behavioral/Psychiatric**

Question	Facility	Nov-Dec		
Access to Care		Good/Very Good		
Able to get appointment	Agg Data	95.4%		
	SCHC	69.3%		
Convenient hours of operation	Agg Data	96.8%		
	SCHC	91.7%		
Easily accessible by telephone	Agg Data	90.7%		
	SCHC	69.2%		
Calls quickly returned	Agg Data	86.9%		
	SCHC	58.3%		
		Excellent/ Good	Fair/ Poor	Not Applicable
Explanation of fees	Agg Data	77.8%	7.4%	16.0%
	SCHC	58.3%	8.3%	33.3%
Facility		Good/Very Good		
Neat, clean and comfortable building	Agg Data	92.3%		
	SCHC	100.0%		
Provides a safe environment	Agg Data	92.1%		
	SCHC	100.0%		
		Excellent/ Good	Fair/ Poor	Not Applicable
Handicap accessibility	Agg Data	76.6%	2.5%	20.8%
	SCHC	66.7%	0.0%	33.3%
Reception		Good/Very Good		
Respectful and helpful to you	Agg Data	93.6%		
	SCHC	92.3%		
	QI Goal	75.0%		
Nurses and Medical Assistants		Good/Very Good		
Listens to you	Agg Data	95.9%		
	SCHC	100%		
Amount of time spent in waiting room	Agg Data	88.1%		
	SCHC	66.7%		
Time spent in checkout	Agg Data	84.4%		
	SCHC	84.7%		
Counselor/Therapist/Case Manager		Excellent/ Good	Fair/ Poor	Not Applicable
Listens to you	Agg Data	90.3%	1.1%	8.6%
	SCHC	91.7%	0.0%	8.3%
Answers your questions	Agg Data	90.2%	0.9%	8.9%
	SCHC	83.4%	8.3%	8.3%
Respectful to you	Agg Data	90.7%	0.6%	8.7%
	SCHC	91.7%	0.0%	8.3%
Helps you meet your treatment goals	Agg Data	88.7%	1.2%	10.1%
	SCHC	75.0%	16.7%	8.3%
Overall, how would you describe your relationship with your counselor/therapist/case manager?	Agg Data	89.2%	1.4%	9.4%
	SCHC	66.7%	25.0%	8.3%

**Client Satisfaction Survey
Behavioral/Psychiatric**

Question	Facility	Nov-Dec		
		Excellent/ Good	Fair/ Poor	Not Applicable
Nurses				
Respectful to you	Agg Data	77.3%	1.4%	21.3%
	SCHC	91.7%	8.3%	0.0%
Helpful to you	Agg Data	76.9%	1.5%	21.6%
	SCHC	90.9%	9.1%	0.0%
Nursing Aids / Medical Assistants				
Respectful to you	Agg Data	78.6%	1.9%	19.5%
	SCHC	91.7%	8.3%	0.0%
Helpful to you	Agg Data	79.0%	1.5%	19.5%
	SCHC	91.7%	8.3%	0.0%
Medical Physicians				
Respectful to you	Agg Data	71.5%	1.7%	26.8%
	SCHC	91.7%	8.3%	0.0%
Answers your questions	Agg Data	70.6%	2.5%	26.9%
	SCHC	91.7%	8.3%	0.0%
Helpful to you	Agg Data	69.0%	3.7%	27.3%
	SCHC	91.7%	8.3%	0.0%
Understands your problem	Agg Data	68.0%	3.5%	28.5%
	SCHC	83.3%	16.7%	0.0%
Education received on medical condition and medications prescribed (e.g. side effects or purpose)	Agg Data	71.3%	2.0%	26.7%
	SCHC	81.8%	18.2%	0.0%
Psychiatrist				
Respectful to you	Agg Data	63.9%	1.0%	35.1%
	SCHC	66.7%	11.1%	22.2%
Answers your questions	Agg Data	63.3%	1.5%	35.2%
	SCHC	66.7%	11.1%	22.2%
Helpful to you	Agg Data	71.6%	1.7%	26.7%
	SCHC	66.7%	11.1%	22.2%
Understands your problem	Agg Data	62.3%	1.9%	35.8%
	SCHC	66.7%	11.1%	22.2%
Education received on medical condition and medications prescribed (e.g. side effects or purpose)	Agg Data	60.5%	2.0%	37.5%
	SCHC	66.7%	11.1%	22.2%
Groups				
Your participation has been helpful to your recovery	Agg Data	33.5%	1.9%	64.6%
	SCHC	40.0%	20.0%	40.0%
Rate the skills taught and information presented to you	Agg Data	34.8%	1.7%	63.5%
	SCHC	40.0%	20.0%	40.0%

