# Sacramento County Department of Health Services Health Center Co-Applicant Board (CAB) 

# Summary of Uniform Data System (UDS) Report Submitted to HRSA, 

 February 2020
## What is the Uniform Data System (UDS)?

The Uniform Data System (UDS) is a standardized reporting system that provides consistent information about health centers throughout the United States. All Federally-Qualified Health Centers (FQHCs) like the Sacramento County Health Center are required to report this data set annually as a condition of operation. The UDS requests tables of data as well as answers to particular questions. The information requested includes:

- The number and socio-demographic characteristics of people served at the health center;
- Types and quantities of services provided by the health center;
- Counts of staff who provide these services;
- Measures of the quality of care provided to patients;
- Cost and efficiency data relative to the delivery of services; and
- Sources and amounts of health center income.

UDS data is based on eligible patient encounters that took place under the roof of the health center, regardless of whether the treated person was a patient of the health center. Only visits with particular types of providers can be included in the dataset.

This summary report consists of the UDS data tables submitted to HRSA and a brief discussion of the significance of some of findings.

## Numbers and Socio-Demographic Characteristics of Health Center Patients (Tables 2-4)

HRSA is interested in knowing who is accessing care at FQHCs, and thus requires that information about the patients' residence zip code, age, gender, sexual orientation, race, ethnicity, and insurance source be reported.

HRSA requires FQHC's to submit the number of patients seen at the health center. As Table 2 on the next page shows, SCHC sees patients from a large variety of geographic locations. Note that the zip codes from which $5 \%$ or greater patients reside are highlighted in green in Table 1. As shown, patient residences are concentrated primary in five zip codes, 95820 (where SCHC is located), 95823 (Pollock Parkway/ Valley High-North Laguna area), 95824 (Lemon Hill, Fruitridge Manor), 95821 (Arcade), and 95608 (Carmichael). In 2019, 108 patients (1\%) reported residing in 95811, where Loaves \& Fishes is located. This low number reflects two facts: 1) nurse visits are not reportable under UDS and no other providers are currently stationed at the Loaves \& Fishes site; and 2) many patients triaged at Loves \& Fishes are sent to the nearest urgent care facility/ED or their own primary care provider (which is often not SCHC).

Table 2: Patient Residence by ZIP Code

| ZIP Code | Number of Patients Seen by Payment (Insurance) Type |  |  |  |  | \% of All Patients Seen |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | None/ Uninsured | Medicaid / CHIP / Other Public | Medicare | Private | Total Patients |  |
| 95820 | 276 | 786 | 50 |  | 1,112 | 10.2\% |
| 95823 | 406 | 621 | 43 | 1 | 1,071 | 9.9\% |
| 95824 | 302 | 656 | 23 |  | 981 | 9.0\% |
| 95821 | 69 | 810 | 9 |  | 888 | 8.2\% |
| 95608 | 31 | 578 | 3 |  | 612 | 5.6\% |
| 95825 | 76 | 427 | 9 |  | 512 | 4.7\% |
| 95828 | 159 | 273 | 31 |  | 463 | 4.3\% |
| 95660 | 76 | 345 | 5 |  | 426 | 3.9\% |
| 95670 | 95 | 239 | 11 |  | 345 | 3.2\% |
| 95815 | 153 | 173 | 13 |  | 339 | 3.1\% |
| 95822 | 133 | 180 | 17 |  | 330 | 3.0\% |
| 95838 | 151 | 133 | 12 |  | 296 | 2.7\% |
| 95842 | 47 | 241 | 5 |  | 293 | 2.7\% |
| 95817 | 27 | 170 | 21 |  | 218 | 2.0\% |
| 95841 | 28 | 164 | 4 |  | 196 | 1.8\% |
| 95833 | 72 | 108 | 6 |  | 186 | 1.7\% |
| 95826 | 26 | 147 | 8 |  | 181 | 1.7\% |
| 95758 | 27 | 114 | 6 |  | 147 | 1.4\% |
| 95610 | 52 | 88 | 4 |  | 144 | 1.3\% |
| 95864 | 14 | 116 | 4 |  | 134 | 1.2\% |
| 95832 | 49 | 73 | 4 |  | 126 | 1.2\% |
| 95843 | 30 | 82 | 3 |  | 115 | 1.1\% |
| 95831 | 20 | 84 | 7 |  | 111 | 1.0\% |
| 95624 | 26 | 74 | 10 |  | 110 | 1.0\% |
| 95827 | 24 | 83 | 2 |  | 109 | 1.0\% |
| 95811 | 6 | 86 | 15 | 1 | 108 | 1.0\% |
| 95834 | 40 | 63 | 3 |  | 106 | 1.0\% |
| 95757 | 13 | 86 | 5 |  | 104 | 1.0\% |
| 95812 | 21 | 71 | 1 |  | 93 | 0.9\% |
| 95829 | 16 | 70 | 3 |  | 89 | 0.8\% |
| 95835 | 17 | 66 | 4 |  | 87 | 0.8\% |
| 95621 | 23 | 56 | 3 |  | 82 | 0.8\% |
| 95818 | 12 | 59 | 10 |  | 81 | 0.7\% |
| 95673 | 28 | 35 | 2 |  | 65 | 0.6\% |
| 95628 | 10 | 53 | 1 |  | 64 | 0.6\% |
| 95632 | 32 | 26 | 2 |  | 60 | 0.6\% |
| 95662 | 12 | 29 | 4 |  | 45 | 0.4\% |
| 95814 | 4 | 30 | 10 |  | 44 | 0.4\% |
| 95630 | 17 | 20 | 2 |  | 39 | 0.4\% |
| 95816 | 5 | 28 | 3 |  | 36 | 0.3\% |
| 95819 |  | 26 | 1 |  | 27 | 0.2\% |
| 95991 |  | 25 |  |  | 25 | 0.2\% |
| 95693 | 13 | 8 |  |  | 21 | 0.2\% |
| 95615 | 16 | 2 |  |  | 18 | 0.2\% |
| 95678 | 1 | 15 | 1 |  | 17 | 0.2\% |
| 95690 | 13 | 3 |  |  | 16 | 0.1\% |
| 95605 |  | 15 |  |  | 15 | 0.1\% |
| 95626 | 3 | 9 | 2 |  | 14 | 0.1\% |
| 95691 | 1 | 12 | 1 |  | 14 | 0.1\% |
| 95663 |  | 12 |  |  | 12 | 0.1\% |
| 95742 | 2 | 10 |  |  | 12 | 0.1\% |
| 95747 | 1 | 10 |  |  | 11 | 0.1\% |
| Other ZIP Codes | 24 | 96 | 3 |  | 123 | 1.1\% |
| Unknown |  |  |  |  |  | 0.0\% |
| Total | 2,699 | 7,786 | 386 | 2 | 10,873 | 100.0\% |

*Includes Healthy Partners

In 2019, over half of patients seen at SCHC were women ( $55.1 \%$ vs. $44.9 \%$ for men; see Table 3a). Just over a quarter ( $26.9 \%$ ) of patients seen in 2019 were less than 19 years of age; $11.4 \%$ were aged 19-29 years; $57.4 \%$ were $30-64$ years; and $3.8 \%$ were 65 years of age or older. This last statistic reflects the insurance contracts SCHC has, with few Medicare patients.

Table 3A: Patients by Age and by Sex Assigned at Birth
January 1, 2019 to December 31, 2019

| Line | Age Groups | Number of Patients by Gender |  |  | \% of Patients by Age |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | All |  |
| 1 | Under age 1 | 188 | 159 | 347 | 3.2\% |
| 2 | Age 1 | 126 | 101 | 227 | 2.1\% |
| 3 | Age 2 | 97 | 114 | 211 | 1.9\% |
| 4 | Age 3 | 96 | 93 | 189 | 1.7\% |
| 5 | Age 4 | 111 | 89 | 200 | 1.8\% |
| 6 | Age 5 | 98 | 92 | 190 | 1.7\% |
| 7 | Age 6 | 91 | 94 | 185 | 1.7\% |
| 8 | Age 7 | 69 | 82 | 151 | 1.4\% |
| 9 | Age 8 | 75 | 76 | 151 | 1.4\% |
| 10 | Age 9 | 78 | 55 | 133 | 1.2\% |
| 11 | Age 10 | 100 | 77 | 177 | 1.6\% |
| 12 | Age 11 | 81 | 57 | 138 | 1.3\% |
| 13 | Age 12 | 57 | 61 | 118 | 1.1\% |
| 14 | Age 13 | 52 | 57 | 109 | 1.0\% |
| 15 | Age 14 | 53 | 61 | 114 | 1.0\% |
| 16 | Age 15 | 64 | 38 | 102 | 0.9\% |
| 17 | Age 16 | 42 | 53 | 95 | 0.9\% |
| 18 | Age 17 | 42 | 47 | 89 | 0.8\% |
| 19 | Age 18 | 37 | 35 | 72 | 0.7\% |
| 20 | Age 19 | 39 | 56 | 95 | 0.9\% |
| 21 | Age 20 | 34 | 55 | 89 | 0.8\% |
| 22 | Age 21 | 39 | 61 | 100 | 0.9\% |
| 23 | Age 22 | 33 | 55 | 88 | 0.8\% |
| 24 | Age 23 | 36 | 84 | 120 | 1.1\% |
| 25 | Age 24 | 36 | 61 | 97 | 0.9\% |
| 26 | Ages 25-29 | 238 | 415 | 653 | 6.0\% |
| 27 | Ages 30-34 | 376 | 568 | 944 | 8.7\% |
| 28 | Ages 35-39 | 462 | 692 | 1,154 | 10.6\% |
| 29 | Ages 40-44 | 414 | 653 | 1,067 | 9.8\% |
| 30 | Ages 45-49 | 385 | 542 | 927 | 8.5\% |
| 31 | Ages 50-54 | 369 | 410 | 779 | 7.2\% |
| 32 | Ages 55-59 | 369 | 381 | 750 | 6.9\% |
| 33 | Ages 60-64 | 303 | 302 | 605 | 5.6\% |
| 34 | Ages 65-69 | 121 | 138 | 259 | 2.4\% |
| 35 | Ages 70-74 | 45 | 38 | 83 | 0.8\% |
| 36 | Ages 75-79 | 13 | 23 | 36 | 0.3\% |
| 37 | Ages 80-84 | 8 | 8 | 16 | 0.1\% |
| 38 | Age 85 and over | 7 | 6 | 13 | 0.1\% |
| 39 | Total | 4,884 | 5,989 | 10,873 | 100.0\% |

HRSA requires that race and ethnicity be reported according to federal government standards, which define race as a socially-constructed category based primary on skin color and origin while ethnicity is defined as a socially-constructed category based primarily on language and culture. As seen in Table 3B, more than half of patients self-disclosed as of Non-Hispanic/Latino ethnicity. In addition, approximately a
third of patients self-described as White, over a quarter as Asian, under 10\% as Black/African American, less than $1 \%$ as Native Hawaiian or Other Pacific Islander, and less than $1 \%$ of more than one race. However, lack of reporting of race was an issue, with more than a quarter of patients did not self-identify with one of the categories. It seems that many Latino patients did not identify a race in addition to this ethnic identity.

Over two-thirds of patients seen at SCHC in 2019 were best served in a language other than English. This highlights the need for interpretation capacity at the health center.

The figures showing self-disclosed gender orientation revealed the same problem as discussed concerning race - a large percentage of patients (26.3\%) did not self-report any category. Over twothirds self-described as straight, and less than $1 \%$ self-described as either lesbian or gay or as bisexual.

In terms of gender identity, $44.7 \%$ self-reported as male, $55.0 \%$ as female, and $0.1 \%$ each as female (male to female transgendered) and male (female to male transgendered).

Due to challenges in patient reporting demographic characteristics that SCHC is required to report to HRSA, the processes for obtaining this information are being revised and staff retrained in the importance of knowing this information for quality health care. Sensitive questions such as gender orientation and identity will now be asked by MAs or providers in the exam room, to promote assure of the confidentiality of this information and help explain its relevance to the care received.

Table 3B: Patients by Race and Hispanic or Latino Ethnicity, Linguistic Barriers, and Sexual Orientation January 1, 2019 to December 31, 2019

| Line | January 1,2019 to December 31, 2019 <br> Patients by Race | Hispanic/ <br> Latino | Non- <br> Hispanic/ <br> Latino | Unreported/ <br> Refused to <br> Report Ethnicity | Total | Percent <br> of <br> Patients <br> by Race |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| 1 | Asian | 25 | 2,953 | 62 | 3,040 | $28.0 \%$ |
| 2a | Native Hawaiian | 1 | 14 | 1 | 16 | $0.1 \%$ |
| $2 b$ | Other Pacific Islander | 4 | 77 | 6 | 87 | $0.8 \%$ |
| 2 | Total Native Hawaiian/ Other | 5 | 91 | 7 | 103 | $0.9 \%$ |
| 3 | Black/African American | 23 | 877 | 46 | 946 | $8.7 \%$ |
| 4 | American Indian/Alaska Native | 7 | 18 | 6 | 31 | $0.3 \%$ |
| 5 | White | 1,875 | 1,855 | 97 | 3,827 | $35.2 \%$ |
| 6 | More than one race | 5 | 26 | 3 | 34 | $0.3 \%$ |
| 7 | Unreported/Refused to report | 2,009 | 270 | 613 | 2,892 | $26.6 \%$ |
| 8 | Total Patients | 3,949 | 6,090 | 834 | 10,873 | $100 \%$ |


| Line | Patients by Sexual Orientation | Number | Percent |
| :--- | :--- | :---: | :---: |
| 13 | Lesbian or Gay | 61 | $0.6 \%$ |
| 14 | Straight (not lesbian or gay) | 7,509 | $69.1 \%$ |
| 15 | Bisexual | 48 | $0.4 \%$ |
| 16 | Something else | 12 | $0.1 \%$ |
| 17 | Don't know | 2,864 | $26.3 \%$ |
| 18 | Chose not to disclose | 379 | $3.5 \%$ |
| 19 | Total Patients | 10,873 | $100.0 \%$ |
|  |  |  |  |
| Line | Patients by Gender Identity | Number | Percent |
| 20 | Male | 4,860 | $44.7 \%$ |
| 21 | Female | 5,985 | $55.0 \%$ |
| 22 | Transgender Male/Female-to- Male | 16 | $0.1 \%$ |
| 23 | Transgender Female/Male-to- Female | 11 | $0.1 \%$ |
| 24 | Other | 1 | 0 |
| 25 | Chose not to disclose | 10,873 | $0.0 \%$ |
| 26 | Total Patients |  | $100 \%$ |

As shown in Table 4 (below), more than two-thirds (71\%) of patients seen at SCHC in 2019 qualified as living under the Federal Poverty Line (FPL).