**Client Satisfaction Survey
Behavioral/Psychiatric**

Question	Facility	July - Dec 2020			
		Excellent/ Good	Fair/ Poor	Not Applicable	
Discharge Planning					
You have been involved in the planning of your transition from this program	Agg Data	31.4%	5.6%	63.0%	
	SCHC	10.0%	30.0%	60.0%	
Your discharge plan will support your recovery	Agg Data	29.8%	2.8%	67.4%	
	SCHC	11.1%	0.0%	88.9%	
General					
Would you recommend our programs to your friends/relatives if they need our services?	Agg Data	96.2%	0.3%	3.5%	
	SCHC	81.8%	9.1%	9.1%	
Are you confident that personal information will be kept confidential by staff?	Agg Data	96.7%	0.9%	2.4%	
	SCHC	90.9%	0.0%	9.1%	
Are staff respectful of your cultural, ethnic, and spiritual needs?	Agg Data	92.1%	0.6%	7.3%	
	SCHC	90.9%	0.0%	9.1%	
	QI Target	75.0%	25.0%	0%	
Did you participate in planning your treatment?	Agg Data	86.5%	2.4%	11.1%	
	SCHC	60.0%	10.0%	30.0%	
Did staff meet your request for family involvement?	Agg Data	63.2%	1.5%	35.3%	
	SCHC	55.6%	0.0%	44.4%	
Did you have opportunities to learn daily living skills?	Agg Data	69.5%	3.9%	26.6%	
	SCHC	37.5%	0.0%	62.5%	
Have you used the health center website?	Agg Data	38.0%	48.2%	13.8%	
	SCHC	60.0%	20.0%	20.0%	
		Yes	No		
Do you have someone besides the agency staff to call during times when you are feeling helpless, hopeless, or sad?	Agg Data	86.0%	14.0%		
	SCHC	50.0%	50.0%		
		< 1 x per week	at least 1x per week	2-4 x per week	> 5x per week
How often do you socialize with your support network	Agg Data	24.2%	30.9%	24.3%	20.6%
	SCHC	57.1%	14.3%	0.0%	28.6%
Overall					
Overall, rate the progress you are making meeting your treatment goals.	Agg Data	88.1%	8.5%	3.4%	
	SCHC	77.8%	22.2%	0.0%	

Behavioral Health/Psychiatric Care "Client Experience" Survey

Coverage Type

Surveys by Clinic Program Area	Medi-Cal	Uninsured	TOTAL
Adult/Internal Medicine	6	2	8
Behavioral Health	1	0	1
Family Medicine	6	0	6
TOTAL	13	2	15

Medical Care Survey

Coverage Type

Surveys by Clinic Program Area	Medi-Cal	Uninsured	TOTAL
Adult/Internal Medicine	31	21	0
Family Medicine	0	0	0
Pediatrics	25	0	25
Refugee	0	0	0
TOTAL	56	21	25

Sacramento County Health Center

Medical Patient Experience Survey Comments 01/21

What one thing could we do to make your visit with us better?

Adult/Internal Medicine (PCP 0001)

- ▶ Waiting on the phone too long to talk to an operator.
- ▶ Everything is fine, thank you very much for your attention.
- ▶ Music in the background. Classical or soundscapes. Peaceful.
- ▶ To make sure my health is good and improving and to be friends that if I needed to talk to my doctor I can ask him anything and I wouldn't be afraid to.
- ▶ Nothing, because everything is excellent. You do a lot to help us for free, for people who do not have private health insurance because we do not have legal status to pay or financial resources to obtain private health insurance. Thank you for this service.
- ▶ I am happy with this clinic and it's service overall, but sometimes there is issue with referral which takes longer time and we suffer from pain and health issues.
- ▶ Dr. Torgensen was awesome!! :)
- ▶ Problems in communicating with the clinic and not answering the phone to make an appointment with the doctor, being put on hold on the line and they never answer, and it is very hard to wait for you to answer or your callback and more when you are suffering with your health.
- ▶ Personally, the treatment they have given me has always been good for me. Thanks.
- ▶ More frequent appointments when I need them. Thank you for everything I am happy with your service, blessings.
- ▶ What you do now helps me out a lot in getting the health care and medication I need to stay healthy for my family and myself.