Table 4: Selected Patient Characteristics: Income, Health Insurance, and Special Populations January 1, 2019 to December 31, 2019

| Line | Income as Percent of Poverty | Number of Patients | Percent of Patients |
| :---: | :--- | :---: | :---: |
| 1 | $100 \%$ and below | 7,754 | $71.3 \%$ |
| 2 | $101-150 \%$ | 402 | $3.7 \%$ |
| 3 | $151-200 \%$ | 94 | $0.9 \%$ |
| 4 | Over 200\% | 2,565 | $23.6 \%$ |
| 5 | Unknown | 58 | $0.5 \%$ |
| 6 | TOTAL | 10,873 | $100 \%$ |

As shown in the remainder of Table 4 (on the next page), over-two thirds of patients had some form of MediCal. The majority of these were in fee-for-service programs (including the Refugee Health Assistance Program). Most patients reporting as having no insurance were enrolled in the County's Healthy Partners program.

HRSA requires reporting on "special populations" related to the grant designation each FQHC holds. SCHC has an " h " designation as a homeless care site and also an "e" designation to treat low income patients. The location of SCHC is within the distance HRSA specifies as serving individuals living in public housing, so while many patients do not live in such housing, all are counted under that designation. The most important information in this section of Table 4 is the low number and percentage of homeless patients served by SCHC in 2019 - 576 patients, $5.3 \%$ of all patients served. The UDS team investigated this number more carefully and found that two issues may be at play. First, many patients are skipping the homeless question, which involves a series of check boxes. We think a significant number of homeless patients may provide a mailing address, rather than a residential address when they are unhoused. This would lead to an undercount of homeless patients. Staff training and revised forms should help fix this problem. The second reason for a low number and percentage of homeless patients is likely due to the fact that the homeless outreach site at Loaves and Fishes is staffed only with nurses (whose encounters cannot be counted under UDS) and the policy changed in 2019 to send patients to their primary care provider (providing transportation) rather than to SCHC for care.

Table 4: Selected Patient Characteristics: Income, Health Insurance, and Special Populations, CONTNUED

| Line | Principal Third-Party Medical Insurance | $0-17$ <br> years old | 18 and older | Total Patients | Percent of Patients |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 7 | None/Uninsured | 39 | 2,660 | 2,699 | 24.8\% |
| 8a | Medicaid (Title XIX) | 2,887 | 4,899 | 7,786 | 71.6\% |
| 8 b | CHIP Medicaid |  |  | - | 0.0\% |
| 8 | Total Medicaid | 2,887 | 4,899 | 7,786 | 71.6\% |
| 9a | Dually Eligible (Medicare and Medicaid) |  | 342 | 342 | 3.1\% |
| 9 | Medicare (Inclusive of dually eligible and other Title XVIII |  | 386 | 386 | 3.6\% |
| 10a | Other Public Insurance (Non-CHIP) (specify) |  |  | - | 0.0\% |
| 10b | Other Public Insurance CHIP |  |  | - | 0.0\% |
| 10 | Total Public Insurance | 0 | 0 | - | 0.0\% |
| 11 | Private Insurance |  | 2 | 2 | 0.0\% |
| 12 | TOTAL | 2,926 | 7,947 | 10,873 | 100.0\% |


| Line | Managed Care Utilization | Medicaid | Medicare | Other Public Including Non- <br> Medicaid CHIP | Private | TOTAL |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| 13 a | Capitated Member Months | 32,605 |  |  |  |  |
| 13b | Fee-for-service Member Months | 47,599 |  | 32,605 |  |  |
| 13 c | Total Member Months | 80,204 | 0 | 0 | 47,599 |  |


| Line | Special Populations | Number of Patients | Percent of Patients |
| :---: | :---: | :---: | :---: |
| 14 | Migratory | 185 | 1.7\% |
| 15 | Seasonal | 4 | 0.0\% |
| 16 | Total Agricultural Workers or Dependents) | 189 | 1.7\% |
| 17 | Homeless | 314 | 2.9\% |
| 18 | Transitional | 11 | 0.1\% |
| 19 | Doubling Up | 213 | 2.0\% |
| 20 | Street | 34 | 0.3\% |
| 21 | Permanent Supportive Housing | 3 | 0.0\% |
| 21 | Other | 1 | 0.0\% |
| 22 | Unknown | 0 | 0.0\% |
| 23 | Total Homeless | 576 | 5.3\% |
| 24 | Total School-Based Health Center Patients | 0 | 0.0\% |
| 25 | Total Veterans | 33 | 0.3\% |
| 26 | Total Patients Served at a Health Center Located In or Immediately Accessible to a Public Housing Site | 10,873 | 100\% |

## Clinic Staff and Service Utilization (Table 5)

HRSA requires FQHC's to report who provides health care and supportive services by full-time equivalent (FTE) units. As shown in Table 5 below, in 2019, SCHC employed or contracted with a total of 100.2 FTEs. Of these, 48.8 FTE were clinical staff, 8.8 were clinically enabling staff, and 42.6 non0clinical staff. With this staffing, SCHC conducted 27,814 reportable clinical visits for 10,873 unique patients ( 10,808 with medical services and 582 with mental health services).

Table 5: Staffing and Utilization
Reporting Period: January 1, 2019, through December 31, 2019