Pediatrics (PCP 0004)

- ▶ Give something that treats it well.
- ▶ Thank you.
- ▶ Nothing. The doctors and everyone was great. Thank you guys for all your help.

**Patient Satisfaction Survey
Medical**

Question	Facility	Nov 2019-Aug 2020	July - Dec 2020
		Good/Very Good	Good/Very Good
How would you rate your general health?	Agg Data	72%	71.5%
	SCHC	66%	73.0%
Ease of Getting Care		Good/Very Good	Good/Very Good
Able to get appointment for checkups (yearly exams, well-visits, regular follow-up visits)	Agg Data	91.5%	90.4%
	SCHC	84.5%	92.3%
	QI Goal	75%	75%
Able to make same day appointment when sick or hurt	Agg Data	72.8%	69.2%
	SCHC	59.6%	66.6%
	QI Goal	75%	75%
Health center hours work for me	Agg Data	92.7%	92.7%
	SCHC	85.2%	93.3%
Phone calls get through easily	Agg Data	81.0%	76.6%
	SCHC	68.8%	73.4%
	QI Goal	75%	75%
I get called back quickly	Agg Data	78.4%	73.7%
	SCHC	49.4%	72.9%
	QI Goal	75%	75%
Able to get medical advice when the office is closed	Agg Data	54.8%	53.7%
	SCHC	41.2%	59.2%
	QI Goal	75%	75%
Length of time waiting at the clinic	Agg Data	78.2%	80.4%
	SCHC	79.7%	76.4%
	QI Goal	75%	75%
Facility		Good/Very Good	Good/Very Good
Easy to find clinic	Agg Data	96.8%	96.9%
	SCHC	96.3%	98.7%
Lobby and waiting room was comfortable and clean	Agg Data	96.5%	96.5%
	SCHC	93.0%	98.7%
Exam room was comfortable and clean	Agg Data	72.0%	97.3%
	SCHC	94.8%	100.0%
Handicap accessibility	Agg Data	74.9%	74.7%
	SCHC	74.2%	87.5%
Front Desk		Good/Very Good	Good/Very Good
Friendly and helpful to you	Agg Data	96.8%	95.3%
	SCHC	96.1%	99%
	QI Goal	75%	75%
Nurses and Medical Assistants		Good/Very Good	Good/Very Good
Listens to you	Agg Data	97.3%	95.9%
	SCHC	96.2%	100%
Friendly and helpful to you	Agg Data	75.3%	96%
	SCHC	96.4%	100%
	QI Goal	75%	75%
Answers your questions	Agg Data	97.1%	96%
	SCHC	96.0%	100%

**Patient Satisfaction Survey
Medical**

Question	Facility	Nov 2019-Aug 2020			July - Dec 2020		
Provider(s)		Good/Very Good			Good/Very Good		
Listens to you	Agg Data	97.3%			96.6%		
	SCHC	96.0%			97%		
	QI Goal	75%			75%		
Spends enough time with you	Agg Data	96.0%			95.0%		
	SCHC	92.7%			97%		
	QI Goal	75%			75%		
Answers your questions	Agg Data	97.0%			96.2%		
	SCHC	94.7%			99%		
	QI Goal	75%			75%		
Friendly and helpful to you	Agg Data	97.5%			96.7%		
	SCHC	95.2%			99%		
	QI Goal	75%			75%		
Gives you information you can understand	Agg Data	97.3%			96.5%		
	SCHC	94.8%			99%		
	QI Goal	75%			75%		
Considers your personal or family beliefs	Agg Data	96.4%			95.8%		
	SCHC	95.0%			97%		
	QI Goal	75%			75%		
Gives you good advice and treatment	Agg Data	96.9%			96.2%		
	SCHC	94.7%			97.0%		
Experience with Today's Visit		YES	NO	N/A	YES	NO	
My provider and my other doctors/caregivers share information about my care.	Agg Data	75.7%	6.20%	18.1%	74.6%	6.4%	19%
	SCHC	76.2%	7.2%	16.6%	76.8%	5.4%	17.9%
Did anyone ask if you have problems with the medicine you take?	Agg Data	68.3%	16.4%	15.3%	70.1	15.7%	14.1%
	SCHC	58.4%	28.6%	13.0%	60.3%	17.2%	22.4%
Do you have problems getting your medicine? (transportation, pharmacy hours or cost)	Agg Data	20.4%	69.8%	9.8%	20.4%	69.5%	10%
	SCHC	21.8%	68.5%	9.7%	16.9%	67.8%	15.3%
Did someone talk with you about your goals for your health?	Agg Data	76.5%	8.5%	15.0%	75.6%	24.4%	
	SCHC	65.2%	27.7%	7.1%	78.6%	21.4%	
Did you get a copy of your care plan?	Agg Data	66.3%	9.8%	23.9%	64.1%	20.3%	15.6%
	SCHC	71.0%	17.9%	11.1%	71.7%	16.7%	11.7%
Were you asked if you had visits with other healthcare providers since your last visit with us?	Agg Data	68.6%			68.1%	31.9%	
	SCHC	62.0%			72.9%	27.1%	
Were you helped with making appointments to see other providers for specialty care?	Agg Data	64.5%			61.5%	12.3%	26.2%
	SCHC	74.1%			77.6%	5.2%	17.2%

**Patient Satisfaction Survey
Medical**

Question	Facility	Nov 2019-Aug 2020			July - Dec 2020		
		YES	NA		YES	NO	NA
General							
Do you see the same provider for most of your medical visits at the clinic?	Agg Data	89.1%	10.9%		88.8%	11.2%	
	SCHC	79.5%	20.5%		75.4%	24.6%	
		YES	NO	NA	YES	NO	NA
You may need community services that we do not provide (such as food pantry or housing). Have we helped you connect to those services?	Agg Data	29.5%	27.3%	43.2%	29.5%	25.4%	45.1%
	SCHC	32.1%	37%	30.9%	27.1%	35.6%	37.3%
Do you feel that we help you make healthy lifestyle choices?	Agg Data	94.0%			93.7%	6.3%	
	SCHC	91.9%			96.7%	3.3%	
Would you send your friends and family to us?	Agg Data	97.5%			96.4%	3.6%	
	SCHC	93.9%			100.0%	0%	
Do you understand what we ask you to pay for your care?	Agg Data	91.5%			92.0%	7.1%	
	SCHC	74.7%	NO		78%	NO	
Have you ever missed an appointment at this clinic because you did not have the money to pay?	Agg Data	21.7%	78.3%		20.3%	79.7%	
	SCHC	12.4%	87.6%		11.7%	88.3%	
How would you rate your overall experience with this visit?	Agg Data	97.1%			95.9%		
	SCHC	94.6%			98.3%		

Behavioral Health/Psychiatric Care "Client Experience" Survey

Surveys by Clinic Program Area

	Coverage Type		
	Medi-Cal	Uninsured	TOTAL
Adult/Internal Medicine	6	2	8
Behavioral Health	1	0	1
Family Medicine	6	0	6
TOTAL	13	2	15

Medical Care Survey

Surveys by Clinic Program Area

	Coverage Type		
	Medi-Cal	Other	TOTAL
Adult/Internal Medicine	31	21	52
Family Medicine	0	0	0
Pediatrics	0	0	0
Refugee	0	0	0
TOTAL	31	21	52