| Line | Personnel by Major Service Category | FTEs <br> (a) | Clinic Visits (b) | Virtual Visits (b2) | Patients (c) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Family Physicians | 1.3 | 4,306 |  |  |
| 2 | General Practitioners |  |  |  |  |
| 3 | Internists | 4.3 | 11,589 |  |  |
| 4 | Obstetrician/Gynecologists |  |  |  |  |
| 5 | Pediatricians | 1.3 | 4,041 |  |  |
| 7 | Other Specialty Physicians | 0.3 | 467 |  |  |
| 8 | Total Physicians (Lines 1-7) | 7.1 | 20,403 |  |  |
| 9 a | Nurse Practitioners | 1.6 | 5,247 |  |  |
| 9b | Physician Assistants |  |  |  |  |
| 10 | Certified Nurse Midwives |  |  |  |  |
| 10a | Total NPs, PAs, and CNMs (Lines 9a-10) | 1.6 | 5,247 |  |  |
| 11 | Nurses | 6.8 | 860 |  |  |
| 12 | Other Medical Personnel | 25.7 |  |  |  |
| 13 | Laboratory Personnel |  |  |  |  |
| 14 | X-ray Personnel | 2.0 |  |  |  |
| 15 | Total Medical (Lines $8+10 \mathrm{a}$ through 14) | 43.2 | 26,510 |  | 10,808 |
| 16 | Dentists |  |  |  |  |
| 17 | Dental Hygienists |  |  |  |  |
| 17a | Dental Therapists |  |  |  |  |
| 18 | Other Dental Personnel |  |  |  |  |
| 19 | Total Dental Services (Lines 16-18) | 0.0 | 0 |  | 0 |
| 20a | Psychiatrists | 0.3 | 740 |  |  |
| 20a1 | Licensed Clinical Psychologists |  |  |  |  |
| 20a2 | Licensed Clinical Social Workers | 0.4 | 17 |  |  |
| 20b | Other Licensed Mental Health Providers | 2.4 | 547 |  |  |
| 20c | Other Mental Health Staff |  |  |  |  |
| 20 | Total Mental Health (Lines 20a-c) | 3.1 | 1,304 |  | 582 |
| 21 | Substance Use Disorder Services |  |  |  |  |
| 22 | Other Professional Services (specify__) |  |  |  |  |
| 22a | Ophthalmologists |  |  |  |  |
| 22b | Optometrists |  |  |  |  |
| 22c | Other Vision Care Staff |  |  |  |  |
| 22d | Total Vision Services (Lines 22a-c) | 0.0 | 0 |  |  |
| 23 | Pharmacy Personnel | 2.5 |  |  |  |
| 24 | Case Managers |  |  |  |  |
| 25 | Patient/Community Education Specialists |  |  |  |  |
| 26 | Outreach Workers | 2.3 |  |  |  |
| 27 | Transportation Staff |  |  |  |  |
| 27a | Eligibility Assistance Workers |  |  |  |  |
| 27b | Interpretation Staff | 5.7 |  |  |  |
| 27c | Community Health Workers |  |  |  |  |
| 28 | Other Enabling Services (specify ___) |  |  |  |  |
| 29 | Total Enabling Services (Lines 24-28) | 8.0 | 0 |  |  |
| 29a | Other Programs/Services (specify ___) | 0.0 |  |  |  |
| 29b | Quality Improvement Staff | 0.8 |  |  |  |
| 30a | Management and Support Staff | 9.4 |  |  |  |
| 30b | Fiscal and Billing Staff | 4.3 |  |  |  |
| 30 c | IT Staff | 1.4 |  |  |  |
| 31 | Facility Staff | 1.0 |  |  |  |
| 32 | Patient Support Staff | 26.5 |  |  |  |
| 33 | Total Facility and Non-Clinical Support Staff (Lines 30a-32) | 42.6 |  |  |  |
| 34 | (Lines $15+19+20+21+22+22 d+23+29+29 a+29 b+33)$ | 100.2 | 27,814 | 0 |  |

## Patient Health Outcomes (Table 6)

HRSA requires FQHC's to report on the types of conditions treated and numbers of patients with particular diagnoses as part of an examination of the quality of health care delivered. As shown in Table 6A, the most prevalent conditions for SCHC patients are chronic conditions such as diabetes and hypertension, followed by mental health conditions such as depression.

Table 6A: Selected Diagnoses and Services Rendered Reporting Period: January 1, 2019, through December 31, 2019

| Line | Diagnostic Category | Applicable ICD-10-CM Code | Number of Visits by Diagnosis Regardless of Primacy | Number of <br> Patients with <br> Diagnosis |
| :---: | :---: | :---: | :---: | :---: |
| Selected Infectious and Parasitic Diseases |  |  |  |  |
| 1-2 | Symptomatic / Asymptomatic HIV | B20, B97.35, O98.7-, Z21 | 15 | 9 |
| 3 | Tuberculosis | A15- through A19-, 098.01 | 12 | 7 |
| 4 | Sexually transmitted infections | A50- through A64- (exclude A63.0) | 83 | 54 |
| 4a | Hepatitis B | B16.0 through B16.2, B16.9, B17.0, B18.0, B18.1, B19.10, B19.11, O98.4- | 104 | 54 |
| 4b | Hepatitis C | B17.10, B17.11, B18.2, B19.20, B19.21 | 226 | 125 |
| Selected Diseases of the Respiratory System |  |  |  |  |
| 5 | Asthma | J45- | 868 | 541 |
| 6 | Chronic lower respiratory diseases | J40- through J44-, J47- | 287 | 157 |
| Selected Other Medical Conditions |  |  |  |  |
| 7 | Abnormal breast findings, female | $\begin{aligned} & \text { C50.01-, C50.11-, C50.21-, C50.31-, C50.41- } \\ & \text {, C50.51-, C50.61-, C50.81-, C50.91-, } \\ & \text { C79.81, D05-, D48.6-, D49.3-, N60-, N63-, } \\ & \text { R92- } \end{aligned}$ | 225 | 164 |
| 8 | Abnormal cervical findings | $\begin{aligned} & \text { C53-, C79.82, D06-, R87.61-, R87.629, } \\ & \text { R87.810, R87.820 } \end{aligned}$ | 88 | 60 |
| 9 | Diabetes mellitus | E08- through E13-, O24- (exclude 024.41-) | 3,541 | 1,250 |
| 10 | Heart disease (selected) | IO1-, I02- (exclude I02.9), I20- through I25, I27-, I28-, I30- through I52- | 771 | 411 |
| 11 | Hypertension | I10- through I16- | 3,578 | 1,667 |
| 12 | Contact dermatitis and other eczema | L23- through L25-, L30- (exclude L30.1, L30.3, L30.4, L30.5), L58- | 328 | 258 |
| 13 | Dehydration | E86- | 10 | 10 |
| 14 | Exposure to heat or cold | T33-, T34-, T67-, T68-, T69- | 5 | 3 |
| 14a | Overweight and obesity | $\begin{aligned} & \text { E66-, Z68- (exclude Z68.1, Z68.20 through } \\ & \text { Z68.24, Z68.51. Z68.52) } \end{aligned}$ | 2,688 | 1,973 |
| Selected Childhood Conditions (limited to ages 0 through 17) |  |  |  |  |
| 15 | Otitis media and Eustachian tube disorders | H65-through H69- | 99 | 78 |
| 16 | Selected perinatal medical conditions | A33-, P19-, P22- through P29- (exclude P29.3), P35- through P96- (exclude P54-, P91.6-, P92-, P96.81), R78.81, R78.89 | 62 | 46 |
| 17 | Lack of expected normal physiological development (such as delayed milestone; failure to gain weight; failure to thrive); nutritional deficiencies in children only. Does not include sexual or mental development. | E40- through E46-, E50- through E63-, P92-, R62- (exclude R62.7), R63.3 | 262 | 173 |

As shown in the remainder of Table 6A, the most commonly performed service at SCHC in 2019 was Immunization followed by testing for sexually-transmitted and blood-borne pathogens.

Table 6A: Selected Diagnoses and Services Rendered, CONTINUED

| Line | Diagnostic Category | Applicable ICD-10-CM Code | Number of Visits by Diagnosis Regardless of Primacy | Number of <br> Patients with Diagnosis |
| :---: | :---: | :---: | :---: | :---: |
| Selected Mental Health Conditions and Substance Use Disorders |  |  |  |  |
| 18 | Alcohol-related disorders | F10-, G62.1, 099.31 | 219 | 138 |
| 19 | Other substance-related disorders (excluding tobacco use disorders) | $\begin{aligned} & \text { F11- through F19- (exclude F17-), G62.0, } \\ & \text { O99.32- } \end{aligned}$ | 217 | 145 |
| 19a | Tobacco use disorder | F17-, 099.33 | 417 | 329 |
| 20a | Depression and other mood disorders | F30-through F39- | 2,199 | 1,064 |
| 20b | Anxiety disorders, including posttraumatic stress disorder (PTSD) | $\begin{aligned} & \text { F06.4, F40- through F42-, F43.0, F43.1-, } \\ & \text { F93.0 } \end{aligned}$ | 1,300 | 713 |
| 20c | Attention deficit and disruptive behavior disorders | F90-through F91- | 105 | 58 |
| 20d | Other mental disorders, excluding drug or alcohol dependence | F01- through F09- (exclude F06.4), F20through F29-, F43- through F48- (exclude F43.0- and F43.1-), F50- through F99(exclude F55-, F84.2, F90-, F91-, F93.0, F98-), O99.34, R45.1, R45.2, R45.5, R45.6, R45.7, R45.81, R45.82, R48.0 | 948 | 458 |
| Line | Service Category | Applicable ICD-10-CM Code or CPT-4/II Code | Number of Visits | Number of Patients |
| Selected Diagnostic Tests/ Screening/ Preventive Services |  |  |  |  |
| 21 | HIV test | CPT-4: 86689, 86701 through 86703, 87389 through 87391, 87534 through 87539, 87806 | 2,449 | 2,382 |
| 21a | Hepatitis B test | CPT-4: 86704 through $86707,87340,87341$, 87350 | 1,721 | 1,658 |
| 21b | Hepatitis C test | CPT-4: 86803, 86804, 87520 through 87522 | 424 | 408 |
| 22 | Mammogram | CPT-4: 77052, 77057, 77065, 77066, 77067 OR <br> ICD-10: Z12.31 | 173 | 167 |
| 23 | Pap test | CPT-4: 88141 through $88153,88155,88164$ through 88167, 88174, 88175 OR ICD-10: Z01.41-, Z01.42, Z12.4 (exclude Z01.411 and Z01.419) | 927 | 876 |
| 24 | Selected immunizations: hepatitis A; haemophilus influenzae B (HiB); pneumococcal; diphtheria; tetanus; pertussis (DTaP) (DTP) (DT); mumps; measles; rubella (MMR); poliovirus; varicella; hepatitis B | CPT-4: 90632, 90633, 90634, 90636, 90643, 90644, 90645, 90646, 90647, 90648, 90669, 90670, 90696, 90697, 90698, 90700, 90701, 90702, 90703, 90704, 90705, 90706, 90707, 90708, 90710, 90712, 90713, 90714, 90715, 90716, 90718, 90720, 90721, 90723, 90730, 90731, 90732, 90740, 90743, 90744, 90745, 90746, 90747, 90748 | 3,147 | 2,573 |

Table 6A: Selected Diagnoses and Services Rendered, CONTINUED

| Line | Service Category | Applicable ICD-10-CM Code or CPT-4/II Code | Number of Visits | Number of Patients |
| :---: | :---: | :---: | :---: | :---: |
| 24a | Seasonal flu vaccine | CPT-4: 90630, 90653 through 90657, 90661, 90662, 90672, 90673, 90674, 90682, 90685 through 90688, 90749, 90756 | 2,887 | 2,691 |
| 25 | Contraceptive management | ICD-10: Z30- | 342 | 260 |
| 26 | Health supervision of infant or child (ages 0 through 11) | CPT-4: 99381 through 99383, 99391 through 99393 | 1,815 | 1,243 |
| 26a | Childhood lead test screening (9 to 72 months) | $\begin{aligned} & \text { ICD-10: Z13.88 } \\ & \text { CPT-4: } 83655 \end{aligned}$ | 268 | 247 |
| 26b | Screening, Brief Intervention, and Referral to Treatment (SBIRT) | CPT-4: 99408, 99409 HCPCS: G0396, G0397, H0050 | 0 | 0 |
| 26c | Smoke and tobacco use cessation counseling | CPT-4: 99406, 99407 OR <br> HCPCS: S9075 OR <br> CPT-II: 4000F, 4001F, 4004F | 0 | 0 |
| 26d | Comprehensive and intermediate eye exams | CPT-4: 92002, 92004, 92012, $92014$ | 0 | 0 |
| Line | Service Category | Applicable ADA Code | Number of Visits | Number of Patients |
| Selected Dental Services |  |  |  |  |
| 27 | Emergency Services | ADA: D9110 | 0 | 0 |
| 28 | Oral Exams | ADA: D0120, D0140, DO145, D0150, D0160, D0170, D0171, D0180 | 0 | 0 |
| 29 | Prophylaxis - adult or child | ADA: D1110, D1120 | 0 | 0 |
| 30 | Sealants | ADA: D1351 | 0 | 0 |
| 31 | Fluoride treatment - adult or child | ADA: D1206, D1208 CPT-4: 99188 | 0 | 0 |
| 32 | Restorative services | ADA: D21xx through D29xx | 0 | 0 |
| 33 | Oral surgery (extractions and other surgical procedures) | ADA: D7xxx | 0 | 0 |
| 34 | Rehabilitative services (Endo, Perio, Prostho, Ortho) | ADA: D3xxx, D4xxx, D5xxx, D6xxx, D8xxx | 0 | 0 |

[^0]HRSA also requires FQHC's to report on certain measures of the quality of care provided. Table 6B (the next 5 pages) shows quality metrics in the areas of prenatal care;, childhood immunizations; weight, nutrition and physical activity counseling; interventions for tobacco use; medication for asthma and other chronic conditions; cancer screening; linkage to care for HIV; screening and follow up for depression; and dental sealants for children.

Table 6B: Quality of Care Measures
Reporting Period: January 1, 2019, through December 31, 2019

Section A - Age Categories for Prenatal Care Patients: Demographic Characteristics of Prenatal Care Patients

| Line | Age | Number of <br> Patients | Percentage <br> of Patients |
| :---: | :---: | :---: | :---: |
| 1 | Less than 15 years |  |  |
| 2 | Ages 15-19 | 2 | $1.9 \%$ |
| 3 | Ages 20-24 | 29 | $26.9 \%$ |
| 4 | Ages 25-44 | 77 | $71.3 \%$ |
| 5 | Ages 45 and over |  |  |
| 6 | Total Patients (Sum lines 1-5) | $\mathbf{1 0 8}$ | $100 \%$ |

Section B - Early Entry into Prenatal Care

| Line | Early Entry into Prenatal Care | Women Having First Visit with Health Center |  | Women Having First Visit with Another Provider |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \# | \% | \# | \% |
| 7 | First Trimester | 41 | 57.7\% | 10 | 27.0\% |
| 8 | Second Trimester | 16 | 22.5\% | 16 | 43.2\% |
| 9 | Third Trimester | 14 | 19.7\% | 11 | 29.7\% |

Section C - Childhood Immunization Status

| Line | Childhood Immunization | Total <br> Patients <br> with 2nd <br> Birthday | Number <br> Charts <br> Sampled <br> or EHR <br> total | Number <br> of <br> Patients <br> Immun- <br> ized | Percent of <br> Patients <br> Fully <br> Immun- <br> ized |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 10 | MEASURE: Percentage of children <br> 2 years of age who received age <br> appropriate vaccines by their 2nd <br> birthday | 226 | 226 | 32 | $14.2 \%$ |

Section D - Cervical Cancer Screening

| Line | Cervical Cancer Screening | Total <br> Female <br> Patients <br> Aged 23 <br> through <br> 64 | Number <br> Charts <br> Sampled or <br> EHR total | Number <br> of <br> Patients <br> Tested | Percent <br> of <br> Patients <br> Tested |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 11 | MEASURE: Percentage of women <br> 23-64 years of age who were <br> screened for cervical cancer | 3,842 | 3,842 | 1,743 | $45.4 \%$ |