Patients CY 2021						
Patient Type		1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	Goal
Unduplicated Patients Established (Seen)		5,613	9,093			11,000
River City Medical Group	Enrolled	7,376	7,466			
	Established (Seen)	2,146	2,189			
UCD Health Net	Enrolled	3,751	3,839			
	Established (Seen)	1,668	1,587			
Nivano	Enrolled	1,124	1,363			
	Established (Seen)	192	289			
Healthy Partners	Enrolled	3,865	3,871			
	Established (Seen)	1,272	1,298			
❖ Patient Access		1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	Goal
No Show Rate – Adult Primary Care		17.0 %	18.3 %			
No Show Rate – Pediatrics & Adolescent Care		17.2 %	18.1 %			
No Show Rate – Family Medicine		14.8 %	16.9 %			

Clinical Performance Measures CY 2021						
❖ HEDIS		1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	Goal
Chlamydia Screening		44.0%	45.1%			51.1%
Diabetes Eye Exam <i>(no longer required by RCMG or Nivano – so UCD only)</i>		38.75%	45.2%			NA
Diabetes HbA1c Testing		40.0%	51.5%			88.5%
Diabetes Nephropathy <i>(retired measure)</i>		NA	NA	NA	NA	NA
Immunization for Adolescents		24.7%	26.6%			36.9%
Monitoring of Therapeutic Agents ACE/ARB <i>(retired measure)</i>		NA	NA	NA	NA	NA
Monitoring of Diuretics <i>(retired measure)</i>		NA	NA	NA	NA	NA
Postpartum Care		75.7%	56.5%			65.2%
Weight Assessment and Counseling – BMI		33.6%	34.4%			80.5%
Weight Assessment and Counseling – Nutritional Counseling		36.8%	36.5%			71.6%
Weight Assessment and Counseling – Physical Activity Counseling		33.9%	36.5%			66.8%
Well-Child Visits for 0 – 15 months		7.6%	9.3%			66.2%
Well-Child Visits for 15-30 months		20.2%	26.7%			68.0%
Well-Child Visits for 3-21 year olds <i>(new measure)</i>		3.2%	10.3%			73.9%

Met or exceeded target
 Within 10 points of target
 10-40 points below target
 More than 40 points below target

Clinical Performance Measures CY 2021										
❖ HRSA						1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	Goal
Colorectal Cancer Screening						16.7 %	21.8 %			30.1 %
Controlling High Blood Pressure						41.0 %	50.0 %			88.6 %
HIV Linkage to Care										100.0 %
HIV Screening						75.9 %	75.2 %			
Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet						80.0 %	87.2 %			80.0 %
Low Birth Weight*										10.0 %*
Screening for Clinical Depression and Follow-Up Plan						19.6 %	21.1 %			60.0 %
Depression Remission at Twelve Months						1.7 %	1.4 %			
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease						72.1 %	73.6 %			82.9 %
Tobacco Use: Screening and Cessation Intervention						85.8 %	73.8 %			88.6 %
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents						28.9 %	40.2 %			85.0 %
Clinical Performance Measures CY 2021										
❖ HEDIS & HRSA	HEDIS					HRSA				
	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	Goal	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	Goal
Body Mass Index (BMI) Screening and Follow-Up Plan (<i>retired for Medi-Cal</i>)	NA	NA	NA	NA	88.6 %	26.2 %	26.8 %			75.0 %
Breast Cancer Screening	50.8%	54.3%			58.0 %	52.7 %	47.2 %			
Cervical Cancer Screening	35.0%	41.2%			60.1 %	54.9 %	53.2 %			40.0 %
Child Immunization Status	12.0%	17.3%			71.5 %	29.3 %	26.8 %			55.0 %
Early Entry into Prenatal Care	69.8%	56.5%			83.2 %	53.2 %	67.1 %			50.0 %
Diabetes HbA1c Testing Poor Control*	70.3%	59.7%			38.2 %*	37.2 %	45.7 %			20.0 %*

* Target Goals for these Measures are inverted.

Greyed out measures are done by Chart reviews at the close of the Calendar Year.