Section E - Weight Assessment and Counseling for Nutrition and Physical Activity of Children and Adolescents

| Line | Weight Assessment and <br> Counseling for Nutrition and <br> Physical Activity for Children <br> and Adolescents | Total <br> Patients <br> Aged 3 <br> through <br> 17 | Number <br> Charts <br> Sampled <br> or EHR <br> Total | Number of <br> Patients <br> with <br> Counseling <br> and BMI <br> Documented | Percent of <br> Patients <br> with <br> Counseling <br> and BMI <br> Documented |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12 | MEASURE: Percentage of patients <br> 3-17 years of age with a BMI <br> percentile and counseling on <br> nutrition and physical activity <br> documented | 2,044 | 2,044 | 1,557 | $76.2 \%$ |

Section F - Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan

| Line | Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow- Up Plan | Total Patients Aged 18 and Older | Number Charts Sampled or EHR Total |  | Number of Patients with BMI Charted and FollowUp Plan Documented as Appropriate |  |  | Percent of tients with MI Charted nd FollowUp Plan ocumented as ppropriate |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 13 | MEASURE: Percentage of patients 18 years of age and older with (1) BMI documented and (2) <br> follow-up plan documented if BMI is outside normal parameters | 7,346 | 7,346 |  | 4,178 |  | 56.9\% |  |
| Section G - Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention |  |  |  |  |  |  |  |  |
| Line | Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention | Total <br> Patients <br> Aged 18 <br> and Older |  | Number Charts Sampled or EHR total |  | Number <br> Assessed <br> Tobacco User given Intervention |  | Percent <br> Assessed <br> Tobacco User given <br> Interven -tion |
| 14a | MEASURE: Percentage of patients aged 18 years of age and older who <br> (1) were screened for tobacco use one or more times within 24 months, and (2) if identified to be a tobacco user received cessation counseling intervention | 4, 4,792 |  | 4,792 |  | 4,260 |  | 88.9\% |

Section H - Use of Appropriate Medications for Asthma
$\left.\begin{array}{|c|c|c|c|c|c|}\hline \text { Line } & \begin{array}{c}\text { Use of Appropriate } \\ \text { Medications for Asthma }\end{array} & \begin{array}{c}\text { Total } \\ \text { Patients } \\ \text { Aged 5 } \\ \text { through } \\ 64 \text { with } \\ \text { Persistent } \\ \text { Asthma }\end{array} & \begin{array}{c}\text { Number } \\ \text { Charts } \\ \text { Sampled } \\ \text { or EHR } \\ \text { Total }\end{array} & \begin{array}{c}\text { Number } \\ \text { of } \\ \text { Patients } \\ \text { with } \\ \text { Accepta- } \\ \text { ble Plan }\end{array} & \begin{array}{c}\text { Percent } \\ \text { of }\end{array} \\ \text { Patients } \\ \text { with } \\ \text { Accepta- } \\ \text { ble Plan }\end{array}\right]$

Section I - Statin Therapy for the Prevention and Treatment of Cardiovascular Disease

| Line | Statin Therapy for the <br> Prevention and Treatment <br> of Cardiovascular Disease | Total <br> Aged 21 and <br> Older at <br> High Risk of <br> Cardiovas- <br> cular Events | Number <br> Charts <br> Sampled <br> or EHR <br> Total | Number of <br> Patients <br> Prescribed <br> or On <br> Statin <br> Therapy | Percent of <br> Patients <br> Prescribed <br> or On <br> Statin <br> Therapy |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $17 a$ | MEASURE: Percentage of <br> patients 21 years of age and <br> older at high risk of <br> cardiovascular events who <br> were prescribed or were on <br> statin therapy | 1,246 | 1,246 | 812 | $65.2 \%$ |

Section J - Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet

| Line | Ischemic Vascular Disease <br> (IVD): Use of Aspirin or <br> Another Antiplatelet | Total <br> Patients <br> Older with <br> IVD <br> Diagnosis or <br> AMI, CABG, <br> or PCI <br> Procedure | Number of <br> Charts <br> Sat EHR <br> Total <br> with | Percent of <br> Patients <br> with |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 18 | Documenta <br> tion of <br> Aspirin or <br> Other <br> Antiplatelet <br> Therapy | Documenta <br> tion of <br> Aspirin or <br> Other <br> Antiplatelet <br> Therapy |  |  |
| MEASURE: Percentage of <br> patients 18 years of age and <br> older with a diagnosis of IVD <br> or AMI, CABG, or PCI <br> procedure with aspirin or <br> another antiplatelet | 257 | 257 | 214 | $83.3 \%$ |

Section K - Colorectal Cancer Screening

| Line | Colorectal Cancer <br> Screening | Total <br> Patients <br> Aged 50 <br> through <br> 75 | Charts <br> Sampled <br> or EHR <br> Total | Number of <br> Patients <br> with <br> Appropriate <br> Screening <br> for <br> Colorectal <br> Cancer | Percent of <br> Patients |
| :---: | :---: | :---: | :---: | :---: | :---: |
| with <br> Appropriate <br> Screening <br> for <br> Colorectal <br> Cancer |  |  |  |  |  |
| 19 | MEASURE: Percentage of <br> patients 50 through 75 years of <br> age who had appropriate <br> screening for colorectal cancer | 2,285 | 2,285 | 730 | $31.9 \%$ |

Section L - HIV Linkage to Care

| Line | HIV Linkage to Care | Total <br> Patients <br> First <br> Diagnosed <br> with HIV | Charts <br> Sampled <br> or EHR <br> Total | Number of <br> Patients <br> Seen <br> Within 90 <br> Days of <br> First <br> Diagnosis <br> of HIV | Percent of <br> Patients <br> Seen <br> Within 90 <br> Days of <br> First <br> Diagnosis <br> of HIV |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 20 | MEASURE: Percentage of <br> patients whose first ever HIV <br> diagnosis was made by health <br> enter staff between October 1 <br> of the prior year and September <br> 30 of the measurement year and <br> who were seen for follow-up <br> treatment within 90 days of that <br> first-ever diagnosis | 1 | 1 | 0 | $0 \%$ |

Section M - Preventive Care and Screening: Screening for Depression and Follow-Up Plan

| Line | Preventive Care and <br> Screening: Screening for <br> Depression and Follow-Up <br> Plan | Total Patients <br> Aged 12 and <br> Older | Charts <br> Sampled <br> or EHR <br> Total | Number of <br> Patients <br> Screened <br> for <br> Depression <br> with <br> Follow-Up <br> Plan | Percent of <br> Patients <br> Screened <br> for |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 21 | Depression <br> with <br> Follow-Up <br> Plan |  |  |  |  |
| MEASURE: Percentage of <br> patients 12 years of age and <br> older who were (1) screened | 7,490 | 7,490 | 4,065 | $54.3 \%$ |  |

Section N - Dental Sealants for Children between 6-9 Years

| Line | Total <br> Patients <br> Children between 6- <br> 9 Years | Charts <br> through 9 at <br> Moderate to <br> High Risk for <br> Caries | (or EHR <br> Total | Number of <br> Patients <br> with <br> Sealants to <br> First <br> Molars | Percent of <br> Patients <br> with |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Sealants to |  |  |  |  |  |
| First |  |  |  |  |  |
| Molars |  |  |  |  |  |

Table 7 (next 3 pages) takes a closer look at racial and ethnic disparities in the birthweight as well as controlling high blood pressure for hypertensives and blood sugar for diabetics seen at SCHC in 2019. Due to small numbers of patients who gave birth, it is hard to detect differences by race in birthweight. However, there do not appear to be significant ethnic differences. In 2019, hypertensive patients self-identifying as Hispanic or Latino were slightly more likely to have their blood pressure under control, while diabetic patients self-identifying as Hispanic or Latino as slightly less likely to have their blood sugar under control.

Table 7: Health Outcomes and Disparities Reporting Period: January 1, 2019, through December 31, 2019

Section A: Deliveries and Birth Weight

| Race and Ethnicity | Prenatal Care Patients Who Delivered During the Year | Live Births: <1500 grams | Live Births: 1500- <br> 2499 grams | Live Births: $\geq 2500$ grams |
| :---: | :---: | :---: | :---: | :---: |
| Hispanic/Latino |  |  |  |  |
| Asian | 0 | 0 | 0 | 0 |
| Native Hawaiian | 0 | 0 | 0 | 0 |
| Other Pacific Islander | 0 | 0 | 0 | 0 |
| Black/African American | 1 | 0 | 0 | 1 |
| American Indian/Alaska Native | 0 | 0 | 0 | 0 |
| White | 3 | 0 | 0 | 4 |
| More than One Race | 0 | 0 | 0 | 0 |
| Unreported/Refused to Report Race | 9 | 0 | 1 | 8 |
| Subtotal | 13 | 0 | 1 | 13 |
| Hispanic/Latino | 100\% | 0\% | 7.7\% | 100\% |
| Non-Hispanic/Latino |  |  |  |  |
| Asian | 40 | 0 | 1 | 39 |
| Native Hawaiian | 0 | 0 | 0 | 0 |
| Other Pacific Islander | 0 | 0 | 0 | 0 |
| Black/African American | 3 | 0 | 1 | 2 |
| American Indian/Alaska Native | 0 | 0 | 0 | 0 |
| White | 12 | 0 | 1 | 11 |
| More than One Race | 0 | 0 | 0 | 0 |
| Unreported/Refused to Report Race | 1 | 0 | 0 | 1 |
| Subtotal Non- | 56 | 0 | 3 | 53 |
| Hispanic/Latino | 100\% | 0\% | 5.4\% | 94.6\% |
| Unreported/Refused to Report Race and Ethnicity |  |  |  |  |
| Unreported/Refused to Report Race and Ethnicity | 3 | 2 | 1 | 1 |
|  | 100\% | 66.7\% | 33.3\% | 33.3\% |
| Total | 72 | 2 | 5 | 67 |
|  | 100\% | 2.8\% | 6.9\% | 95.8\% |

Section B: Controlling High Blood Pressure

| Race and Ethnicity | Total Patients 18 through 85 Years of Age with Hypertension | Charts Sampled or EHR Total | Number of Patients with Hypertension Controlled | Percent of Patients with Hypertension Controlled |
| :---: | :---: | :---: | :---: | :---: |
| Hispanic/Latino |  |  |  |  |
| Asian | 2 | 2 | 2 | 100.0\% |
| Native Hawaiian | 0 | 0 | 0 |  |
| Other Pacific Islander | 0 | 0 | 0 |  |
| Black/African American | 4 | 4 | 2 | 50.0\% |
| American Indian/Alaska Native | 2 | 2 | 1 | 50.0\% |
| White | 230 | 230 | 142 | 61.7\% |
| More than One Race | 0 | 0 | 0 |  |
| Unreported/Refused to Report Race | 439 | 439 | 291 | 66.3\% |
| Subtotal Hispanic/Latino | 677 | 677 | 438 | 64.7\% |
| Non-Hispanic/Latino |  |  |  |  |
| Asian | 144 | 144 | 101 | 70.1\% |
| Native Hawaiian | 5 | 5 | 3 | 60.0\% |
| Other Pacific Islander | 26 | 26 | 14 | 53.8\% |
| Black/African American | 247 | 247 | 145 | 58.7\% |
| American Indian/Alaska Native | 2 | 2 | 2 | 100.0\% |
| White | 260 | 260 | 156 | 60.0\% |
| More than One Race | 4 | 4 | 4 | 100.0\% |
| Unreported/Refused to Report Race | 43 | 43 | 30 | 69.8\% |
| Subtotal NonHispanic/Latino | 731 | 731 | 455 | 62.2\% |
| Unreported/Refused to Report Race and Ethnicity |  |  |  |  |
| Unreported/Refused to Report Race and Ethnicity | 110 | 110 | 70 | 63.6\% |
| Total | 1,518 | 1,518 | 963 | 63.4\% |

Section C: Diabetes: Hemoglobin A1c Poor Control

| Race and Ethnicity | Total Patients 18 through 75 Years of Age with Diabetes | Charts Sampled or EHR Total | Patients with HbA1c >9\% or No Test During Year | Percentage Not in Compliance |
| :---: | :---: | :---: | :---: | :---: |
| Hispanic/Latino |  |  |  |  |
| Asian | 3 | 3 | 1 | 33.3\% |
| Native Hawaiian | 0 | 0 | 0 |  |
| Other Pacific Islander | 0 | 0 | 0 |  |
| Black/African American | 3 | 3 | 1 | 33.3\% |
| American Indian/ Alaska Native | 3 | 3 | 2 | 66.7\% |
| White | 288 | 288 | 106 | 36.8\% |
| More than One Race | 1 | 1 | 1 | 100.0\% |
| Unreported/Refused to Report Race | 458 | 458 | 176 | 38.4\% |
| Subtotal Hispanic/Latino | 756 | 756 | 287 | 38.0\% |
| Non-Hispanic/Latino |  |  |  |  |
| Asian | 141 | 141 | 39 | 27.7\% |
| Native Hawaiian | 6 | 6 | 4 | 66.7\% |
| Other Pacific Islander | 27 | 27 | 8 | 29.6\% |
| Black/African American | 109 | 109 | 46 | 42.2\% |
| American Indian/ Alaska Native | 2 | 2 | 1 | 50.0\% |
| White | 144 | 144 | 51 | 35.4\% |
| More than One Race | 1 | 1 | 0 | 0\% |
| Unreported/Refused to Report Race | 36 | 36 | 11 | 30.6\% |
| Subtotal NonHispanic/Latino | 466 | 466 | 160 | 34.3\% |
| Unreported/Refused to Report Race and Ethnicity |  |  |  |  |
| Unreported/Refused to Report Race and Ethnicity | 72 | 72 | 25 | 34.7\% |
| Total | 1,294 | 1,294 | 472 | 36.5\% |

## Finances (Tables 8-9)

HRSA requires FQHC's to report on expenditures (see Table 8A) and revenue (sees Table 9D and 9E).