❖ All Measures and Counts are Cumulative

Met or exceeded target

Within 10 points of target

10-40 points below target

More than 40 points below target

Period	12
Current Month	June
Percentage of Year	100%

CAB Financial Report

Line Item	Budget	Current Month	Year to date	Encumbrance	Total (YTD+Encumbrance)	YTD Percentage (Total/Budget)	Notes
Revenue							
Inter/Intrafund Reimbursements	\$9,669,568	\$297,535	\$8,702,544	\$0	\$8,702,544	90%	
Intergovernmental Revenue	\$11,928,600	\$ 802,083	\$12,561,852	\$0	\$12,561,852	105%	Includes all HRSA Grant revenues. Medi-Cal is doing well - over Budget. Not all accruals are in the accounting system.
Charges for Services	\$76,800	\$ 6,359	\$144,559	\$0	\$144,559	188%	CMISP old pre-2014 service charges
Miscellaneous Revenue	\$17,368	\$ (52,314)	\$1,152,922	\$0	\$1,152,922	6638%	FY 2018-19 Cost settlement and accrual vs actual claims mismatch causes huge discrepancy vs. budget
				\$0	\$0		
Total Revenue	\$21,692,336	\$1,053,663	\$22,561,877	\$0	\$22,561,877	104%	
Expenses							
Personnel	\$10,394,126	\$ 1,031,740	\$9,675,363	\$0	\$9,675,363	93%	
Services & Supplies	\$11,479,039	\$ 553,253	\$12,212,328	\$68,603	\$12,280,931	106%	
Other Charges	\$894,833	\$ 76,858	\$917,745	\$11	\$917,756	103%	
Equipment	\$250,000	\$ -	\$94,510	\$247,076	\$341,586	38%	Remaining van payments and radiology equipment have to be rebudgeted in FY 2021-22.
Intrafund Charges (Allocation costs)	\$2,679,271	\$ 195,008	\$1,813,026		\$1,813,026	68%	
					\$0		
Total Expenses	\$25,697,269	\$1,856,858	\$24,712,973	\$315,691	\$25,028,663	96%	
GRAND TOTAL (Net County Cost)	-\$4,004,933	-\$803,196	-\$2,151,096				

Grants	Start	End	Amount	
HRSA (HCH)	3/1/2020	2/28/2021	\$1,386,602	462,201 in FY 19-20; 924,401 for FY 20-21
HRSA (HCH)	3/1/2021	2/28/2022	\$1,386,602	462,201 for FY 20-21; 924,401 fo FY 21-22
HRSA H8C	3/15/2020	3/14/2021	\$62,151	All FY 20-21
HRSA H8D	4/1/2020	3/31/2021	\$723,200	
HRSA H8E	5/1/2020	4/30/2021	\$261,424	Actuals: \$189,020 in FY 20-21, remainder FY 21-22

H8F grant not included in FY 2020-21 Budget.

Get Involved

- ▶ The Health Center wants to hear from you!
 - Become a Co-Applicant Board member and have your thoughts, opinions and ideas heard
 - 1-monthly meeting (90 minutes)
- ▶ For more information, call Sharon at 916-875-9755

Do You Have Thoughts or Ideas to Improve the Sacramento County Health Center?

Become a Co-Applicant Board (Governing Board) Member

Members provide advice, leadership and governance in support of the Health Center's mission to improve health outcomes through high quality health services. We need Health Center patients to join the Co-Applicant Board (CAB)!

New membership seats are opening in August 2021.

Member Requirements:

1. Attend one or two monthly meetings lasting 60-90 minutes each
2. Participate in discussions as you are comfortable
3. Review materials to understand Health Center issues
4. Vote on Health Center issues during meetings

There are only 4 seats available so call **Sharon** at **916-875-9755** as soon as possible for more information or to apply.

Make your voice heard

*Hola -- Hello -- Здравствуйте
سلام -- Nyob zoo -- Привет*

We need YOUR help this summer!

The County Health Center Co-Applicant Board is looking for patient members to help guide the clinic!

- ✓ Do you have ideas to improve services at the Health Center?
- ✓ Do you want to have a voice in Health Center decisions?
- ✓ Are you driven to serve your community?
- ✓ Can you attend one to two meetings (60 or 90 minutes) per month (3rd Friday 9:30-11:00 and committee meeting)?
- ✓ Do you have 5 hours per month outside of meetings to review documents and proposals for improvement?

The Co-Applicant Board has openings in August and September 2021 for Health Center patients or their parents/guardians. No experience is needed.



For more information, please contact:
Sharon Hutchins, Health Program Manager



Sacramento County Health Center
Co-Applicant Board

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