Table 8A: Financial Costs
Reporting Period: January 1, 2019, through December 31, 2019

| Line | Cost Center | Accrued Cost | Allocation of Facility and NonClinical Support Services | Total Cost After Allocation of Facility and NonClinical Support Services |
| :---: | :---: | :---: | :---: | :---: |
| Financial Costs of Medical Care |  |  |  |  |
| 1 | Medical Staff | 6,192,479 | 5,357,797 | 11,550,276 |
| 2 | Lab and X-ray | 477,788 | 686,050 | 1,163,838 |
| 3 | Medical/Other Direct | 0 | 0 | 0 |
| 4 | Total Medical Care Services | 6,670,267 | 6,043,847 | 12,714,114 |
| Financial Costs of Other Clinical Services |  |  |  |  |
| 5 | Dental |  |  | 0 |
| 6 | Mental Health | 303,016 | 262,173 | 565,189 |
| 7 | Substance Use Disorder |  |  | 0 |
| 8 a | Pharmacy not including pharmaceuticals | 618,701 | 535,307 | 1,154,008 |
| 8b | Pharmaceuticals | 315,317 |  | 315,317 |
| 9 | Other Professional (Specify: ) |  |  | 0 |
| 9a | Vision |  |  | 0 |
| 10 | Total Other Clinical Services | 1,237,034 | 797,480 | 2,034,514 |
| Financial Costis of Enabling and Other Services |  |  |  |  |
| 11a | Case Management |  |  | 0 |
| 11b | Transportation |  |  | 0 |
| 11c | Outreach | 455,765 |  | 455,765 |
| 11d | Patient and Community Education |  |  | 0 |
| 11e | Eligibility Assistance |  |  | 0 |
| 11f | Interpretation Services | 756,615 |  | 756,615 |
| 119 | Other Enabling Services (Specify: ) |  |  | 0 |
| 11h | Community Health Workers |  |  | 0 |
| 11 | Total Enabling Services Cost | 1,212,380 | 1,050,109 | 1,212,380 |
| 12 | Other Related Services (Specify: ) |  |  | 0 |
| 12a | Quality Improvement | 116,276 | 100,603 | 216,879 |
| 13 | Total Enabling and Other Services | 1,328,656 | 1,150,712 | 2,479,368 |
| Facility and Non-Clinical Support Services and Totals |  |  |  |  |
| 14 | Facility | 1,422,616 |  |  |
| 15 | Non-Clinical Support Services | 6,569,423 |  |  |
| 16 | Total Facility and Non-Clinical | 7,992,039 |  |  |
| 17 | Total Accrued Costs | 17,227,996 |  | 17,227,996 |
| 18 | Value of Donated Facilities, Services, and Supplies (specify: ) |  |  | 0 |
| 19 | Total with Donations |  |  | 17,227,996 |

Table 9D: Patient Related Revenue
Reporting Period: January 1, 2019, through December 31, 2019

| $\stackrel{y}{3}$ | Payer Category | Full Charges This Period | Amount Collected This Period | Retroactive, Settlements, Receipts, and Paybacks (c) |  |  |  | Allowances | Sliding Fee Discoun ts | Bad Debt Write Off |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Collection of Reconciliatio n / WrapAround Current Year | Collection of Reconciliation / Wrap- Around Previous Years | Collection of Other Payments: P4P, Risk Pools, etc. | Penalty/ Payback |  |  |  |
| 1 | Medicaid Non-Managed Care | 1,583,764 | 654,817 |  |  |  |  | 785,331 |  |  |
| 2a | Medicaid Managed Care (capitated) | 1,028,474 | 695,452 |  | 88,127 | 8,806 |  | 333,022 |  |  |
| 2b | Medicaid Managed Care (fee-for-service) | 2,510,227 | 2,112,710 |  | 267,582 | 26,737 |  | 1,244,730 |  |  |
| 3 | Total Medicaid | 5,122,465 | 3,462,979 | 0 | 355,709 | 35,543 | 0 | 2,363,083 |  |  |
| 4 | Medicare Non-Managed Care | 290,638 | 195,149 |  |  |  |  | 160,222 |  |  |
| 5 a | Medicare Managed Care (capitated) |  |  |  |  |  |  |  |  |  |
| 5b | Medicare Managed Care (fee- for-service) |  |  |  |  |  |  |  |  |  |
| 6 | Total Medicare | 290,638 | 195,149 | 0 | 0 | 0 | 0 | 160,222 |  |  |
| 7 | Other Public, including NonMedicaid CHIP (NonManaged Care) |  |  |  |  |  |  |  |  |  |
| 8 a | Other Public, including NonMedicaid CHIP (Managed Care Capitated) |  |  |  |  |  |  |  |  |  |
| 8b | Other Public, including NonMedicaid CHIP (Managed Care fee-for-service) |  |  |  |  |  |  |  |  |  |
| 9 | Total Other Public | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |  |
| 10 | Private Non-Managed Care | 2,614 |  |  |  |  |  | 4,211 |  |  |
| $\begin{gathered} \hline 11 \\ \mathrm{a} \\ \hline \end{gathered}$ | Private Managed Care (capitated) |  |  |  |  |  |  |  |  |  |
| $\begin{gathered} 11 \\ \mathrm{~b} \\ \hline \end{gathered}$ | Private Managed Care (fee-for-service) |  |  |  |  |  |  |  |  |  |
| 12 | Total Private | 2,614 | 0 |  |  | 0 | 0 | 4,211 |  |  |
| 13 | Self-pay | 1,730,013 | 116,483 |  |  |  |  |  | 0 |  |
| 14 | TOTAL | 7,145,730 | 3,774,611 | 0 | 355,709 | 35,543 | 0 | 2,527,516 | 0 | 0 |

Table 9E: Other Revenues
Reporting Period: January 1, 2019, through December 31, 2019

| Line | Source | Amount |
| :---: | :---: | :---: |
| BPHC Grants (Enter Amount Drawn Down - Consistent with PMS 272) |  |  |
| 1a | Migrant Health Center |  |
| 1b | Community Health Center |  |
| 1c | Health Care for the Homeless | 1,126,516 |
| 1 e | Public Housing Primary Care |  |
| 1 g | Total Health Center | 1,126,516 |
| 1 j | Capital Improvement Program Grants |  |
| 1k | Capital Development Grants, including School-Based Health Center Capital Grants |  |
| 1 | Total BPHC Grants | 1,126,516 |
| Other Federal Grants |  |  |
| 2 | Ryan White Part C HIV Early Intervention |  |
| 3 | Other Federal Grants (specify: ) |  |
| 3a | Medicare and Medicaid EHR Incentive Payments for Eligible Providers |  |
| 5 | Total Other Federal Grants | 0 |
| Non-Federal Grants or Contracts |  |  |
| 6 | State Government Grants and Contracts (specify: Refugee Grants) | 1,101,200 |
| 6a | State/Local Indigent Care Programs (specify: Realignment funds used to subsidize the cost of care of the uninsured) | 8,442,986 |
| 7 | Local Government Grants and Contracts (specify: |  |
| 8 | Foundation/Private Grants and Contracts (specify: |  |
| 9 | Total Non-Federal Grants and Contracts | 9,544,186 |
| 10 | Other Revenue (non-patient related revenue not reported elsewhere) (specify: Reimbursement by other programs/department for cost of staff and other services, miscellaneous fees received for copy of documents) | 258,236 |
| 11 | Total Revenue | 10,928,938 |


[^0]:    ICD-10-CM (2018) -National Center for Health Statistics (NCHS)
    CPT (2018) -American Medical Association (AMA)
    Code on Dental Procedures and Nomenclature CDT Code (2018) - Dental Procedure Codes. American Dental Association (ADA)
    Note: " $X$ " in a code denotes any number including the absence of a number in that place. Dashes ( - ) in a code indicate that additional characters are required. ICD-10-CM codes all have at

